QA and Usability Testing

| Navigation | | | |
|---|---|---|---|
| Test Area | Specific Test | Passed Y/N | Comments |
| Do all menu links work on all top-level pages | Home | | |
| | Ideate | | |
| | Prototype | | |
| | Test | | |
| | Projects | | |
| | Test | | |
| | Projects | | |
| Do all links under techniques sections go to a new page, Empathy Maps on Empathize Page works? | Home | | |
| | Empathize | | |
| | Ideate | | |
| | Prototype | | |
| | Test | | |
| | Projects | | |
| | Test | | |
| | Projects | | |

| Functionality | | | |
|---|---|---|---|
| Test Area | Specific Test | Passed Y/N | Comments |
| Link states | Are all link hover states consistent? | | |
| Forms? | | | |

| Content | | | |
|---|---|---|---|
| Test Area | Specific Test | Passed Y/N | Comments |
| Accuracy | Is content free of grammatical errors? | | |
| | Is content free of spelling errors? | | |
| Formatting | Is content properly formatted so that there is clear hierarchy? | | |
| | Is image placement contextually correct? | | |
| Language | Is content clear and concise | | |
| | Is jargon used appropriately, not over-used and | | |

| | explained when it is used? | | |
|---|---|---|---|
| | Are section headings and menu labels descriptive of what they contain? | | |

| Consistency | | | |
|---|---|---|---|
| Test Area | Specific Test | Passed Y/N | Comments |
| Page Layout | Do pages for each Design Thinking Stage have a similar layout? | | |
| Brand | Are brand colours or site colours used consistently? | | |
| | | | |

| Accessibility | | | |
|---|---|---|---|
| Test Area | Specific Test | Passed Y/N | Comments |
| Content | Is text in body left aligned? | | |
| | Is body text appropriately sized and has good contrast? | | |
| | Is content properly formatted so that there is clear hierarchy? | | |
| | Is jargon used appropriately, not over-used and explained when it is used? | | |
| Images | Are images optimized for loading? | | |
| | Do all images have captions? | | |
| | Do non-decorative images have descriptive alt tags? | | |
| | Are images appropriately sized? | | |
| Forms | Form fields have appropriate labels, | | |

| | that are clearly associated with them | | |
|---|---|---|---|
| | Are related fields grouped? | | |
| | Are required fields are clearly marked | | |
| | Are input error messages provided? | | |

| Performance | | | |
|---|---|---|---|
| Test Area | Specific Test | Passed Y/N | Comments |
| Speed Testing (Make the Web Faster \| Google Developers) | Does page load at 90% or higher? | | |
| | Is content free of spelling errors? | | |
| Browser Testing | Browser 1 – MS Edge | | |
| | Browser 2 – Google Chrome | | |
| | Browser 3 - Safari | | |
| Responsiveness | 320px to 480px | | |
| | 481px to 768px | | |
| | 769px to 1024px | | |
| | 1025px to 1200px | | |

Usability Testing

Test Scenario 1:

Test Scenario 2: