# Final Project

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### 1. Background

The data set below was found on Kaggle, seperately by year. The data set is about flight information of different airline carriers domestically in the US. The flight information includes flight date, airline carriers, origin airports, destination airports, arrival delay, departure delay, weather delay, cancelled-code, etc. The original data set was way before 2015 to June 2020. However, I choose the 5 most recent years to do forecast arrival delays because I think it will yield more accuracy to predict arrival delays for the next 3 years after 2020. Another reason I choose the most recent 5 years is because beginning of 2020 is the pandemic, resulted in airlines' activities have been drastically dropped. Using recent data will not overforecast after June 2020.

### 2. EDA

```
d15 <- read.csv("2015.csv")
d16 <- read.csv("2016.csv")
d17 <- read.csv("2017.csv")
d18 <- read.csv("2018.csv")
d19 <- read.csv("2019.csv")
d20 <- read.csv("20.csv")</pre>
```

### summary(d15)

```
OP CARRIER
                                                OP CARRIER FL NUM
##
           FL DATE
                                                                         ORIGIN
##
    2015-11-29:
                   17574
                            WN
                                    :1261855
                                                Min.
                                                        :
                                                             1
                                                                     ATL
                                                                             : 379424
    2015-08-07:
                                                1st Qu.: 730
                                                                     ORD
##
                   17517
                            DL
                                    : 875881
                                                                               313536
##
    2015-06-26:
                   17474
                            AA
                                      725984
                                                Median:1690
                                                                     DFW
                                                                              260595
##
    2015-07-24:
                   17474
                            00
                                      588353
                                                Mean
                                                        :2173
                                                                     DEN
                                                                              214191
##
    2015-07-10:
                   17471
                            ΕV
                                      571977
                                                3rd Qu.:3230
                                                                     LAX
                                                                              212401
    2015-07-17:
                                                                     SF<sub>0</sub>
##
                   17469
                            UA
                                    : 515723
                                                Max.
                                                         :9855
                                                                             : 162178
                :5714100
                            (Other):1279306
##
    (Other)
                                                                     (Other):4276754
##
          DEST
                         CRS_DEP_TIME
                                             DEP_TIME
                                                              DEP_DELAY
            : 379498
##
    ATL
                         Min.
                                         Min.
                                                            Min.
                                                                    : -82.00
##
    ORD
            : 313514
                         1st Qu.: 917
                                         1st Qu.: 921
                                                            1st Qu.:
                                                                       -5.00
            : 260615
                         Median:1325
##
    DFW
                                         Median:1330
                                                            Median:
                                                                       -2.00
##
    DEN
                                :1330
              214135
                         Mean
                                         Mean
                                                  :1335
                                                            Mean
                                                                        7.00
##
    LAX
            : 212435
                         3rd Qu.:1730
                                         3rd Qu.:1740
                                                            3rd Qu.:
##
    SFO
            : 162136
                                 :2359
                                                  :2400
                                                                    :1988.00
                         Max.
                                         Max.
                                                            Max.
##
    (Other):4276746
                                         NA's
                                                  :86153
                                                            NA's
                                                                    :86153
       TAXI OUT
                          WHEELS_OFF
                                            WHEELS ON
##
                                                               TAXI_IN
##
    Min.
              1.00
                       Min.
                                         Min.
                                                      1
                                                            Min.
                                                                       1.00
```

```
1st Qu.: 11.00
                    1st Qu.: 935
                                    1st Qu.:1054
                                                   1st Qu.: 4.00
##
   Median : 14.00
                    Median:1343
                                   Median:1509
                                                   Median: 6.00
   Mean : 16.07
                    Mean :1357
                                                   Mean : 7.43
                                   Mean :1471
   3rd Qu.: 19.00
##
                    3rd Qu.:1754
                                    3rd Qu.:1911
                                                   3rd Qu.: 9.00
##
   Max. :225.00
                    Max.
                          :2400
                                   Max.
                                          :2400
                                                   Max.
                                                         :248.00
   NA's
                           :89047
##
          :89047
                    NA's
                                   NA's
                                          :92513
                                                   NA's
                                                          :92513
                                    ARR_DELAY
    CRS ARR TIME
                     ARR TIME
                                                     CANCELLED
##
   Min. : 1
                  Min. : 1
                                 Min. : -87.00
                                                   Min.
                                                          :0.00000
                                 1st Qu.: -13.00
                                                   1st Qu.:0.00000
##
   1st Qu.:1110
                  1st Qu.:1059
##
   Median:1520
                  Median:1512
                                 Median: -5.00
                                                   Median :0.00000
   Mean :1494
                  Mean :1476
                                 Mean :
                                            4.41
                                                   Mean
                                                        :0.01545
                  3rd Qu.:1917
##
   3rd Qu.:1918
                                  3rd Qu.:
                                            8.00
                                                   3rd Qu.:0.00000
##
   Max. :2400
                  Max. :2400
                                 Max.
                                        :1971.00
                                                   Max. :1.00000
##
                  NA's
                                 NA's
                                        :105071
                         :92513
##
   CANCELLATION_CODE
                        DIVERTED
                                      CRS_ELAPSED_TIME ACTUAL_ELAPSED_TIME
##
    :5729195
                     Min.
                            :0.00000
                                      Min. : 18.0
                                                       Min. : 14
##
   A: 25262
                     1st Qu.:0.00000
                                      1st Qu.: 85.0
                                                       1st Qu.: 82
##
   B:
       48851
                     Median :0.00000
                                      Median :123.0
                                                       Median:118
                                      Mean :141.7
       15749
                     Mean :0.00261
                                                       Mean
##
   C:
                                                             :137
##
   D:
          22
                     3rd Qu.:0.00000
                                      3rd Qu.:173.0
                                                       3rd Qu.:168
##
                     Max. :1.00000
                                      Max.
                                            :718.0
                                                       Max.
                                                              :766
##
                                      NA's
                                             :6
                                                       NA's
                                                              :105071
##
                       DISTANCE
                                     CARRIER_DELAY
                                                      WEATHER_DELAY
      AIR_TIME
   Min. : 7.0
                    Min. : 21.0
                                    Min. : 0
                                                      Min. :
##
   1st Qu.: 60.0
                    1st Qu.: 373.0
                                    1st Qu.:
                                               0
                                                      1st Qu.:
                    Median : 647.0
   Median: 94.0
                                    Median :
                                               2
                                                      Median :
##
   Mean :113.5
                    Mean : 822.4
                                    Mean: 19
                                                      Mean
                                                                 3
   3rd Qu.:144.0
                    3rd Qu.:1062.0
                                     3rd Qu.: 19
                                                      3rd Qu.:
##
##
   Max. :690.0
                    Max. :4983.0
                                     Max.
                                           :1971
                                                      Max.
                                                             :1211
##
   NA's
          :105071
                                     NA's :4755640
                                                      NA's
                                                             :4755640
                                      LATE_AIRCRAFT_DELAY Unnamed..27
     NAS_DELAY
                     SECURITY_DELAY
##
##
   Min. : 0
                     Min. : 0
                                      Min. :
                                                 0
                                                          Mode:logical
                                      1st Qu.:
##
   1st Qu.:
              0
                     1st Qu.: 0
                                                 0
                                                          NA's:5819079
   Median :
              2
                     Median: 0
                                      Median :
##
                                                 3
##
   Mean
         : 13
                     Mean :
                               0
                                      Mean
                                                23
##
   3rd Qu.: 18
                     3rd Qu.: 0
                                      3rd Qu.:
                                                29
##
   Max.
          :1134
                     Max.
                            :573
                                      Max. :1331
##
   NA's
          :4755640
                     NA's
                            :4755640
                                      NA's :4755640
```

