PRESTASHOP MODULE

EU COOKIE LAW (NOTIFICATION + BLOCKER)

INSTALLATION AND CONFIGURATION GUIDE
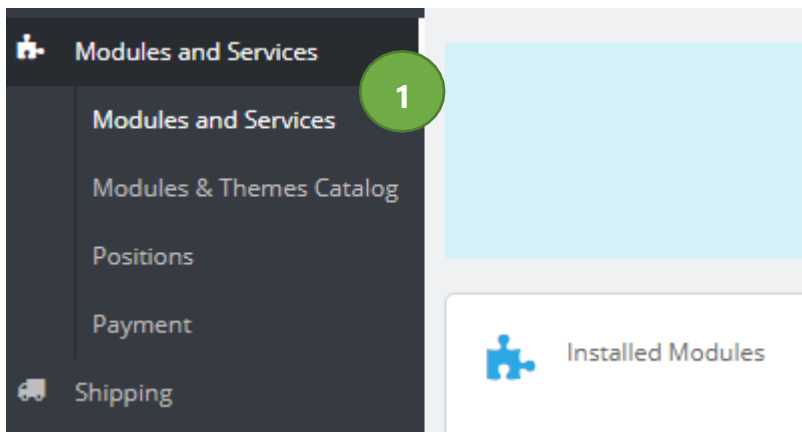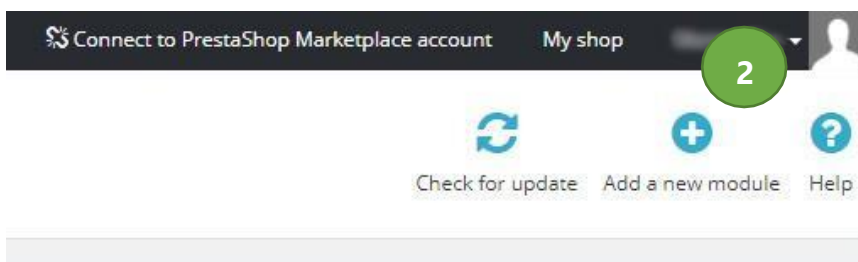
INDEX

INSTALLATION

Installation of this module is simple and fast. Attending these steps we will have installed it in a few minutes in our Prestashop platform.
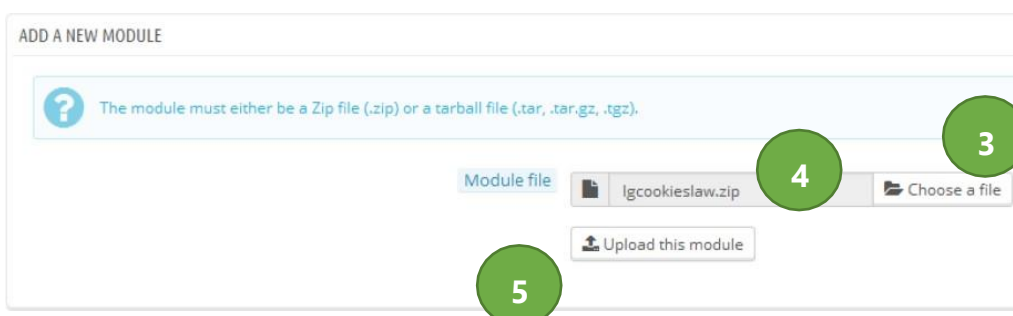
1. Go to the Modules Menu > Modules and Services

2. Click on Add a new module (on the top right corner)

3. Click on choose a file
4. Select the lgcanonicalurls.zip file
5. Click on upload this module

6. Find the EU Cookie Law (Notification Banner + Cookie Blocker)

7. Click on Install

6

Front Office Features
EU Cookie Law (Notification Banner + Cookie Blocker) v1.3.4 - by Línea Gráfica
Display a responsive and custom warning banner and disable cookies when users enter your
website until you obtain their consent.

7

⊕ Install

8. Click on Configure

8

Front Office Features
EU Cookie Law (Notification Banner + Cookie Blocker) v1.3.4 - by Línea Gráfica
Display a responsive and custom warning banner and disable cookies when users enter
your website until you obtain their consent.

🔧 Configure ▾

If you get an error during the installation, please read the section FAQ.

GENERAL CONFIGURATION

1. PREVIEW MODE

This mode allows only one person (the webmaster) to preview the notification banner and configure the module: the banner won't disappear and will only be visible by you.

The module is in *Preview mode* by default

Enable this option to preview the cookie banner in your front-office without bothering your customers (when the preview mode is enabled, the banner doesn't disappear, the module doesn't block cookies and only the person using the IP below is able to see the cookie banner).

You have to click on *Add IP* and *Save* to be this person.

IMPORTANT: Disable the *Preview mode* when you have finished configuring the banner

Don't forget to disable the preview mode and save the configuration when you have finished so that the notification banner can be visible by everyone, the banner can disappear and the module can block cookies.

2. DURATION OF THE CONTEST FOR THE USE OF COOKIES

Set the cookie lifetime (in seconds) during which the user content will be saved (1 year = 31536000s).

It allows the module not to ask users their consent for the use of cookies every time they

come to your store.

The module only asks the user consent at the first visit and then keeps the consent during the time set above.

Once the time is over, the module will ask again the user consent. According to the CNIL (French organisation), the cookie lifetime can not be longer than 13 months.

