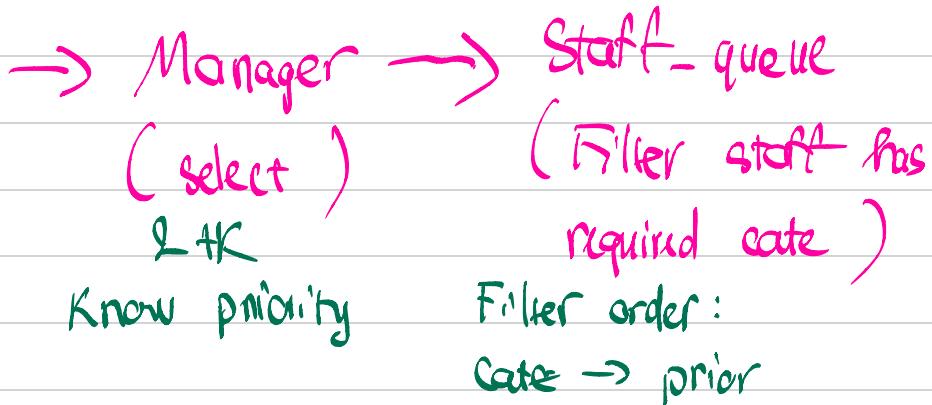


Report



report

- cate ✓
- priority ✓ : "high", "normal", "low"
- location
- status : in-review ✓
in-progress ✓
resolved
referred
declined

Staff :

id

staff-categories [count]

task-queue

DASHBOARD

Filter:
By priority

		High)
		Low

Solving dupli code

- On Report.tsx ✓
- User select Category ✓
- User select Location ✓
- Search database
- If not Found, do nothing
- If Found:
 - . Alert possible duplication
 - . Show a list of possible dups
 - . Ask user one more time to confirm
 - . If duplicate, clear form and exit
 - . If not, allow user to keep inputting.

How Manager select staffs

- Filter by:

- . All staffs have category of the ticket
- . Staffs have least number of categories
(each staff can have more than one cat)