#### summary(d16)

```
##
         FL_DATE
                          OP_CARRIER
                                          OP_CARRIER_FL_NUM
                                                                ORIGIN
   2016-11-27: 17065
                               :1299444
                                          Min. : 1
                                                            ATL
##
                        WN
                                                                   : 384375
##
   2016-07-01: 17050
                        DL
                               : 922746
                                          1st Qu.: 711
                                                            ORD
                                                                   : 244082
                                                            DEN
##
   2016-08-05: 17007
                        AA
                               : 914495
                                          Median:1639
                                                                   : 226136
   2016-07-29: 17004
                        00
                               : 605933
                                                :2079
                                                                   : 212983
                                          Mean
                                                            LAX
##
   2016-07-15: 16998
                        UA
                               : 545067
                                          3rd Qu.:2855
                                                            DFW
                                                                   : 196049
   2016-07-22: 16992
                               : 490990
                                                            SFO
                                                                   : 172358
##
                        EV
                                          Max. :8402
##
    (Other)
            :5515542
                        (Other): 838983
                                                            (Other):4181675
        DEST
                      CRS_DEP_TIME
                                       DEP_TIME
##
                                                      DEP DELAY
##
   ATL
          : 384252
                     Min. : 1
                                    Min.
                                         : 1
                                                    Min.
                                                          :-204.00
##
   ORD
          : 243889
                     1st Qu.: 915
                                    1st Qu.: 917
                                                    1st Qu.: -5.00
   DEN
          : 226225
                     Median:1325
                                    Median:1328
                                                    Median: -2.00
##
   LAX
                     Mean :1331
                                    Mean :1334
          : 212972
                                                    Mean :
                                                               8.94
```

```
DFW
                                                 3rd Qu.:
                                                            6.00
        : 196031
                    3rd Qu.:1735
                                  3rd Qu.:1742
##
   SFO
         : 172398
                    Max. :2359
                                  Max. :2400
                                                 Max. :2149.00
   (Other):4181891
                                         :63456
                                                 NA's :63456
##
                                  NA's
      TAXI_OUT
                     WHEELS_OFF
                                    WHEELS ON
                                                    TAXI_IN
##
   Min. : 1.00
##
                   Min. : 1
                                  Min. : 1
                                                 Min. : 1.00
##
   1st Qu.: 11.00
                   1st Qu.: 931
                                  1st Qu.:1049
                                                 1st Qu.: 4.00
   Median: 14.00
                   Median:1340
                                  Median:1507
                                                 Median: 6.00
                   Mean :1355
                                  Mean :1467
   Mean : 16.19
                                                 Mean : 7.45
##
                                                 3rd Qu.: 9.00
##
   3rd Qu.: 19.00
                   3rd Qu.:1756
                                  3rd Qu.:1914
##
   Max. :186.00
                   Max. :2400
                                  Max. :2400
                                                 Max. :250.00
   NA's
         :65418
                   NA's
                         :65418
                                  NA's
                                       :67844
                                                 NA's
                                                      :67844
   CRS_ARR_TIME
                   ARR_TIME
                                  ARR DELAY
                                                  CANCELLED
##
   Min. : 1
                                Min. :-152.00
                                                        :0.00000
##
                 Min. : 1
                                                 Min.
##
   1st Qu.:1105
                 1st Qu.:1052
                                1st Qu.: -14.00
                                                 1st Qu.:0.00000
   Median:1520
                 Median:1511
                                Median : -6.00
                                                 Median :0.00000
##
   Mean :1491
                 Mean :1472
                                Mean :
                                           3.52
                                                 Mean :0.01172
##
   3rd Qu.:1920
                 3rd Qu.:1918
                                3rd Qu.:
                                           6.00
                                                 3rd Qu.:0.00000
                 Max. :2400
                                Max. :2142.00
##
   Max. :2400
                                                 Max. :1.00000
##
                 NA's :67844
                                NA's
                                      :79513
   CANCELLATION_CODE
                       DIVERTED
                                     CRS ELAPSED TIME ACTUAL ELAPSED TIME
##
    :5551797
##
                    Min.
                         :0.00000
                                     Min. : 5.0
                                                     Min. : 14.0
##
   A: 20279
                    1st Qu.:0.00000
                                     1st Qu.: 88.0
                                                     1st Qu.: 84.0
   B: 34465
                    Median :0.00000
                                     Median :126.0
                                                     Median :121.0
##
                                     Mean :145.4
##
   C: 11091
                    Mean :0.00243
                                                     Mean :140.2
                                     3rd Qu.:178.0
##
   D:
          26
                    3rd Qu.:0.00000
                                                     3rd Qu.:173.0
##
                    Max. :1.00000
                                     Max. :705.0
                                                     Max.
                                                            :778.0
                                                            :79513
##
                                     NA's
                                            :6
                                                     NA's
##
      AIR_TIME
                     DISTANCE
                                  CARRIER_DELAY
                                                   WEATHER_DELAY
##
   Min. : 4.0
                  Min. : 25.0
                                  Min. : 0
                                                   Min. :
   1st Qu.: 62.0
                  1st Qu.: 391.0
                                  1st Qu.:
                                                   1st Qu.:
                                             0
   Median: 97.0
                  Median : 678.0
##
                                  Median :
                                            1
                                                   Median :
                                                              0
##
   Mean :116.5
                  Mean : 850.1
                                  Mean : 20
                                                   Mean :
##
   3rd Qu.:148.0
                  3rd Qu.:1091.0
                                  3rd Qu.: 18
                                                   3rd Qu.:
##
   Max.
         :723.0
                  Max. :4983.0
                                  Max. :2142
                                                   Max. :1157
          :79513
##
   NA's
                                  NA's
                                       :4653419
                                                   NA's
                                                          :4653419
                    SECURITY_DELAY
##
     NAS DELAY
                                     LATE AIRCRAFT DELAY Unnamed..27
##
   Min.
         : 0
                    Min. : 0
                                     Min. :
                                               0
                                                        Mode:logical
##
   1st Qu.:
             0
                    1st Qu.: 0
                                     1st Qu.:
                                               0
                                                        NA's:5617658
##
   Median :
             2
                    Median: 0
                                     Median:
                                               2
                    Mean : 0
                                     Mean :
##
   Mean : 15
                                              24
   3rd Qu.: 19
                    3rd Qu.: 0
                                     3rd Qu.:
##
   Max. :1446
                    Max. :474
                                     Max. :1484
                    NA's
                         :4653419
                                     NA's
                                           :4653419
   NA's
          :4653419
```