3. NAME OF THE CONSENT COOKIE USED BY OUR MODULE

Give a relevant name to the cookie used by our module to keep the user content (name by default: _lglaw).

Cookie name: _lglaw

Don't use space inside the cookie name (use _ or - instead)
It allows you to recognize this cookie among the other cookies used on your store. The cookie name will be shown when you scan your store to see the cookies used on your store.

4. SEO PROTECTION

The module is made to prevent the search engine bots below from seeing the cookie warning banner when they crawl your website.

Don't clear out the field below it is made to protect the SEO of your store.

SEO protection: Teoma,alexa,froogle,Gigabot,inktomi,looksmart,URL_Spider_SQL,Firefly,NationalDirectory,AskJeeves,TECNOSEEK, girafabot,crawler,www.galaxy.com,Googlebot,Scooter,Slurp,bing,msnbot,appie,FAST,WebBug,Spade,ZyBorg,raba cher-Google,TechnoratiSnoop,Rankivabot,Mediapartners-Google,Sogouwebspider,WebAltaCrawler,TweetmemeBot,Butterfly,Twitturls,Me.dium,Twiceler

This list includes the main search engine bots in order to hide the notification banner when they crawl your web to protect the SEO of your store.

Don't hesitate to update this list at any time if you know other search engine bots.

BANNER CONFIGURATION

1. CHOOSE THE POSITION OF THE COOKIE BANNER ON THE PAGE (TOP OR BOTTOM OF THE PAGE)
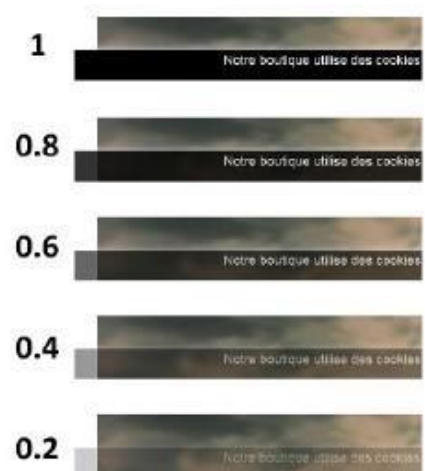

2. CHOOSE THE BACKGROUND COLOUR OF THE COOKIE BANNER

3. SET THE LEVEL OF OPACITY (TRANSPARENCY) OF THE BANNER

4. CHOOSE THE SHADOW COLOUR OF THE COOKIE BANNER

Shadow color: #000000

Example in red:

Our webstore uses cookies to offer a better user experience and we recommend you to

DEMO - MODULES

Search
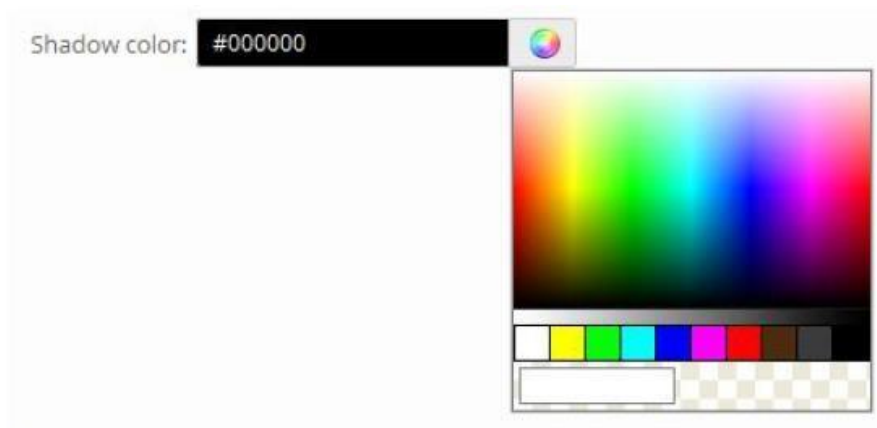
5. CHOOSE THE TEXT COLOUR OF THE COOKIE BANNER

Font color: #FFFFFF
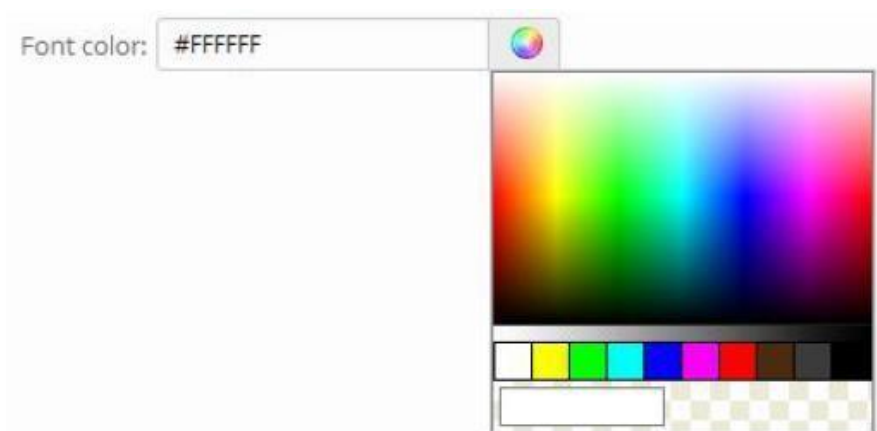
6. WRITE AND CUSTOMIZE THE STYLE OF THE COOKIE TEXT

