

GATHER Promotes Quality Service and Client Satisfaction

STEPS	PROVIDER'S ACTIONS
 GREET	<ul style="list-style-type: none"> ● Greet client in a respectful manner: <ul style="list-style-type: none"> – Introduce yourself and offer a seat – Be open and give them full attention – Talk in a private place if possible – Assure the client of confidentiality
 ASK	<ul style="list-style-type: none"> ● Ask client about themselves – Obtain current health and history from new client ● Ask if the client has a particular family planning method in mind (needs, intentions and concerns) ● Pay attention to what clients express with their words and gestures/expressions ● Ask if the client's partner will support the client's decisions
 TELL	<ul style="list-style-type: none"> ● Tell client about the benefits of child spacing, and about the different types of family planning methods available ● Tell client about the benefits of using a modern FP method: FP offers a couple the ability to choose when to have their next child; FP allows a woman to manage her fertility, regain her figure, health and energy, be sexually active and available to her husband ● Tell the client about other available services the facility offers that the client may want
 HELP	<ul style="list-style-type: none"> ● Help client to make an informed choice ● Consider medical eligibility criteria for the family planning method or methods that interest the client ● Help clarify misunderstanding on any issue ● Repeat information where necessary
 EXPLAIN	<ul style="list-style-type: none"> ● Explain fully how to use the chosen method or how the procedure will be performed ● Encourage questions and answer them openly and fully ● Explain how to use condoms to prevent Sexually Transmitted Infections (STIs) including HIV ● Give condoms to everyone at risk for STIs and HIV
 RETURN REFER	<ul style="list-style-type: none"> ● Refer client if treatment and desired methods are not available at your facility ● Discuss Return for follow-up or more supplies if needed ● Schedule Return visits ● Always invite the client to Return any time for any reason

Show Your Clients You Care

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Be Beautiful



Today's Nigerian woman is stylish, industrious, and beautiful!

She brings beauty into the home.

She manages her family and life with pride.

She plans her family.

Be your beautiful self! – Regain your pre-pregnancy figure and energy.

Easy return to fertility once you stop using your family planning method.

Achieve your dreams – Start a business, attend mosque/church, or social clubs.

Ultimate peace of mind – Plan for your household and your children's education.

Try it! There are many choices – Safe, effective, and easy to get.

Improve intimacy – You're free to be spontaneous with the love of your life!

Family life – Make more time for each child, for work, and for yourself.

Understand one another – Talk to your partner, plan your future together.

Love your life – Live it to the fullest.



KNOW the Facts
About Family Planning



TALK to your Partner
About Family Planning



GO for
Family Planning