#### summary(d17)

##	FL_DATE		OP_CARRIER		OP_CARRIER_FL_NUM	ORIGIN	
##	2017-07-14:	17284	WN :	1329444	Min. : 1	ATL :	364655
##	2017-06-30:	17276	DL :	923560	1st Qu.: 736	ORD :	266460
##	2017-08-04:	17272	AA :	896348	Median :1679	DEN :	223165
##	2017-07-28:	17265	00 :	706527	Mean :2143	LAX :	214297
##	2017-07-21:	17262	UA :	584481	3rd Qu.:3064	DFW :	181208
##	2017-07-17:	17260	EV :	339541	Max. :8402	SFO :	174631
##	(Other) :5	571002	(Other):	894720		(Other):	4250205

```
CRS DEP TIME
                                     DEP TIME
##
        DEST
                                                    DEP DELAY
##
   ATL
          : 364596
                                  Min. : 1
                                                  Min. :-234.00
                    Min. : 1
   ORD
         : 266377
                    1st Qu.: 912
                                   1st Qu.: 914
                                                  1st Qu.: -5.00
   DEN
          : 223234
                    Median:1323
                                   Median:1327
                                                  Median : -2.00
##
                    Mean :1330
   LAX
          : 214312
                                   Mean :1334
                                                  Mean :
                                                            9.73
##
   DFW
        : 181208
                    3rd Qu.:1735
                                   3rd Qu.:1743
                                                  3rd Qu.:
                                                            6.00
        : 174674
                    Max. :2359
                                  Max. :2400
                                                  Max. :2755.00
   (Other):4250220
                                                  NA's :80343
                                   NA's :80308
##
                                   WHEELS ON
##
      TAXI OUT
                     WHEELS_OFF
                                                     TAXI IN
##
   Min. : 0.00
                   Min. : 1
                                                  Min. : 0.00
                                   Min. : 1
   1st Qu.: 11.00
                   1st Qu.: 930
                                  1st Qu.:1046
                                                  1st Qu.: 4.00
   Median : 14.00
                   Median:1340
                                                  Median: 6.00
##
                                  Median:1506
   Mean : 16.78
                   Mean :1356
                                  Mean :1465
                                                  Mean : 7.51
                                   3rd Qu.:1913
##
   3rd Qu.: 20.00
                   3rd Qu.:1758
                                                  3rd Qu.: 9.00
##
   Max.
         :183.00
                   Max.
                         :2400
                                   Max.
                                        :2400
                                                  Max.
                                                         :414.00
##
   NA's
         :82145
                   NA's
                         :82141
                                   NA's
                                         :84674
                                                  NA's
                                                       :84674
##
    CRS_ARR_TIME
                    ARR_TIME
                                   ARR_DELAY
                                                  CANCELLED
                                 Min. :-238.00
   Min. : 1
                 Min. : 1
                                                  Min.
                                                         :0.00000
   1st Qu.:1103
                  1st Qu.:1050
                                 1st Qu.: -15.00
                                                  1st Qu.:0.00000
##
##
   Median:1520
                 Median:1510
                                 Median: -6.00
                                                  Median :0.00000
                                       : 4.33
##
   Mean :1489
                 Mean :1469
                                Mean
                                                  Mean
                                                       :0.01457
   3rd Qu.:1920
                  3rd Qu.:1918
                                 3rd Qu.: 7.00
                                                  3rd Qu.:0.00000
##
   Max. :2359
                 Max. :2400
                                       :2189.00
                                                  Max. :1.00000
                                 Max.
                 NA's
                        :84674
                                 NA's
                                       :95211
##
##
   CANCELLATION CODE
                       DIVERTED
                                      CRS ELAPSED TIME ACTUAL ELAPSED TIME
    :5591928
                    Min. :0.000000
                                      Min. : 1
                                                      Min. : 15.0
##
   A: 18602
                    1st Qu.:0.000000
                                      1st Qu.: 90
                                                       1st Qu.: 85.0
   B: 48459
                    Median :0.000000
                                      Median:128
                                                       Median :123.0
##
   C: 15313
                                      Mean :147
##
                    Mean :0.002208
                                                       Mean :141.8
                                      3rd Qu.:180
                    3rd Qu.:0.000000
                                                       3rd Qu.:175.0
         319
##
                    Max. :1.000000
                                      Max.
                                             :718
                                                       Max.
                                                             :784.0
##
                                       NA's
                                            :7
                                                       NA's
                                                            :95211
                     DISTANCE
                                   CARRIER_DELAY
                                                    WEATHER DELAY
##
      AIR_TIME
   Min. : 7.0
                  Min. : 31.0
                                  Min. :
                                                    Min. :
##
                                             0
   1st Qu.: 62.0
##
                  1st Qu.: 391.0
                                   1st Qu.:
                                             0
                                                    1st Qu.:
                                                              0
   Median: 98.0
                  Median: 680.0
                                  Median :
                                             1
                                                    Median:
                                                              0
   Mean :117.5
                  Mean : 856.7
                                   Mean: 20
                                                    Mean :
##
   3rd Qu.:149.0
                  3rd Qu.:1097.0
                                   3rd Qu.: 17
                                                    3rd Qu.:
                                                              0
##
   Max.
        :712.0
                  Max. :4983.0
                                   Max. :1934
                                                    Max.
   NA's
         :95211
##
                                   NA's
                                        :4645148
                                                    NA's
                                                           :4645148
     NAS DELAY
                    SECURITY DELAY
                                     LATE AIRCRAFT DELAY Unnamed..27
##
   Min. : 0
                    Min. : 0
                                     Min. :
                                                0
                                                        Mode:logical
   1st Qu.:
                    1st Qu.: 0
                                      1st Qu.:
                                                        NA's:5674621
              0
                                                0
##
   Median :
              2
                    Median: 0
                                                4
                                     Median :
                    Mean : 0
   Mean
        : 16
                                     Mean :
                                               25
   3rd Qu.: 19
##
                    3rd Qu.:
                                     3rd Qu.:
                              0
                                               31
         :1605
##
   Max.
                    Max. :827
                                     Max.
                                           :1756
   NA's
          :4645148
                    NA's
                                     NA's
                                            :4645148
                           :4645148
```