Banner message:

Edit ▼   Insert ▼   View ▼   Format ▼   Table ▼   Tools ▼   en ▼

B   I   U   S   Paragraph

Our webstore uses cookies to offer a better user experience and we recommend you to accept their use to fully enjoy your navigation.
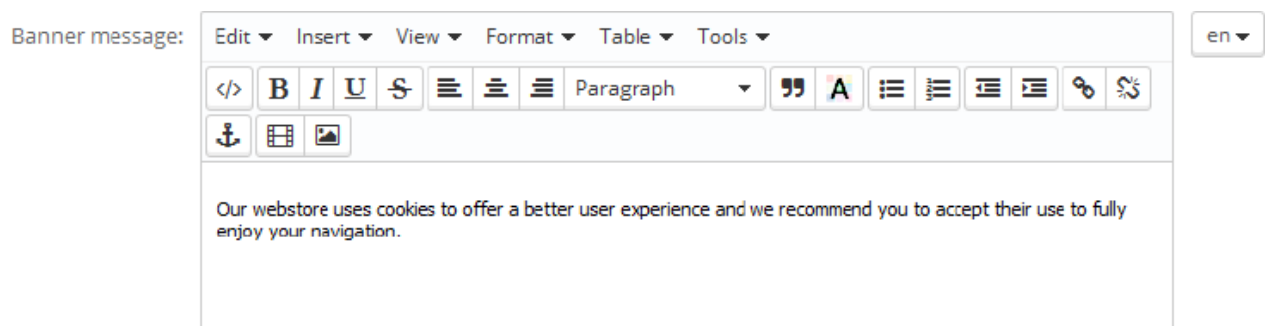
Use the edition bar to customoze the text (bold, italic, underline, colour, font, size, link, center...).
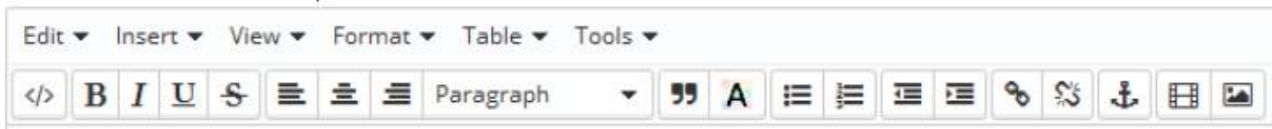
7. IF YOU HAVE A MULTILINGUAL STORE, CLICK ON THE BUTTON NEXT TO THE TEXT FIELD TO SWITCH LANGUAGES (AUTOMATIC DETECTION OF THE LANGUAGES OF THE STORE) AND ADD A DIFFERENT TEXT BY LANGUAGE
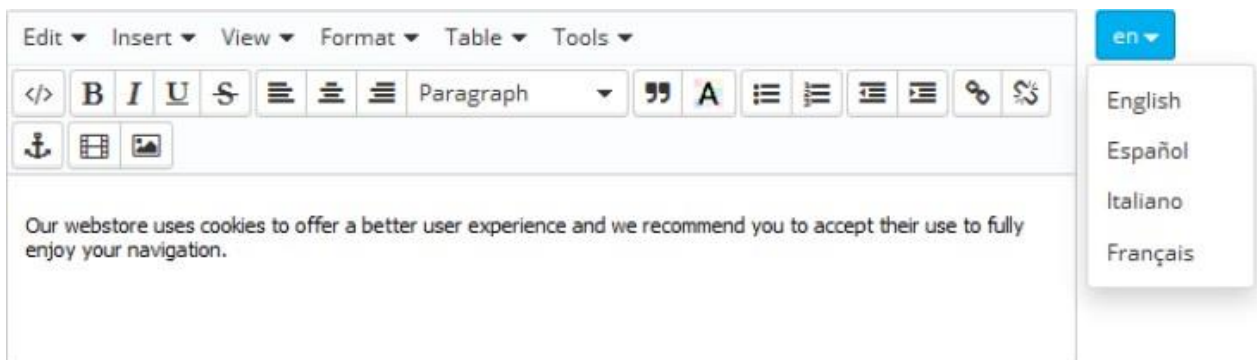
BUTTON CONFIGURATION

1. CHOOSE THE POSITION OF THE BUTTONS INSIDE THE COOKIE BANNER

Button position: Buttons to the right of the tex ▼

Banner without buttons
Buttons above the text
Buttons below the text
Buttons to the left of the text
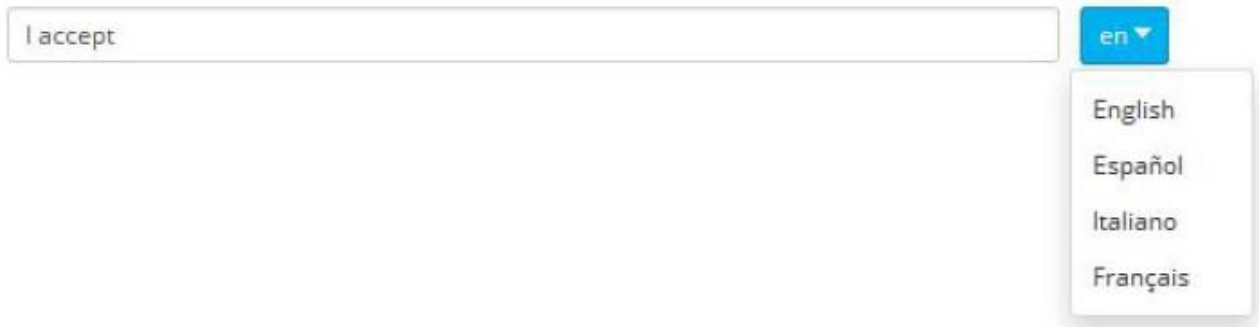Buttons to the right of the text

