

Nia Holmes

Ann Arbor, MI | 312-785-4670 | niaholme@umich.edu | [linkedin.com/in/niaholmes30](https://www.linkedin.com/in/niaholmes30) | niaholmes30.github.io/portfolio

EDUCATION

University of Michigan School of Information, Ann Arbor, MI

Expected May 2027

Bachelors of Science in Information (BSI), User Experience (UX) Design

- **Relevant Coursework:** Intro to Programming (Python), Intro to Web Development & Accessibility, Intro to UX Design, Intro to Human-Computer Interaction, Intro to Qualitative Methods.
- **Student Organizations:** SOCHI (Student Org for Computer-Human Interaction) – Member, Mobile Optimization for MaizeTix (Fall 2025)

PROJECT EXPERIENCE

UX & Web Designer, **‘Too Much Information Movies’ (T-MIM)** (Class Project)

March 2025

- Created an ad-free, accessible movie/TV database platform, addressing decision-fatigue and information overload present on IMDB.
- Rewrote Python from prototypes into JavaScript for seamless site interaction.
- Applied accessibility standards via WAVE & AXE
- Iterated UI/UX based on real-user feedback.

UX Designer, **New Reddit Feature Design** (Class Project)

September 2025

- Designed an in-app feature enabling Reddit users to track achievement badge progress, promoting positive community engagement.
- Developed annotated wireframes in Figma and articulated solutions for potential feature misuse.

UX Designer, **UM-GPT (Gen AI) Redesign** (Class Project)

September 2025-Present

- Gathered intel from U-M GPT’s designer to understand pain points, informing design direction.
- Created user flows and low-fidelity wireframes for a new “Class Folders” feature, allowing students to upload and organize course documents for easier referencing by U-M GPT

UX Researcher, **Menstrual Cycle and AI Resource Study** (Class Project)

October 2025-Present

- Planned and executed a qualitative study to understand how women who struggle with their menstrual cycles manage it and locate information and understand how and if they’d utilize AI tools.
- Designed an interest survey and networked across campus organizations to locate interview participants, resulting in 5, 30-minute interviews (thematic coding and analysis in production).

WORK EXPERIENCE

Front of House Team Member, **Chick-fil-A**, Chicago, IL

May 2024- August 2024

- Delivered high-quality customer service to over 50 guests per shift in a fast-paced environment, resulting in strong communication and problem-solving skills and positive customer feedback.
- Collaborated with a team of 12 staff members to streamline order fulfillment, increasing customer satisfaction and executing efficient work.

Instructional Assistant, **SI 539 Web Dev & Accessibility**, Ann Arbor, MI

August 2025- Present

- Supported the Graduate Student Instructor (GSI) by assisting in 2 weekly discussion sections of 20 students, clarifying coursework concepts and answering questions to improve class understanding.
- Evaluated and graded weekly assignments for all enrolled students, ensuring timely and constructive feedback for student success.

Receptionist, **Rackham Graduate School**, Ann Arbor, MI

September 2025-Present

- Aided approximately 20 graduate students per week by answering inquiries and directing them to relevant campus resources, enhancing satisfaction with student services.
- Coordinated with office staff in organizing events for the semester, contributing to smooth event operations.

SKILLS

Interaction & Visual Design: Figma, Wireframing, Task Flows, Responsive Design

Prototyping & Testing: Usability Testing, User Interviews, Survey Design

Front-End: HTML, CSS, JavaScript (beginner), Accessibility (WAVE, AXE), Git/GitHub

Research: Qualitative Methods, Thematic Analysis

Soft Skills: Teamwork, Communication, Initiative, Problem Solving, Customer Focus, Feedback Incorporation, Networking