### summary(d18)

OP\_CARRIER\_FL\_NUM ## FL\_DATE OP\_CARRIER ORIGIN 2018-11-25: 22160 WN :1352552 Min. : 1 : 390046 ATL ## 2018-07-13: 22022 DL : 949283 1st Qu.:1029 ORD : 332953

```
2018-07-20: 22002
                                        Median:2131
                                                         DFW
                       AA
                            : 916818
                                                               : 279298
   2018-07-27: 21997
                       ΩΩ
                             : 774137
                                        Mean :2608
                                                         DEN
                                                               : 235989
   2018-08-03: 21990
                       UA
                                        3rd Qu.:4074
                             : 621565
                                                         CLT
                                                               : 233317
   2018-07-12: 21966
                       ΥX
                             : 316090
                                        Max. :7909
                                                         LAX
                                                                : 221486
##
   (Other) :7081309
                       (Other):2283001
                                                         (Other):5520357
##
        DEST
                     CRS DEP TIME
                                     DEP TIME
                                                    DEP DELAY
##
        : 390079
                    Min. : 1
                                  Min. : 1
                                                  Min. :-122.00
          : 332942
                    1st Qu.: 915
                                                  1st Qu.: -5.00
   ORD
                                  1st Qu.: 916
##
##
   DFW
         : 279272
                    Median:1320
                                  Median:1326
                                                  Median: -2.00
##
   DEN
        : 236020
                    Mean :1330
                                  Mean :1334
                                                  Mean : 9.97
   CLT
         : 233309
                    3rd Qu.:1735
                                  3rd Qu.:1744
                                                  3rd Qu.: 7.00
                    Max. :2359
##
   LAX
         : 221516
                                  Max. :2400
                                                  Max. :2710.00
                                                        :117234
   (Other):5520308
                                  NA's
##
                                        :112317
                                                  NA's
                     WHEELS_OFF
                                   WHEELS_ON
##
      TAXI_OUT
                                                     TAXI_IN
##
   Min. : 1.00
                   Min. : 1
                                   Min. : 1
                                                   Min. : 1.0
   1st Qu.: 11.00
##
                   1st Qu.: 932
                                   1st Qu.:1044
                                                   1st Qu.: 4.0
##
   Median : 15.00
                   Median:1340
                                   Median:1502
                                                   Median: 6.0
##
   Mean : 17.41
                   Mean :1358
                                   Mean :1462
                                                   Mean : 7.6
##
   3rd Qu.: 20.00
                   3rd Qu.:1759
                                   3rd Qu.:1911
                                                   3rd Qu.: 9.0
                   Max. :2400
                                   Max. :2400
##
   Max. :196.00
                                                   Max. :259.0
                         :115829
##
   NA's
         :115830
                   NA's
                                   NA's :119246
                                                   NA's
                                                         :119246
##
    CRS ARR TIME
                    ARR TIME
                                   ARR DELAY
                                                    CANCELLED
                                 Min. :-120.00
##
   Min. : 1
                 Min. : 1
                                                  Min.
                                                        :0.00000
   1st Qu.:1100
                 1st Qu.:1049
                                 1st Qu.: -14.00
                                                  1st Qu.:0.00000
                                                  Median :0.00000
##
   Median:1515
                 Median:1506
                                 Median: -6.00
   Mean :1486
                 Mean :1467
                                 Mean : 5.05
                                                  Mean :0.01616
##
   3rd Qu.:1919
                 3rd Qu.:1916
                                 3rd Qu.: 8.00
                                                  3rd Qu.:0.00000
##
   Max. :2400
                 Max. :2400
                                 Max. :2692.00
                                                  Max. :1.00000
##
                 NA's :119245
                                 NA's
                                       :137040
   CANCELLATION_CODE
                       DIVERTED
                                      CRS_ELAPSED_TIME ACTUAL_ELAPSED_TIME
##
   :7096862
                    Min. :0.000000
                                      Min. :-99.0
                                                      Min. : 14.0
##
   A: 29484
                    1st Qu.:0.000000
                                      1st Qu.: 88.0
                                                      1st Qu.: 83.0
##
   B: 61984
                    Median :0.000000
                                                      Median :118.0
                                      Median :122.0
##
   C: 25072
                    Mean :0.002476
                                      Mean :141.1
                                                      Mean :136.5
                                                      3rd Qu.:167.0
##
   D:
       44
                    3rd Qu.:0.000000
                                      3rd Qu.:171.0
##
                    Max. :1.000000
                                      Max. :704.0
                                                      Max. :757.0
##
                                      NA's
                                            :10
                                                      NA's
                                                             :134442
##
      AIR_TIME
                      DISTANCE
                                 CARRIER DELAY
                                                  WEATHER DELAY
                   Min. : 31
##
   Min. : 7.0
                                 Min. : 0
                                                  Min. :
   1st Qu.: 60.0
                   1st Qu.: 363
##
                                 1st Qu.:
                                            0
                                                  1st Qu.:
                                                             0
   Median: 92.0
                   Median: 632
                                 Median :
                                                  Median :
                                           0
                   Mean : 800
                                                  Mean :
##
   Mean :111.5
                                 Mean: 19
   3rd Qu.:141.0
                   3rd Qu.:1034
                                 3rd Qu.: 17
                                                  3rd Qu.:
                                                             0
##
   Max. :696.0
                   Max. :4983
                                 Max. :2109
                                                  Max.
                                                       :2692
   NA's
          :134442
                                 NA's
                                       :5860736
                                                  NA's
                                                         :5860736
                    SECURITY_DELAY
##
     NAS_DELAY
                                     LATE_AIRCRAFT_DELAY Unnamed..27
##
   Min.
        : 0
                    Min. : 0
                                     Min. : 0
                                                        Mode:logical
##
   1st Qu.:
             0
                    1st Qu.: 0
                                     1st Qu.:
                                                0
                                                        NA's:7213446
   Median :
             3
                    Median: 0
                                     Median :
                                               3
   Mean: 16
                                     Mean :
                                               26
##
                    Mean : 0
##
   3rd Qu.: 20
                    3rd Qu.: 0
                                     3rd Qu.:
                                               31
##
                    Max. :987
                                     Max. :2454
  Max. :1848
                    NA's :5860736
   NA's
          :5860736
                                     NA's :5860736
```

```
##
          FL_DATE
                         OP_UNIQUE_CARRIER OP_CARRIER_FL_NUM
                                                                  ORIGIN
##
   2019-12-01: 22784
                         WN
                                :1363946
                                           Min.
                                                                     : 395009
                                                 : 1
                                                             ATL
                                                             ORD
##
   2019-08-02: 22440
                         DL
                                : 991986
                                           1st Qu.:1025
                                                                     : 339606
                                                                     : 304344
                                : 946776
                                                             DFW
##
   2019-08-05:
                 22423
                         AA
                                           Median:2158
##
   2019-08-01:
                 22403
                         00
                                : 836445
                                           Mean :2557
                                                             DEN
                                                                     : 252026
                                                                     : 235496
##
   2019-07-26: 22392
                         UA
                                : 625910
                                           3rd Qu.:3917
                                                             CLT
##
   2019-07-19: 22387
                         ΥX
                                : 329149
                                           Max. :7933
                                                             LAX
                                                                     : 219952
              :7287208
##
    (Other)
                         (Other):2327825
                                                             (Other):5675604
##
         DEST
                         DEP TIME
                                         DEP DELAY
                                                            TAXI OUT
##
   ATL
           : 395026
                      Min. : 1
                                       Min. : -82.00
                                                         Min. : 1.00
##
   ORD
           : 339569
                      1st Qu.: 914
                                       1st Qu.: -5.00
                                                         1st Qu.: 11.00
##
   DFW
           : 304346
                      Median:1327
                                       Median : -2.00
                                                         Median : 15.00
##
   DEN
           : 252064
                      Mean :1335
                                       Mean : 10.92
                                                         Mean : 17.39
                                       3rd Qu.:
##
   CLT
           : 235490
                      3rd Qu.:1746
                                                  7.00
                                                         3rd Qu.: 20.00
##
   LAX
           : 219996
                      Max.
                             :2400
                                       Max.
                                              :2710.00
                                                         Max.
                                                                :227.00
##
    (Other):5675546
                      NA's
                            :130086
                                       NA's
                                              :130110
                                                         NA's
                                                                :133977
##
      WHEELS_OFF
                       WHEELS_ON
                                         TAXI_IN
                                                          ARR_TIME
##
   Min.
          : 1
                     Min.
                           : 1
                                      Min.
                                             : 1.00
                                                       Min. :
##
   1st Qu.: 930
                     1st Qu.:1042
                                      1st Qu.: 4.00
                                                       1st Qu.:1046
##
   Median:1340
                     Median:1500
                                      Median :
                                               6.00
                                                       Median:1504
   Mean
##
          :1358
                           :1459
                                      Mean : 7.74
                     Mean
                                                       Mean
                                                             :1463
##
    3rd Qu.:1801
                     3rd Qu.:1912
                                      3rd Qu.: 9.00
                                                       3rd Qu.:1917
##
   Max.
           :2400
                            :2400
                                             :316.00
                                                              :2400
                     Max.
                                      Max.
                                                       Max.
##
   NA's
           :133977
                     NA's
                            :137647
                                      NA's
                                             :137647
                                                       NA's
                                                              :137646
                                          DISTANCE
                                                        CARRIER_DELAY
##
      ARR DELAY
                         AIR TIME
##
           : -99.00
                      Min. : 4.0
                                       Min. : 31.0
                                                        Min.
   Min.
                                                               :
   1st Qu.: -15.00
##
                      1st Qu.: 60.0
                                       1st Qu.: 369.0
                                                        1st Qu.:
                                                                   0
##
   Median: -6.00
                      Median: 93.0
                                       Median: 640.0
                                                        Median:
                                                                   0
##
   Mean
              5.41
                      Mean : 111.6
                                       Mean : 800.5
                                                        Mean :
                                                                  21
         :
##
   3rd Qu.:
              7.00
                      3rd Qu.: 141.0
                                       3rd Qu.:1034.0
                                                        3rd Qu.: 18
                      Max. :1557.0
                                       Max. :5095.0
                                                               :2695
##
   Max.
          :2695.00
                                                        Max.
                                                               :6032784
##
   NA's
           :153805
                      NA's
                             :153805
                                                        NA's
##
   WEATHER_DELAY