2. CHOOSE THE TITLE OF THE BUTTON 1 "I ACCEPT"

Title of the button 1 "I accept":   I accept   en ▼

Our webstore uses cookies to offer a better user experience and we recommend you to accept their use to fully enjoy your navigation.   More information   customize cookies   I ACCEPT
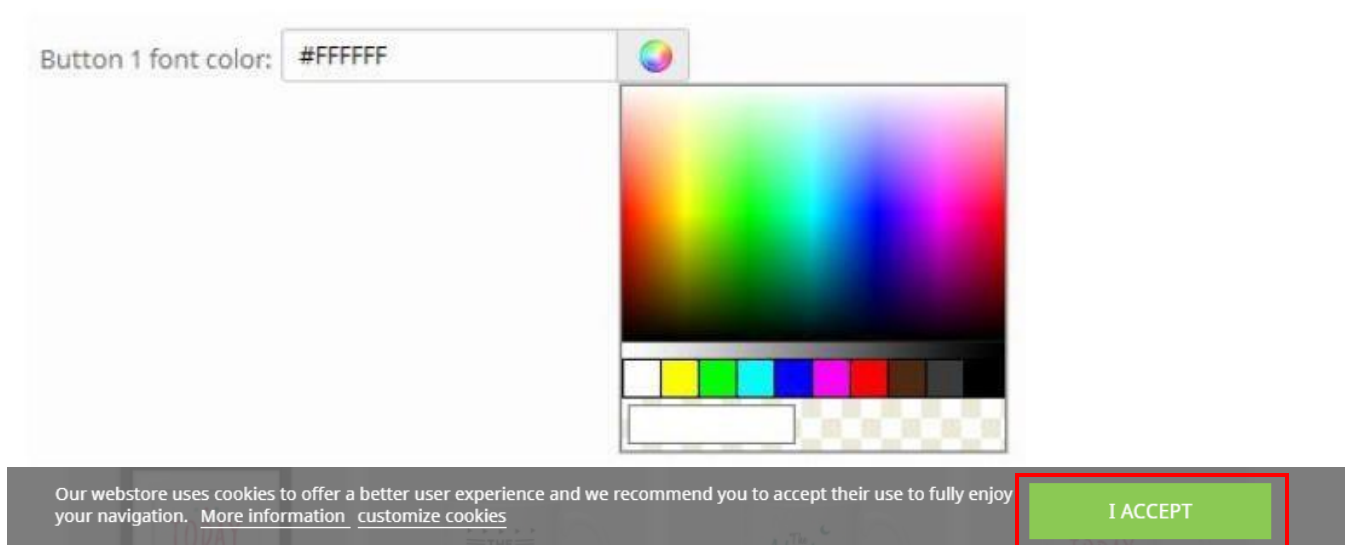
If you have a multilingual store, click on the button at the right of the field to switch languages (automatic detection of the languages of your store) and customize the name of the button in all the languages of your store.

I accept

en ▼

English
Español
Italiano
Français

3.   CHOOSE THE BACKGROUND COLOUR OF THE BUTTON 1 "I ACCEPT"

Button 1 background color: #8BC954

Our webstore uses cookies to offer a better user experience and we recommend you to accept their use to fully enjoy your navigation.   More information   customize cookies   **I ACCEPT**

4.   CHOOSE THE TEXT COLOUR OF THE BUTTON 1 "I ACCEPT"

Button 1 font color: #FFFFFF

Our webstore uses cookies to offer a better user experience and we recommend you to accept their use to fully enjoy your navigation.   More information   customize cookies   **I ACCEPT**

5.   CHOOSE THE TITLE OF THE BUTTON 2 "MORE INFORMATION"
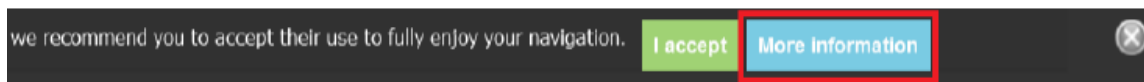
If you have a multilingual store, click on the button at the right of the field to switch languages (automatic detection of the languages of your store) and customize the name of the button in all the languages of your store.

6. CHOOSE THE CMS PAGE TO WHICH YOU WANT USERS TO GO WHEN THEY CLICK ON THE BUTTON 2 *"MORE INFORMATION "*

More information takes you to the CMS page you have chosen.
To customize the content of this page, go to the menu Preferences → CMS
You can edit an existing page or create a new page dedicated to the use of cookies.

