

# Nia Holmes

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## EDUCATION

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**University of Michigan School of Information**, Ann Arbor, MI **Expected May 2027**  
*Bachelors of Science in Information (BSI), User Experience (UX) Design*

- **Relevant Coursework:** Intro to Programming (Python), Intro to Web Development & Accessibility, Intro to UX Design, Intro to Human-Computer Interaction, Intro to Qualitative Methods.
- **Student Organizations:** SOCHI (Student Org for Computer-Human Interaction) – Member, Mobile Optimization for MaizeTix (Fall 2025)

## PROJECT EXPERIENCE

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UX & Web Designer, **‘Too Much Information Movies’ (T-MIM)** (Class Project) **March 2025**

- Created an ad-free, accessible movie/TV database platform, addressing decision-fatigue and information overload present on IMDB.
- Rewrote Python from prototypes into JavaScript for seamless site interaction.
- Applied accessibility standards via WAVE & AXE
- Iterated UI/UX based on real-user feedback.

UX Designer, **New Reddit Feature Design** (Class Project) **September 2025**

- Designed an in-app feature enabling Reddit users to track achievement badge progress, promoting positive community engagement.
- Developed annotated wireframes in Figma and articulated solutions for potential feature misuse.

UX Designer, **UM-GPT (Gen AI) Redesign** (Class Project) **September 2025-Present**

- Gathered intel from U-M GPT’s designer to understand pain points, informing design direction.
- Created user flows and low-fidelity wireframes for a new “Class Folders” feature, allowing students to upload and organize course documents for easier referencing by U-M GPT

UX Researcher, **Menstrual Cycle and AI Resource Study** (Class Project) **October 2025-Present**

- Planned and executed a qualitative study to understand how women who struggle with their menstrual cycles manage it and locate information and understand how and if they’d utilize AI tools.
- Designed an interest survey and networked across campus organizations to locate interview participants, resulting in 5, 30-minute interviews (thematic coding and analysis in production).

## WORK EXPERIENCE

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Front of House Team Member, **Chick-fil-A**, Chicago, IL **May 2024- August 2024**

- Delivered high-quality customer service to over 50 guests per shift in a fast-paced environment, resulting in strong communication and problem-solving skills and positive customer feedback.
- Collaborated with a team of 12 staff members to streamline order fulfillment, increasing customer satisfaction and executing efficient work.

Instructional Assistant, **SI 539 Web Dev & Accessibility**, Ann Arbor, MI **August 2025- Present**

- Supported the Graduate Student Instructor (GSI) by assisting in 2 weekly discussion sections of 20 students, clarifying coursework concepts and answering questions to improve class understanding.
- Evaluated and graded weekly assignments for all enrolled students, ensuring timely and constructive feedback for student success.

Receptionist, **Rackham Graduate School**, Ann Arbor, MI

**September 2025-Present**

- Aided approximately 20 graduate students per week by answering inquiries and directing them to relevant campus resources, enhancing satisfaction with student services.
- Coordinated with office staff in organizing events for the semester, contributing to smooth event operations.

### **SKILLS**

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**Interaction & Visual Design:** Figma, Wireframing, Task Flows, Responsive Design

**Prototyping & Testing:** Usability Testing, User Interviews, Survey Design

**Front-End:** HTML, CSS, JavaScript (beginner), Accessibility (WAVE, AXE), Git/GitHub

**Research:** Qualitative Methods, Thematic Analysis

**Soft Skills:** Teamwork, Communication, Initiative, Problem Solving, Customer Focus, Feedback Incorporation, Networking