                        NAS_DELAY
                                        SECURITY_DELAY
                                                          LATE_AIRCRAFT_DELAY
##
   Min.
          :
               0
                      Min.
                                 0
                                        Min.
                                                   0
                                                          Min. :
                                                                     0
                             :
                                              :
                                                          1st Qu.:
##
   1st Qu.:
               0
                      1st Qu.:
                                 0
                                        1st Qu.:
                                                   0
                                                                     0
   Median :
                      Median :
                                        Median :
##
               0
                                 2
                                                   0
                                                          Median:
                                                                     3
##
   Mean
               4
                      Mean :
                               17
                                        Mean
                                                          Mean
                                                                    27
##
   3rd Qu.:
              0
                      3rd Qu.:
                                20
                                        3rd Qu.:
                                                          3rd Qu.:
                                                                    33
                                                   0
##
   Max.
           :1847
                      Max.
                             :1741
                                        Max.
                                               :1078
                                                          Max.
                                                                  :2206
##
   NA's
           :6032784
                      NA's
                             :6032784
                                        NA's
                                               :6032784
                                                          NA's
                                                                  :6032784
##
      Х
##
   Mode:logical
##
   NA's:7422037
##
##
##
##
##
```

```
##
          FL_DATE
                            OP_CARRIER
                                            OP_CARRIER_FL_NUM
                                                                   ORIGIN
##
    2020-03-20: 22172
                                                               ATL
                                                                      : 128140
                          WN
                                 :531577
                                            Min.
                                                   : 1
                                                               DFW
##
    2020-03-19:
                 22157
                          AA
                                 :320328
                                            1st Qu.:1033
                                                                      : 112089
##
    2020-03-13:
                 22100
                          DL
                                 :306623
                                            Median:2172
                                                               ORD
                                                                      : 106249
##
    2020-03-16:
                 22071
                          00
                                 :304032
                                            Mean
                                                   :2599
                                                               DEN
                                                                         94666
##
    2020-03-12: 22023
                          UA
                                 :180724
                                            3rd Qu.:4087
                                                               CLT
                                                                         89780
##
    2020-03-23:
                 21985
                          ΥX
                                 :113653
                                            Max.
                                                   :9888
                                                               LAX
                                                                         69184
              :2415066
##
    (Other)
                          (Other):790637
                                                               (Other):1947466
         DEST
                        CRS DEP TIME
                                            DEP_TIME
                                                            DEP DELAY
##
##
                                        Min.
    ATI.
           : 128238
                      Min.
                                               : -80.0
                                                          Min.
                                                                 : 1.00
                       1st Qu.: 920
                                         1st Qu.: -7.0
##
    DFW
           : 112038
                                                          1st Qu.: 11.00
    ORD
           : 106282
                      Median:1322
                                        Median :
                                                  -4.0
                                                          Median: 14.00
##
##
    DEN
              94703
                      Mean
                            :1325
                                        Mean
                                                    3.4
                                                          Mean
                                                                : 15.85
                                                :
    CLT
                       3rd Qu.:1731
                                         3rd Qu.:
                                                    0.0
                                                          3rd Qu.: 18.00
##
              89746
##
    LAX
              69227
                       Max.
                              :2400
                                         Max.
                                                :2814.0
                                                          Max.
                                                                  :189.00
##
    (Other):1947340
                       NA's
                              :263935
                                         NA's
                                                :263990
                                                          NA's
                                                                  :264407
##
       TAXI_OUT
                        WHEELS_OFF
                                         WHEELS ON
                                                            TAXI_IN
##
    Min.
                      Min.
                                       Min.
                                               : 1.00
                                                         Min.
##
    1st Qu.: 934
                      1st Qu.:1058
                                       1st Qu.: 4.00
                                                         1st Qu.:1102
##
    Median:1334
                      Median:1506
                                       Median :
                                                 6.00
                                                         Median:1510
##
    Mean
           :1349
                      Mean
                            :1473
                                       Mean
                                              : 6.96
                                                         Mean
                                                                 :1478
##
    3rd Qu.:1744
                      3rd Qu.:1905
                                        3rd Qu.: 8.00
                                                         3rd Qu.:1910
##
    Max.
           :2400
                             :2400
                                               :194.00
                                                                 :2400
                      Max.
                                       Max.
                                                         Max.
##
    NA's
           :264407
                      NA's
                             :265285
                                       NA's
                                               :265285
                                                         NA's
                                                                 :265285
##
     CRS ARR TIME
                          ARR TIME
                                           ARR DELAY
                                                          CANCELLED
##
           :-117.00
    Min.
                      Min.
                             : 7
                                        Min.
                                                : 29
                                                        Min.
                                                                    0.0
##
    1st Qu.: -20.00
                       1st Qu.: 60
                                         1st Qu.: 368
                                                        1st Qu.:
                                                                    0.0
##
    Median : -11.00
                      Median: 93
                                        Median: 632
                                                        Median:
                                                                    0.0
##
    Mean
          : -4.63
                      Mean :110
                                        Mean
                                               : 782
                                                        Mean
                                                                   25.2
##
    3rd Qu.: -1.00
                       3rd Qu.:140
                                         3rd Qu.:1020
                                                        3rd Qu.:
                                                                   23.0
                              :698
                                                :5095
                                                                :2560.0
##
    Max.
           :2794.00
                       Max.
                                         Max.
                                                        Max.
           :268764
##
    NA's
                       NA's
                              :268764
                                                        NA's
                                                                :2295172
##
    CANCELLATION CODE
                          DIVERTED
                                          CRS_ELAPSED_TIME
                                                           ACTUAL_ELAPSED_TIME
##
    Min.
               0.0
                                  0.0
                                         Min.
                                                     0.0
                                                            Min.
                                                                   :
                                                                        0.0
                      Min.
               0.0
                                  0.0
                                                             1st Qu.:
                                                                        0.0
##
    1st Qu.:
                       1st Qu.:
                                          1st Qu.:
                                                     0.0
##
    Median :
               0.0
                      Median :
                                  2.0
                                         Median :
                                                     0.0
                                                            Median:
                                                                        0.0
##
    Mean
               3.8
                      Mean
                             :
                                 14.5
                                         Mean
                                                     0.1
                                                             Mean
                                                                       20.7
##
    3rd Qu.:
               0.0
                       3rd Qu.: 19.0
                                          3rd Qu.:
                                                     0.0
                                                             3rd Qu.:
                                                                       22.0
##
    Max.
           :1525.0
                       Max.
                              :1462.0
                                          Max.
                                                 :1185.0
                                                             Max.
                                                                    :2228.0
           :2295172
                              :2295172
##
    NA's
                      NA's
                                         NA's
                                                 :2295172
                                                            NA's
                                                                    :2295172
##
    AIR TIME
                    DISTANCE
                                   CARRIER DELAY WEATHER DELAY
                                                                   NAS DELAY
##
                                   Mode:logical
                                                   Mode:logical
    Mode:logical
                   Mode:logical
                                                                   Mode:logical
##
    NA's:2547574
                   NA's:2547574
                                   NA's:2547574
                                                   NA's:2547574
                                                                   NA's:2547574
##
##
##
##
##
##
    SECURITY_DELAY LATE_AIRCRAFT_DELAY Unnamed..27
##
    Mode:logical
                   Mode:logical
                                         Mode:logical
    NA's:2547574
                   NA's:2547574
                                         NA's:2547574
```

```
##
##
##
##
##
  • Row binding to create data frame for time series using 'ARR_DELAY' to forecast
d15 <- d15[,c("FL_DATE","ARR_DELAY")]</pre>
d16 <- d16[,c("FL_DATE","ARR_DELAY")]</pre>
d17 <- d17[,c("FL_DATE","ARR_DELAY")]</pre>
d18 <- d18[,c("FL_DATE","ARR_DELAY")]</pre>
d19 <- d19[,c("FL_DATE","ARR_DELAY")]</pre>
d20 <- d20[,c("FL_DATE","ARR_DELAY")]</pre>
library(dplyr)
## Warning: package 'dplyr' was built under R version 3.6.3
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
##
       filter, lag
## The following objects are masked from 'package:base':
##
##
       intersect, setdiff, setequal, union
library(forecast)
## Warning: package 'forecast' was built under R version 3.6.3
## Registered S3 method overwritten by 'quantmod':
##
     method
                       from
##
     as.zoo.data.frame zoo
library(backports)
## Warning: package 'backports' was built under R version 3.6.3
library(tidyverse)
## Warning: package 'tidyverse' was built under R version 3.6.3
## -- Attaching packages ------ tidyverse 1.3.0 --
```

```
## v ggplot2 3.3.2 v purrr 0.3.4
## v tibble 3.0.3 v stringr 1.4.0
## v tidyr
           1.1.2
                   v forcats 0.5.0
## v readr
           1.3.1
## Warning: package 'ggplot2' was built under R version 3.6.3
## Warning: package 'tibble' was built under R version 3.6.3
## Warning: package 'tidyr' was built under R version 3.6.3
## Warning: package 'readr' was built under R version 3.6.3
## Warning: package 'purrr' was built under R version 3.6.3
## Warning: package 'stringr' was built under R version 3.6.3
## Warning: package 'forcats' was built under R version 3.6.3
## -- Conflicts ------ tidyverse_conflicts() --
## x dplyr::filter() masks stats::filter()
## x dplyr::lag() masks stats::lag()
library(fpp2)
## Warning: package 'fpp2' was built under R version 3.6.3
## -- Attaching packages ------ fpp2 2.4 --
## v fma
              2.4
                   v expsmooth 2.3
## Warning: package 'fma' was built under R version 3.6.3
## Warning: package 'expsmooth' was built under R version 3.6.3
##
library(seasonal)
## Warning: package 'seasonal' was built under R version 3.6.3
##
## Attaching package: 'seasonal'
## The following object is masked from 'package:tibble':
##
##
      view
```

```
d <- rbind(d15,d16,d17,d18,d19,d20)
t <- d %>% filter(ARR_DELAY != "NA")
```