7. CHOOSE THE WAY TO OPEN THE LINK OF THE BUTTON 2 *" MORE INFORMATION "* (IN A NEW OR IN THE SAME WINDOW)

8. ALLOWS TO SELECT THE TYPE OF COOKIES TO INSTALL BETWEEN FUNCTIONALS (MANDATORY) AND THIRD PARTIES.
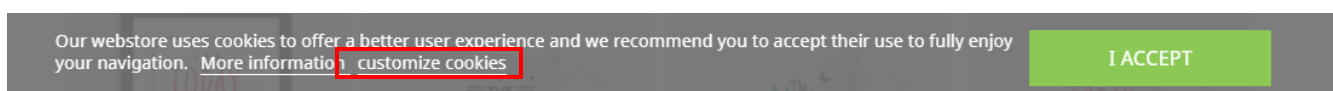
- **Functional cookies (mandatory):** includes the key cookies for the operation of the web. For example, save your login details, shopping cart, etc.
- **Third-party cookies:** includes cookies that collect data for tracking, segmentation, analysis, etc.
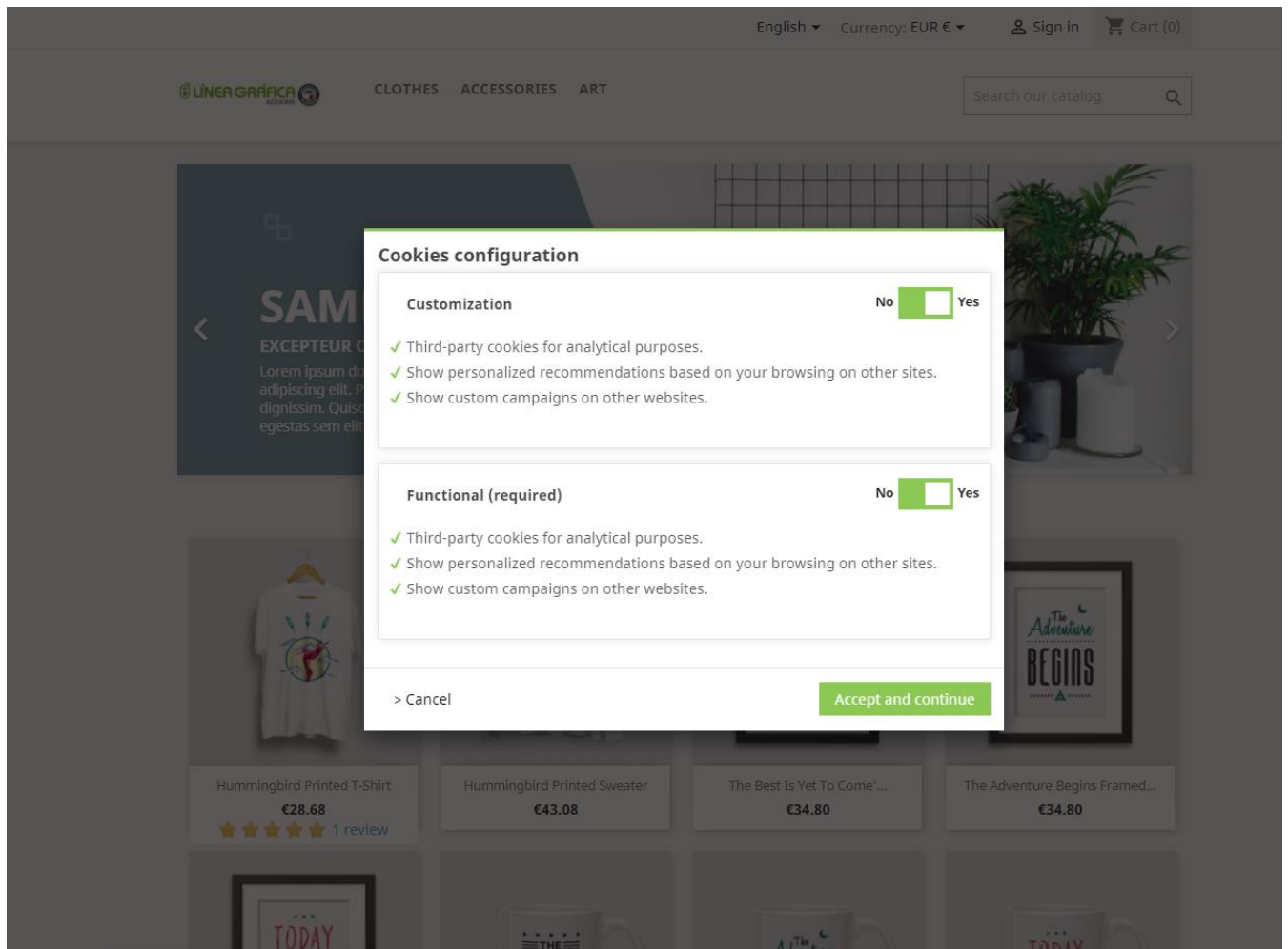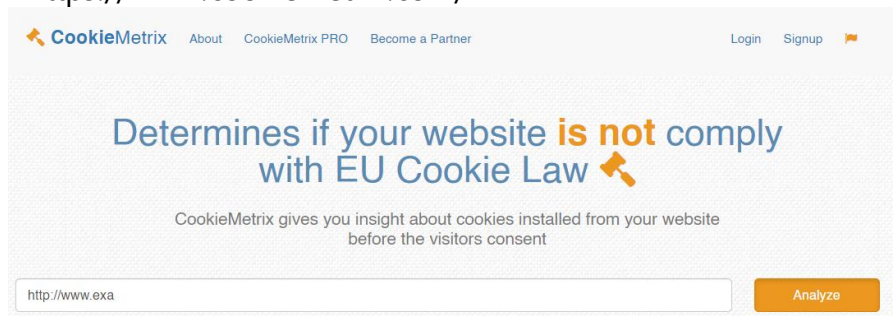
BLOCKED MODULES

To know which cookies you should disable, you must know first what are the existing cookies on your store.

