

# GENTECH GUARD® - E-WARRANTY REGISTRATION

## Customer & Vehicle Details

### **Customer Name\***

Enter customer name

### **Mobile Number\***

Enter mobile number

### **Email Address\***

Enter email address

### **Vehicle Registration Number\***

Enter vehicle registration number

### **Chassis / VIN Number\***

Enter chassis number

### **PPF Roll / Unique Product Code\***

Enter Gentech Guard® roll unique code

### **PPF Category\***

Select PPF category

### **Warranty Status**

Auto-generated after submission

---

## Upload Documents

### **Vehicle Image with PPF Roll Code\***

Upload a clear image showing the installed PPF with roll code visible

### **RC (Registration Certificate) Image\***

Upload vehicle RC image for verification

---

## Installer / Dealer Details

**Authorized Studio Name\***

Enter authorized installer name

**Installer Mobile Number\***

Enter installer contact number

**Installation Location\***

Enter city / location

**Message (Optional)**

Any additional information

---



## GENTECH GUARD® E-WARRANTY POLICY

### Warranty Coverage

Gentech Guard® Paint Protection Films are manufactured to high-quality standards and are protected under the following warranty terms when installed by an **Authorized Gentech Guard® Installer**:

•

**Durability:** Film will not crack, peel, or bubble under normal usage and recommended maintenance.

•

•

**Adhesion:** No delamination, blistering, or lifting when installed correctly.

•

•

**Appearance:** Resistance to yellowing, staining, or discoloration caused by material defects.

•

---

### Warranty Period

•

**TPU Series:** Up to **5 Years** from installation date

•

- 

**TPH Series:** Up to **3 Years** from installation date

- 

*(Warranty duration depends on product variant.)*

---

## Conditions for Warranty Validity

- 

Warranty is valid only for the **original vehicle owner** and is non-transferable.

- 

- 

Applicable only on **OEM-painted vehicle surfaces**.

- 

- 

Warranty becomes void if:

- 

- 

Vehicle is repainted after installation

- 

- 

Film is removed, altered, or misused

- 

- 

Installation is done by an unauthorized installer

- 

- 

Film must be stored and installed as per Gentech Guard® guidelines.

-

## **Responsibility for Warranty Claims**

•

Warranty claims are handled through the **Authorized Gentech Guard® Dealer / Installer**.

•

•

Gentech Guard® supplies replacement material for verified manufacturing defects.

•

•

**Labour costs, reinstallation charges, or additional dealer warranties are not covered.**

•

---

## **What Is Covered**

•

Manufacturing defects in the film

•

•

Material failure such as:

•

○

Delamination

○

○

Blistering or bubbling

○

○

Cracking or crazing

○

○  
Discoloration caused by film defect

○

---

## What Is Not Covered

- Damage due to accidents, misuse, or negligence
    - Stone chips, scratches, dents, vandalism, or collisions
    - Use of harsh chemicals, abrasive cleaners, or solvents
    - Damage caused by extreme heat, pressure washing, or non-automotive use
    - Water spots, minor stains, rail dust, or normal wear and tear
  - Installation on non-OEM surfaces or by unauthorized installers
- 

## Warranty Claim Process

1. Contact the **Authorized Gentech Guard® Installer**
- 2.
- 3.

Submit:

4.

○

Proof of purchase

○

○

E-Warranty registration

○

○

Installation details & images

○

5.

After verification, defective material will be replaced as per policy

6.

7.

Labour and reinstallation costs are not included

8.

---

## **Limitation of Liability**

Gentech Guard®'s liability is limited strictly to product replacement for verified defects. The company is not responsible for:

•

Labour or removal costs

•

•

Loss of vehicle usage

•

•

Incidental or consequential damages

•  
•

Claims due to improper installation or maintenance

•

---

## **Warranty Disclaimer**

This warranty cannot be modified, extended, or transferred. Any failure to follow recommended installation and care instructions will automatically void the warranty.

---

## **Care & Maintenance Guidelines**

To maintain warranty validity:

•

Wash using **non-abrasive, pH-neutral products**

•

•

Avoid harsh chemicals or aggressive cleaning methods

•

•

Do not use sharp objects on the film

•

•

Follow installer-recommended aftercare instructions

•