• Transform date format

 $t2 \leftarrow t[,c(3,4,2)]$ 

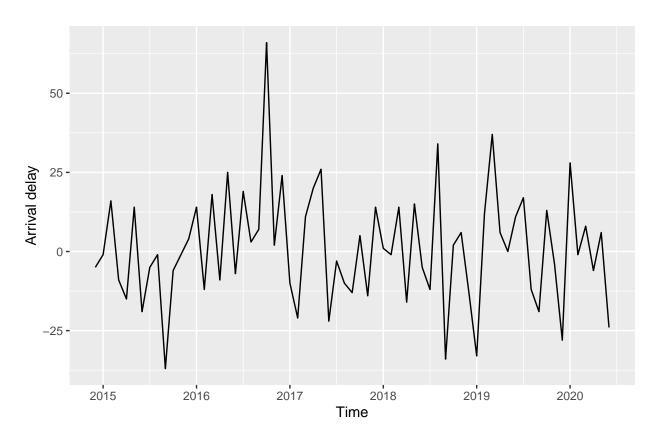
```
date_change <- as.Date(t$FL_DATE)
y<- as.POSIXct(date_change, format = "%m/%d/%Y")

t$year <- format(y, "%Y")
t$month <- format(y, "%b")</pre>
```

 $s \leftarrow ts(data = t2\$ARR\_DELAY, start = c(2014,12), end = c(2020,6), frequency = 12)$ 

Plot total arrival delay times over the years

```
autoplot(s) + ylab("Arrival delay")
```

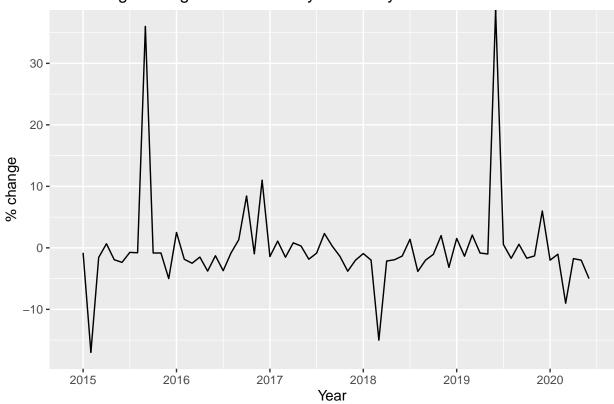


Percentage change of Arrival delay over the month over years

```
library(tidyverse)
c <- t2 %>% group_by(year) %>% group_by(month) %>%
  mutate(pct_change = (ARR_DELAY/lag(ARR_DELAY) - 1))
```

```
sc <- ts(data = c$pct_change, start = c(2014,12), end = c(2020,6), frequency = 12)
autoplot(sc) + ylab("% change") + xlab("Year") + ggtitle("Percentage change of arrival delay over the y</pre>
```

## Percentage change of arrival delay over the years

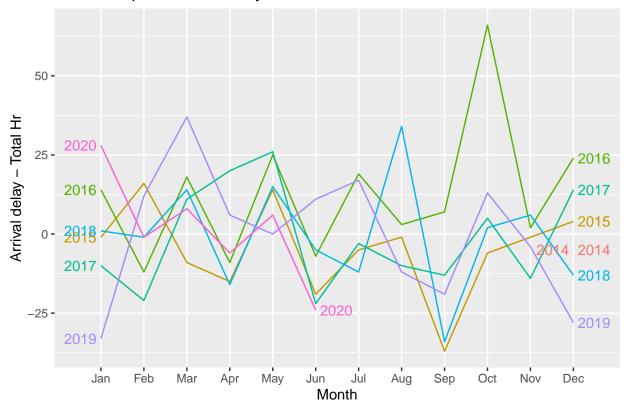


### 3. Forecast models

• Seasonal plot

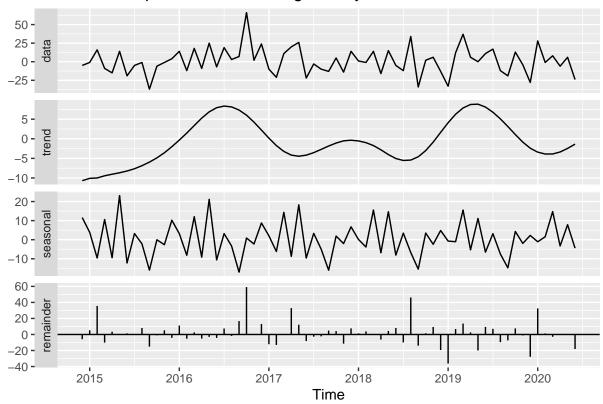
```
ggseasonplot(s, year.labels=TRUE, year.labels.left=TRUE) +
ylab("Arrival delay - Total Hr") +
ggtitle("Seasonal plot: Arrival delays in time from 2015-2020")
```

# Seasonal plot: Arrival delays in time from 2015–2020



```
fit <- s %>% seas(x11="")
autoplot(fit) +
  ggtitle("X13 decomposition of arrival flight delays index")
```