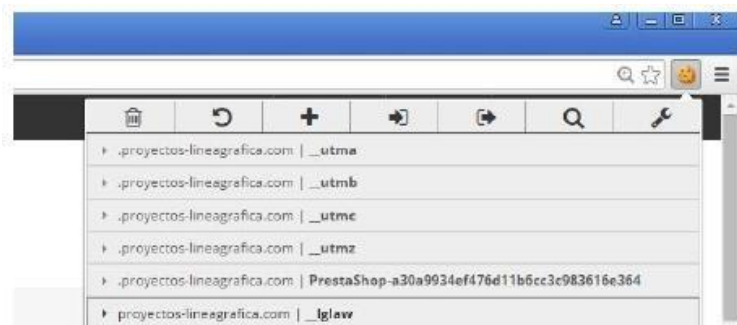1. HERE ARE 3 DIFFERENT WAYS TO KNOW THE COOKIES THAT ARE USED ON YOUR STORE :

I) CookieMetrix https://www.cookiemetrix.com/

II) EditThisCookie (Chrome)

Download and install this extension:
https://chrome.google.com/webstore/detail/editthiscookie/fngmhnnpilhplaeedifhcc ceomclgfbg?hl=es-419

2. TICK THE MODULES THAT YOU WANT TO DISABLE UNTIL USERS GIVE THEIR CONSENT

The module displays a table of all the modules installed on your store.

- If you know to which module corresponds the cookies, you just need to:

− Tick the module name in the table
− Save the configuration

- If you don't know to which module corresponds the cookies, it's important to distinguish 3 types of cookies :

1. Technical cookies (long names) ex: ffdbd13d96d903c026c4876e97eb63a4

They are technical cookies from PrestaShop, they are used for the good running of the store and **should not be disabled**.

2. Consent cookie

The _lglaw_ cookie allows our module to work and keeps the user consent, this is why you should not disable it.
This cookie used the name that you have specified in _General configuration_

3. Other cookies (third-party cookies)

The other cookies must all be disabled

To know to which module corresponds a third-party cookie, type its name in Google to get more information about it

We recommend you to go to the **http://cookiepedia.co.uk/** website that has an important database.

The most common third-party cookies belong to Google Analytics (*ganalytics*) and are named for example *_ga*, *_utma*, *_utmb*, *_utmc* or *_utmz*.

Once you have ticked the name of a module inside the table, it is important to:

– save the configuration
– refresh your website (F5)
– make another cookie research with Cookie-Checker, EditThisCookie ou
Firebug
– make sure that the modules you have disabled no longer appear

If the cookies are not blocked, please read the section "*3.The disabled cookies keep appearing*" of our FAQ (next page).

HOW TO COMPLY WITH GDPR

Línea gráfica helps you to comply with General Data Protection Regulation (GDPR).

Our cookies module offers you the option to protect the privacy of the user's data in order to comply with the regulations.

Under your responsibility, you have the option to select other options available in the module that do not comply with the RGPD. Línea Gráfica will not be held responsible in any of these cases.

From Línea Gráfica, we inform you the steps to follow in our module to comply with GDPR, follow the steps bellow:

1. According to last Regulation's modification, which will come into force on May 25, 2018, user must accept cookies for being activated.

2. Right to rectification: the regulation includes the right of rectification, that is, giving the user the option to delete cookies once they have been accepted. For it:

In the back of the module you can find a **url to delete cookies directly**. You can use this url to include it in your CMS on data protection.

On the other hand, the module offers the option to the customer to eliminate cookies from their personal profile of the store.

