

E-Ticket, Itinerary, Receipts and Tax Invoice

Guest Information

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|-----------------|--------------------------------|
| TICKET NUMBER | 7952112988374 |
| GUEST NAME | NGUYEN/ARI MSTR |
| NAME REF | CHD |
| ISSUE DATE | 06 AUG 2025 |
| ISSUING AIRLINE | VIRGIN AUSTRALIA |
| ISSUING AGENT | VIRGIN AUSTRALIA ITINERARY/SDX |

Reservation Number

| |
|--------|
| DAUNBX |
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Itinerary Details

| FLIGHT | DEPART | ARRIVE | CABIN CLASS / SEAT | INCLUDED BAGGAGE | TICKET INFO |
|--|---|--|--|------------------|--|
| VA 745 Ok to fly Operated by: VIRGIN AUST INTL FOR VIRGIN AUST | MELBOURNE, AUSTRALIA (MEL) TERMINAL 3 24/Sep/2025 2:00pm | GOLD COAST, AUSTRALIA (OOL) TERMINAL 1 24/Sep/2025 4:05pm | Economy / P Check In Required | 0 pieces | Fare Type: Lite Fare Basis: PZLT0CH Not Valid Before: 24 Sep Not Valid After: 24 Sep |
|  This is not a boarding pass | | | | | |

Receipt And Tax Invoice Details

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|---|--|---|------------------|
| Fare Taxes/Fees/Carrier-Imposed Charges Fare Calculation Line Endorsement / Restrictions | AUD 115.62 AUD 11.56 UO2 (NOTIONAL TAXES) AUD 3.17 UO9 (UO9) AUD 7.18 WG (SAFETY AND SECURITY CHARGE DEPARTURE) AUD 11.47 QR (PASSENGER SERVICE CHARGE DOMESTIC DEPARTURE) AUD 13.00 QR2 (PASSENGER SERVICE CHARGE DOMESTIC ARRIVAL) MEL VA OOL115.62AUD115.62END NONREF/RESTRICTIONS APPLY/NONEND/PENALTIES APPLY 6300/1194294491 | GST included in this transaction | AUD 11.29 |
| Form of Payment Total/Transaction Currency | Velocity Points Credit Card - Mastercard : XXXXXXXXXXXXX 4617 - AUD 124.20 AUD 124.20 + Velocity Points | | |

Notice:

Total Fare also represents the total fare difference charged on tickets that have been changed.

| | | |
|--|--|---|
| <div>Checking in for Domestic Flights</div> <div>Please aim to complete check-in and bag drop at least</div> <div>60 minutes</div> <div>before your scheduled departure time.*</div> | <div>Checking in for International Connecting Flights</div> <div>Please aim to complete check-in and bag drop at least</div> <div>60 minutes</div> <div>before your scheduled departure time.*</div> | <div>Checking in for International Flights</div> <div>Please aim to complete check-in and bag drop at least</div> <div>90 minutes</div> <div>before your scheduled departure time.*</div> |
|--|--|---|

*If traveling in large groups or require additional assistance we recommend you are checked in at least 2 hours for International flights, or 60 minutes for Domestic flights.If you do not adhere to check-in times, you may miss your flight and forfeit the fare paid.

For International flights, please have your passport and travel documents on hand, and keep in mind the [Enhanced Security Measures](#) for what is allowed on board. If you have a **Special Service Request** (SSR) please visit a check-in counter at the airport to check in.

Fare Information

Each fare has different inclusions and flexibility. Please click on your flight type below to view inclusions of your fare. The fare you have purchased is displayed in the 'ticket info' section of your Itinerary Details above.

| Flight | Economy | Premium~ | Business |
|---|--------------------|----------------|-----------------|
| Domestic - All Virgin Australia flights within Australia | Lite, Choice, Flex | N/A | Business |
| International Short Haul - All flights, departing to/arriving from countries within South East Asia and the Pacific | Lite, Choice, Flex | N/A | Business |
| Velocity Reward Bookings [^] - All reward flights on both Domestic, International and Partner Airlines | Reward Economy | Reward Premium | Reward Business |

~Premium available on select international markets only.

^Velocity Reward bookings are fares available to Velocity Members for the purpose of redeeming Velocity Points. Refunds and itinerary changes for Reward Seat bookings are permitted at least 24 hours prior to the scheduled departure of the first sector in your itinerary. Itinerary changes may result in a fare difference and an additional payment may be required. Please visit the [Virgin Australia](#) website for more information.

Overbooking of Flights

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers the airline will deny boarding to other persons in accordance with its particular boarding priority rules. With few exceptions, including failure to comply with the carrier's check-in deadline which are available upon request from the air carriers, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.

Terms and Conditions

Virgin Australia's [Terms and Conditions and Conditions of Carriage can be found here](#), or on the Virgin Australia website. A copy of the terms and conditions and Conditions of Carriage will be available at the airport if requested. To view these documents at the airport please speak to a crew member at the Virgin Australia service desk.

Feedback

If you would like to provide feedback to Virgin Australia about your experience or to lodge a complaint, you can either fill out an online [feedback form](#) or otherwise please issue your feedback/complain in writing to: Virgin Australia Guest Relations - Complaints, PO Box 1034, Spring Hill Qld 4004

Conditions of Carriage

Carriage and other services provided by Virgin Australia are subject to our Fare Rules and Conditions of Carriage which form part of our contract. The Conditions of Carriage include (amongst other things): (A) Limits on our liability for personal injury or death of passengers and for loss, damage, or delay of goods and baggage; (B) Restrictions and procedures that apply to any claims you may make against us; (C) Our rules about bookings, seat allocations, ticketing, baggage, check-in times, refusal of carriage; and (D) Our rights and limitations concerning flight delays or cancellations, including schedule changes, substitution of alternate airline or aircraft and rerouting. You may have additional rights under the Australia Consumer Law. You may access the Conditions of Carriage and Fare Rules online at [Conditions of Carriage](#). Further information regarding flight delays and cancellations, are contained in the [Virgin Australia Guest Compensation Policy](#), Guest Charter (Customer Service Plan) and Consumer Guarantees and Refunds – Understanding Your Rights. Virgin Australia may charge reasonable fees in relation to any refunds, ticket re-issuance and other circumstances as set out in our Fare Rules and Conditions of Carriage, except where you are entitled to a refund under the Australia Consumer Law.

[Important Legal Notices](#)