### X13 decomposition of arrival flight delays index



• Moving Average Partition data

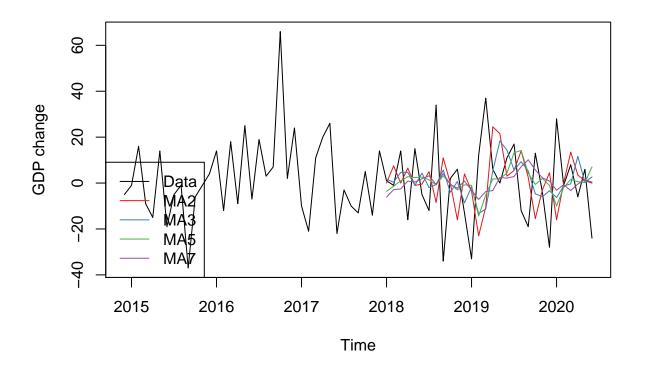
```
train <- window(s, end = c(2017, 12))
test \leftarrow window(s, start = c(2018, 1))
train
##
        Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec
## 2014
                                                       -5
                                                       4
## 2015
        -1 16
                 -9 -15
                            -19
                                  -5
                                              -6
                                                  -1
## 2016 14 -12
                 18
                     -9
                          25
                                  19
                                       3
                                                   2
## 2017 -10 -21
                11 20
                         26 -22
                                  -3 -10 -13
test
##
        Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec
## 2018
          1
            -1
                 14 -16
                         15
                             -5 -12 34 -34
                                               2
                                                   6 -13
                           0 11 17 -12 -19 13 -4 -28
## 2019 -33
             12 37
                      6
## 2020
        28
             -1
                  8
                     -6
                           6 - 24
library(RColorBrewer)
n <- length(s)
m <- length(test)</pre>
```

```
maorder <- c(2,3,5,7)
frc <- array(NA,c(m,4),dimnames=list(time(test),paste0("MA",maorder)))

for (i in 1:m){
    fitsample <- s[1:(n-m+i-1)]
    fitsample <- ts(fitsample,frequency=frequency(s),start=start(s))
    for (j in 1:length(maorder)){
        frc[i,j] <- mean(tail(fitsample,maorder[j]))}
}

frc <- ts(frc,frequency=frequency(test),start=start(test))
cmp <- brewer.pal(4,"Set1")

plot(s,ylab="GDP change")
for (j in 1:length(maorder)){
    lines(frc[,j],col=cmp[j])
}
legend("bottomleft",c("Data",colnames(frc)),col=c("black",cmp),lty=1)</pre>
```



```
e <- matrix(rep(test,4),ncol=4) - frc
RMSE <- sqrt(apply(e^2,2,mean))
MAE <- apply(abs(e),2,mean)
E <- rbind(RMSE,MAE)
print(round(E,3))</pre>
```

```
MA2
                  MA3
                         MA5
## RMSE 23.782 20.436 20.049 19.315
## MAE 19.400 15.967 15.600 15.629
  • Holt-Winter's seasonal method
     Additive & multiplicative model
hw.add <- HoltWinters(train, seasonal = "additive")</pre>
hw.add
## Holt-Winters exponential smoothing with trend and additive seasonal component.
## Call:
## HoltWinters(x = train, seasonal = "additive")
## Smoothing parameters:
## alpha: 0.34144
## beta: 0
## gamma: 0.5512733
##
## Coefficients:
##
              [,1]
         2.7801620
## a
## b
        1.3189103
## s1
      -0.9049750
## s2 -16.7209214
## s3
        14.4794829
       -1.2144506
## s4
## s5
       16.1694492
## s6 -20.5502280
       -0.2461459
## s7
## s8
       -4.4599910
## s9 -17.1798307
## s10 11.0870101
## s11 -11.5143243
## s12 8.6541585
# multiplicative
hw.mult <- HoltWinters(train, seasonal = "multiplicative")</pre>
hw.mult
## Holt-Winters exponential smoothing with trend and multiplicative seasonal component.
##
```

## HoltWinters(x = train, seasonal = "multiplicative")

## Call:

##

## Smoothing parameters:
## alpha: 0.0414929
## beta : 0.1184434
## gamma: 0.01376287

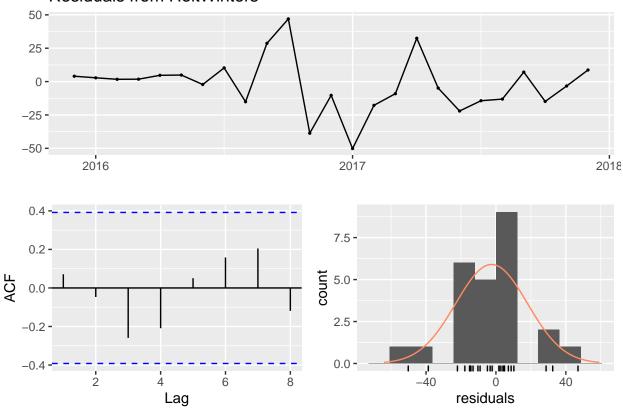
## Coefficients:

```
[,1]
##
## a
       14.2131773
        1.4113961
## b
       13.2772972
## s1
## s2
        6.5406485
## s3
       -2.7980289
## s4
        0.8300969
       -0.3778417
## s5
## s6
       -1.3686303
       -0.7290816
## s7
## s8
       -0.1282666
## s9
       -3.0967870
## s10 -0.8792444
## s11 -0.1591375
## s12 0.6787983
```

### checkresiduals(hw.add)

## Warning in modeldf.default(object): Could not find appropriate degrees of
## freedom for this model.

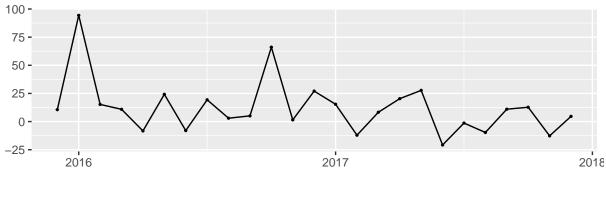
### Residuals from HoltWinters

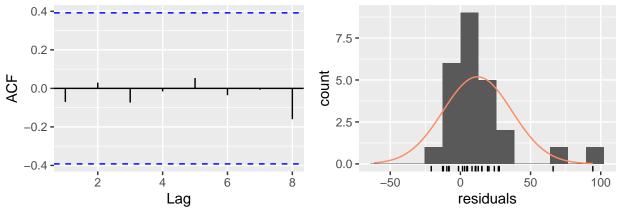


### checkresiduals(hw.mult)

## Warning in modeldf.default(object): Could not find appropriate degrees of
## freedom for this model.

### Residuals from HoltWinters





Forecast with hold out sample is 2.5 years (h = 30) and compare prediction accuracy

```
for.add <- forecast(hw.add, h = 30)
for.mult <- forecast(hw.mult, h = 30)
accuracy(for.add, test)</pre>
```

```
##
                        ME
                               RMSE
                                          MAE
                                                   MPE
                                                           MAPE
                                                                     MASE
## Training set -2.468087 20.26032 14.80112 -29.6407 210.4702 0.7371077
                -21.371832 30.74107 24.90649
## Test set
                                                  -Inf
                                                            Inf 1.2403633
##
                      ACF1 Theil's U
## Training set 0.07116871
## Test set
                0.12716449
```

### accuracy(for.mult, test)

```
##
                                 \mathtt{RMSE}
                                             MAE
                                                      MPE
                                                                          MASE
                        ME
                                                               MAPE
                 12.18028
## Training set
                           26.99928 18.01328 98.17956 127.4167 0.8970757
                 -41.72664 174.33110 102.71093
                                                                Inf 5.1150861
                                                      Inf
##
                        ACF1 Theil's U
## Training set -0.07031602
                                     NA
## Test set
                  0.28957267
                                    NaN
```

ets as universal exponential smoothing model function

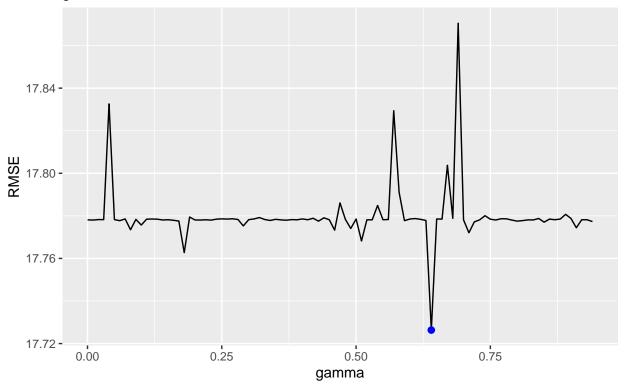
```
ets(train)
## ETS(A,N,N)
## Call:
##
  ets(y = train)
##
##
     Smoothing parameters:
##
       alpha = 1e-04
##
##
     Initial states:
##
       1 = 1.8366
##
##
     sigma: 18.6396
##
##
                AICc
                           BIC
        AIC
## 354.0193 354.7466 358.8521
hw.mult2 <- ets(train, model = "ANN")</pre>
for.mult2 <- forecast(hw.mult2, h = 30)</pre>
accuracy(for.mult, test)
                                                    MPE
##
                        ME
                                RMSE
                                           MAE
                                                             MAPE
                                                                       MASE
## Training set 12.18028 26.99928 18.01328 98.17956 127.4167 0.8970757
## Test set
                -41.72664 174.33110 102.71093
                                                    Inf
                                                              Inf 5.1150861
                        ACF1 Theil's U
## Training set -0.07031602
                                    NΑ
## Test set
                 0.28957267
                                   NaN
accuracy(for.mult2, test)
                           ME
                                  RMSE
                                            MAE
                                                      MPE
                                                              MAPE
                                                                        MASE
## Training set 0.003501979 18.12885 13.87926 114.1149 114.1149 0.6911984
## Test set -1.769987491 17.77813 13.98911
                                                    -Inf
                                                               Inf 0.6966688
                        ACF1 Theil's U
## Training set -0.06150155
               -0.26829004
## Test set
                                     Λ
Run gamma and RMSE
gamma \leftarrow seq(0.0001, 0.95, 0.01)
RMSE <- NA
for(i in seq_along(gamma)) {
hw.opt <- ets(train, model = "ANN", gamma = gamma[i])</pre>
future <- forecast(hw.opt, h = 30)</pre>
RMSE[i] = accuracy(future, test)[2,2]
```

