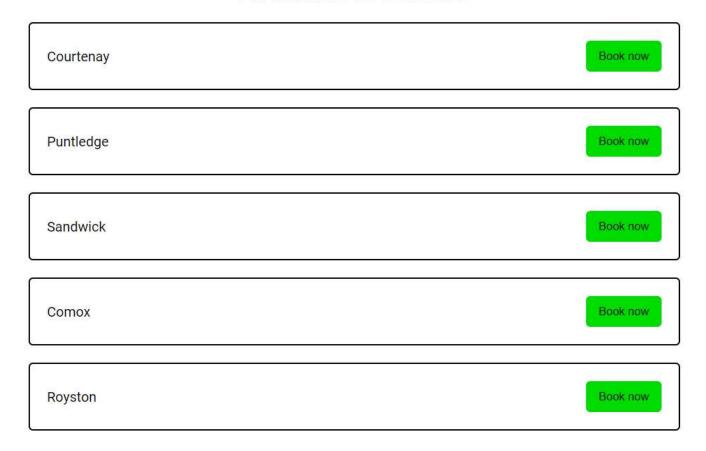
urbanglide\src\components\Milestone 3.md

User signup and login

Sign Up meetp4242@gmail.com Enter your phone number Start your journey Skip for now Already have an account? Sign in

Booking and reservation

Available locations



User profile management

User Profile

Email: herry@gmail.com

First Name: herry

Last Name: huem

Phone Number: 20

Critiques

1. Add Heading:

• Suggestion: Incorporate a clear and descriptive heading to provide context and orientation to users visiting the page.

2. Change Placeholders:

• Suggestion: Update placeholder text in input fields to provide more relevant and actionable guidance to users.

3. Change Position of Cities Name:

• Suggestion: Consider adjusting the position of city names for better visual hierarchy and readability, ensuring they are prominently displayed.

4. Add Breadcrumbs:

• Suggestion: Implement breadcrumb navigation to improve user orientation and allow easy navigation back to previous pages or sections.

5. Change the Navbar for Logged-In Users:

• Suggestion: Modify the navigation bar's appearance or options dynamically based on the user's logged-in status to provide personalized and relevant navigation options.

6. Add Login Form on Home Page:

• Suggestion: Integrate a streamlined login form directly on the home page to facilitate user access and encourage engagement with the platform.

7. Shift Content from Home to About Us Page:

• Suggestion: Refactor the content structure by relocating detailed information from the home page to the dedicated "About Us" page for improved clarity and focus.

8. Add Gradient Colors:

• Suggestion: Enhance the visual appeal of the website by incorporating gradient colors into the design scheme to create depth and visual interest.

9. Add Booking Button:

• Suggestion: Introduce a prominent booking button to streamline the rental process and encourage users to take action, enhancing user experience and conversion rates.

10. Add Name Field:

• Suggestion: Include an additional input field for users to provide their name during the signup process to personalize interactions and communications effectively.

Test Plan

Testing Phases:

- User Interviews:
 - Conduct one-on-one interviews with selected participants to gather insights into their experiences, preferences, and pain points.

• Use open-ended questions to encourage participants to provide detailed feedback and suggestions.

• Website Analytics Analysis:

- Analyze website analytics data to identify patterns, trends, and anomalies in user behavior.
- Focus on metrics such as bounce rates, session durations, conversion rates, and traffic sources.

• Task-Based Testing:

- Design specific tasks for participants to complete on the website, such as registering for an account, searching for a product, or completing a purchase.
- Observe participants as they navigate the website and note any issues, errors, or difficulties encountered.

• Usability Testing:

- Create usability test scenarios that simulate real-world user interactions with the website.
- Use usability testing tools to record participants' interactions, including mouse movements, clicks, and verbal feedback.

QA Testing

Objective: Evaluate UrbanGlide eScooter Renting Service website functionality, usability, and quality.

Methodology: Conducted functional, usability, and cross-browser compatibility testing.

Findings:

1. Functional Testing:

- Core features worked smoothly.
- Identified minor bugs in error handling.

2. Usability Testing:

- Users praised intuitive design but faced navigation challenges.
- Recommended improvements in site organization.

3. Cross-Browser Compatibility Testing:

• Website performed well across major browsers with minor layout discrepancies.

Recommendations:

- 1. Address bugs in error handling for consistent messaging.
- 2. Optimize site structure for improved navigation.
- 3. Ensure seamless performance across all supported browsers.

Usability Testing

Objective: Assess the usability of UrbanGlide eScooter Renting Service website.

Methodology: Conducted usability testing with representative users to evaluate website navigation, clarity of information, and overall user experience.

Findings:

1. Navigation:

- Users struggled to locate specific information, especially regarding rental rates and scooter availability.
- Some participants found the menu structure confusing, leading to frustration.

2. Information Clarity:

- Participants appreciated clear instructions for the booking process.
- However, ambiguous error messages during form submission caused confusion.

3. User Experience:

- Overall, users found the website visually appealing and responsive.
- Technical issues such as slow loading times negatively impacted user experience.

Recommendations:

- 1. Simplify menu structure for easier navigation.
- 2. Provide clear and concise information about rental rates and availability.
- 3. Improve error messaging for better user guidance.
- 4. Address technical issues to enhance site performance.