3. **Blocked Modules**: In this tab you have to select the modules that install third-party cookies to block the cookie until the user gives his consent.
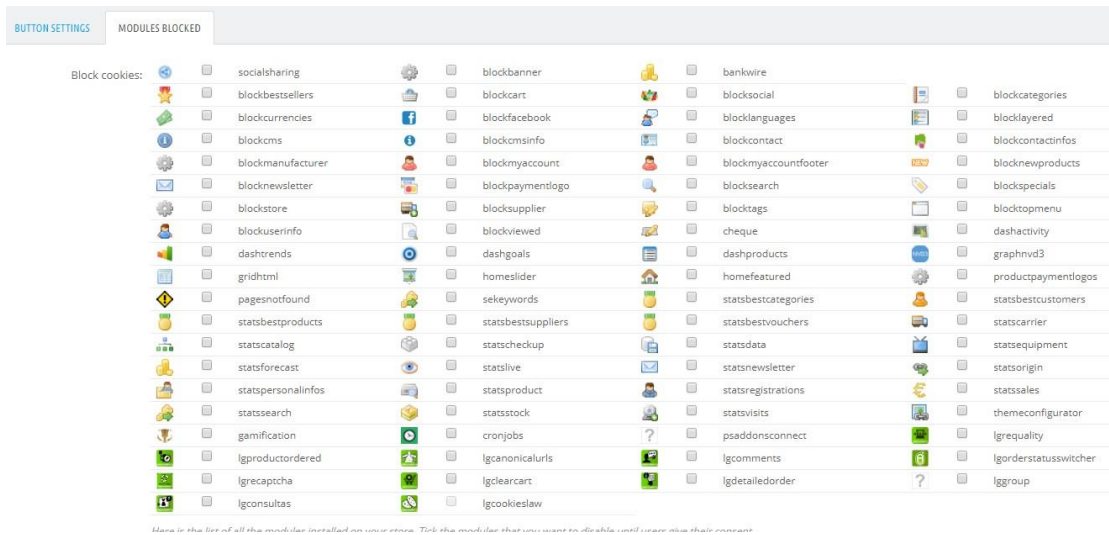
4. **How to check if cookies are activated**: in your site acces to "Developer Tools" (f12)
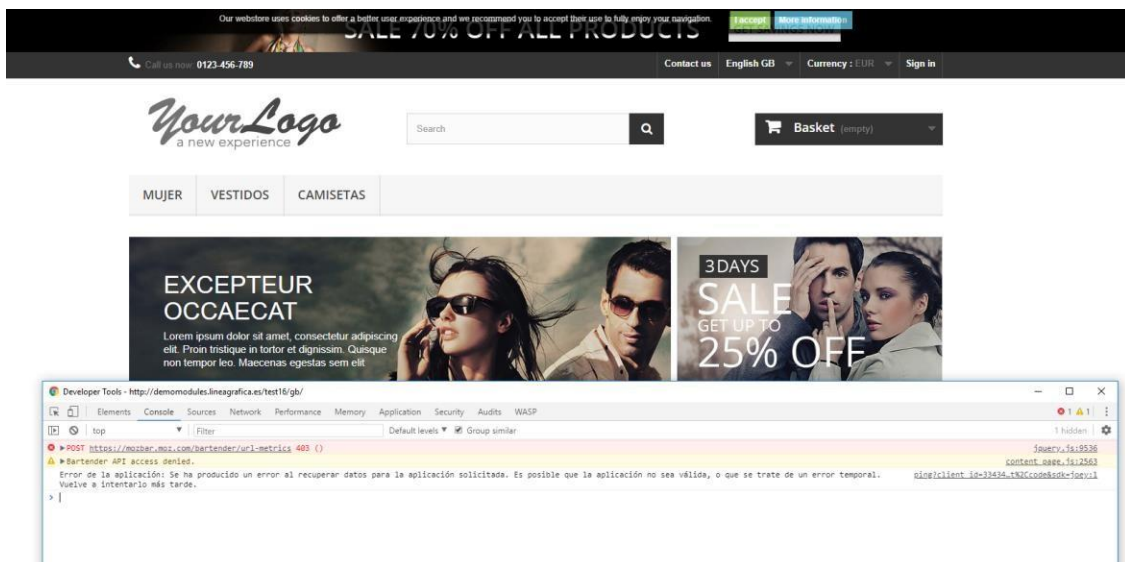
Go to "Application" en Developer Tools. If user has not accepted cookies it must appear like this picture:

FAQ – COMMON ERRORS

All the common errors about this module have been reported below and we explain to you in details how to solve them.

Please read the section that corresponds to your problema BEFORE getting in touch with us, you will probably find the answer to your problem in it.

If the problem you are having is not listed, then please get in touch with us.

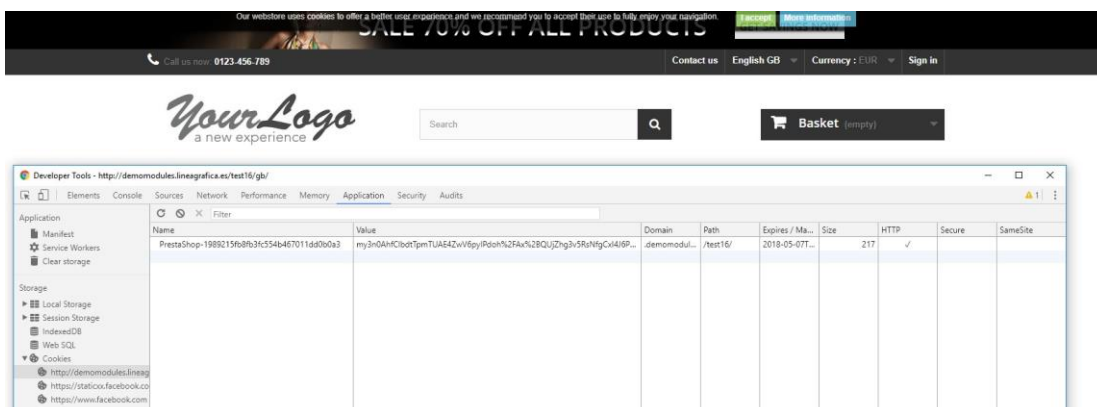## I)   I don't manage to install the module

1.1 File too large

When installing the module, you may encounter this error message:
*File too large (limit of ************ bytes)*

Reason of the error: The problem comes from the value of your 'upload_max_filesize' variable that is not large enough compared to the module size.


To solve the problem, you can either :

– Go to your FTP and increase the value of your 'upload_max_filesize' variable in the file "/config/ config.inc.php" or in the file "php.ini" *ini_set('upload_max_filesize', '100M');*

– Or install the module directly from your FTP, you just need to unzip the module zip file and copy/paste the folder "lgcookieslaw" inside the folder "modules" of your FTP (the module will appear in your back-office as soon
as the module folder is added into the "modules" folder).