Graph gamma on forecast errors and with gamma minimum

```
library(ggplot2)
error <- data_frame(gamma, RMSE)</pre>
## Warning: 'data_frame()' is deprecated as of tibble 1.1.0.
## Please use 'tibble()' instead.
## This warning is displayed once every 8 hours.
## Call 'lifecycle::last_warnings()' to see where this warning was generated.
minimum <- filter(error, RMSE == min(RMSE))</pre>
minimum
## # A tibble: 1 x 2
     gamma RMSE
##
     <dbl> <dbl>
## 1 0.640 17.7
ggplot(error, aes(gamma, RMSE)) +
geom_line() +
geom_point(data = minimum, color = "blue", size = 2) +
ggtitle("gamma's impact on forecast errors", subtitle = "gamma = 0.6401 minimizes RMSE")
```

# gamma's impact on forecast errors

gamma = 0.6401 minimizes RMSE

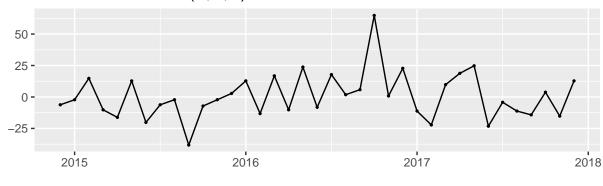


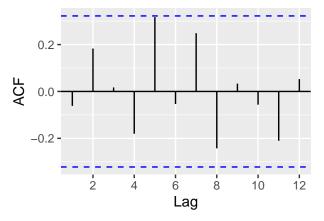
Forecast model is "A,N,N"

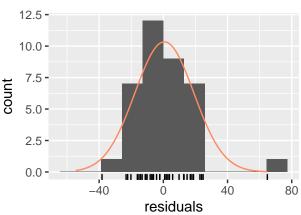
New exponential smothing model function with minimum gamma

```
hw.opt <- ets(train, model = "ANN", gamma = 0.6401)
checkresiduals(hw.opt)</pre>
```

### Residuals from ETS(A,N,N)







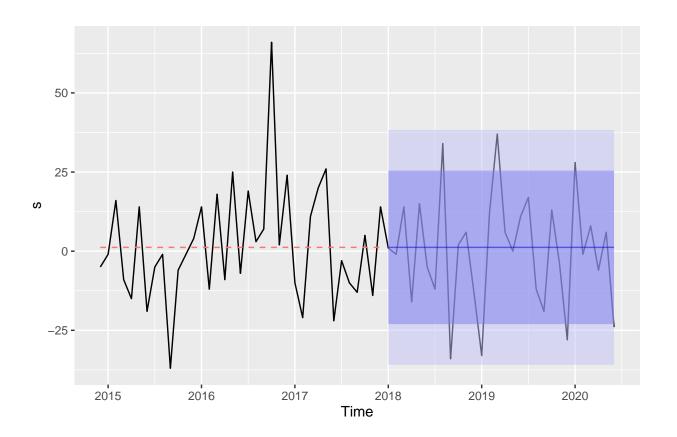
```
##
## Ljung-Box test
##
## data: Residuals from ETS(A,N,N)
## Q* = 10.618, df = 4, p-value = 0.03121
##
## Model df: 3. Total lags used: 7
```

```
for.mult3 <- forecast(hw.opt, h = 30)
accuracy(for.mult2, test)</pre>
```

```
RMSE
                                            MAE
##
                          ME
                                                     MPE
                                                             MAPE
                                                                        MASE
## Training set 0.003501979 18.12885 13.87926 114.1149 114.1149 0.6911984
## Test set
                -1.769987491 17.77813 13.98911
                                                    -Inf
                                                              Inf 0.6966688
##
                       ACF1 Theil's U
## Training set -0.06150155
## Test set
                -0.26829004
```

accuracy(for.mult3, test)

## ME RMSE MAE MPE MAPE MASE



### 4. Conclusion

- a. Compare all the models
- Use RMSE/MAE from Moving Average

```
e <- matrix(rep(test,4),ncol=4) - frc
RMSE <- sqrt(apply(e^2,2,mean))
MAE <- apply(abs(e),2,mean)
E <- rbind(RMSE,MAE)
print(round(E,3))</pre>
```

```
## RMSE 23.782 20.436 20.049 19.315
## MAE 19.400 15.967 15.600 15.629
```

• Use RMSE/MAE from Holt-Winter Multiplicative method

```
accuracy(for.mult3, test)
```

```
##
                         ΜE
                                RMSE
                                           MAE
                                                    MPE
                                                             MAPE
                                                                       MASE
                 0.6370097 18.13996 13.82776 109.2301 109.2301 0.6886333
## Training set
                -1.1376837 17.72634 13.94696
## Test set
                                                   -Inf
                                                              Inf 0.6945696
                        ACF1 Theil's U
## Training set -0.06150913
                                    NA
## Test set
                -0.26829004
                                     0
```

• Use AIC,BIC on tested data

#### ets(test)

```
## ETS(A,N,N)
##
## Call:
    ets(y = test)
##
##
##
     Smoothing parameters:
##
       alpha = 1e-04
##
##
     Initial states:
##
       1 = 0.0765
##
##
     sigma:
              18.3116
##
##
        AIC
                 AICc
                            BTC
## 280.4182 281.3413 284.6218
```

- b. Provide a suggestion of the best model.
- Holt-Winter model yields lowers RMSE & MAE than Moving Average. Holt-Winter RMSE and MAE for tested data is sequentially 17.72634 & 13.94696. Meanwhile, Moving Average RMSE(s) and MAE(s) for tested data are above 19.315 and 15600. RMSE is to measure how far off an actual value is from the mean. A good model should have better predictions than the naïve estimate of the mean for all predictions. Therefore, measure of variation (RMSE) should reduce the randomness better than the Standard Deviation. Thus, RMSE should be as smaller number as best. To conclude, in my opinion, Holt-Winter method is the best model
- c. Conclude findings:
- X13 time series decomposition may not be the best model but it is helpful to have a view of how data appears yearly, seasonally, its autocorrelation function (ACF) and its trend
- MA is to smooth out the "noise" arrival delays over a specific of time by creating a constant updated of average arrival delays. Based on the graph above, I have created MA(2), MA(3), MA(5), MA(7) to reflect short term trend. The MAs forecast pretty well as they follow the pattern of original data set. But MA doubts me to consider the forecast result is high chance of accuracy
- Holt-Winter seasonal method to capture seasonality in the data set and it also provides RMSE and MAE. To me, it is like the combination of X13 time series decompostion and MA. Therefore, I choose Holt-Winter method as my forecast model