1.2 Directory not writable

When installing the module, you may encounter this error message: *lgcookieslaw: Unable to install override: Directory not writable*

Reason of the error: The module needs to install a file on your shop (required to make sure the module work) but the current configuration of your server prevents the module from installing this file.
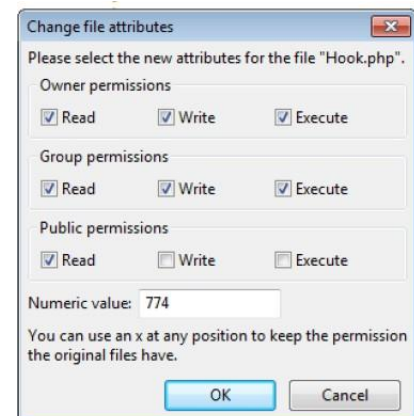
To solve the problem: Change the permissions of your FTP and add writing permission to the « override » folder and the files inside.

1.3 Method getHookModuleExecList already overriden

When installing the module, you may encounter this error message: *lgcookieslaw: Unable to install override: The method getHookModuleExecList in the class Hook is already overriden*

Reason of the error: On PrestaShop 1.5 and 1.6, the module automatically creates an override (required to make sure the module work) inside the folder override/classes/Hook.php. The problem is that you already have an override with the same name (created by another module), which prevents our module from installing.

To solve the problem, you have to:

a) Connect to your FTP
b) Go to the folder *Override → Classes* and find the file *Hook.php*
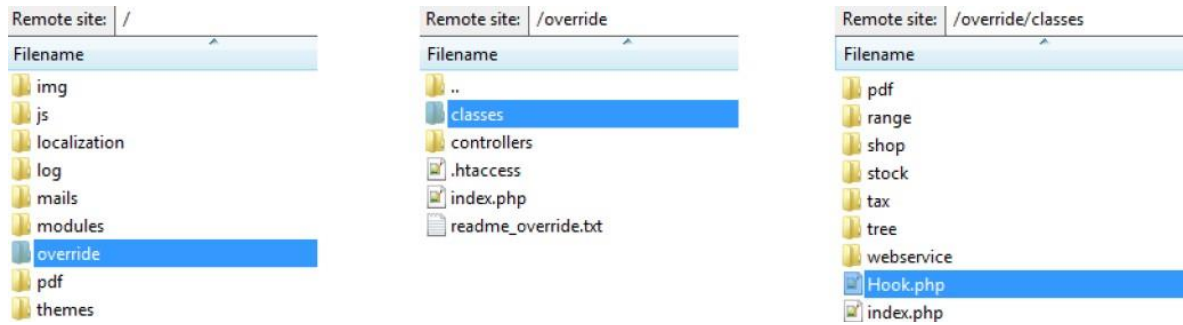
c) Rename the file *Hook.php* to *Hook2.php*

d) Go to your backoffice and install the cookie module

Front Office Features

EU Cookie Law (Notification Banner + Cookie Blocker) v1.3.4 - by Línea Gráfica
Display a responsive and custom warning banner and disable cookies when users enter your
website until you obtain their consent.

Install

e) The module will be installed and a new file Hook.php will be created on your FTP

f) Combine both overrides manually : open the old override *Hook2.php*, copy its content and paste it into the new override H*ook.php*

Warning :

To do it correctly, it's important to respect the file structure class Hook extends HookCore
{
    function A
    {
        [...]
    }
    function B
    {
        [...]
    }
    [...]
}

If you also have the same functions in the old override, don't duplicate the functions but combine them.

II)   The banner doesn't appear on my store

2.1 The preview mode should be disabled

Preview mode: YES   NO

2.2 Clear out the cache of your store

ADVANCED PARAMETERS / PERFORMANCE
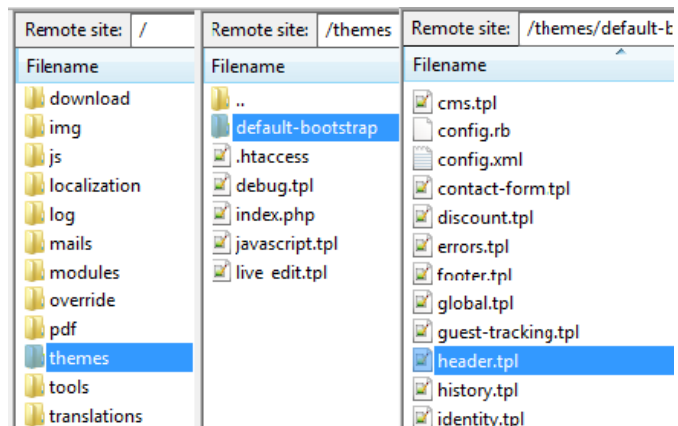Performance
Clear cache   Help

2.3 Check your template (hook Top not displayed)

a) Connect to your FTP

b) Go to the folder "themes"

c) Go to the folder of your current template

d) Open the header.tpl file

Remote site: /	Remote site: /themes	Remote site: /themes/default-b
Filename	Filename	Filename
download	..	cms.tpl
img	default-bootstrap	config.rb
js	.htaccess	config.xml
localization	debug.tpl	contact-form.tpl
log	index.php	discount.tpl
mails	javascript.tpl	errors.tpl
modules	live_edit.tpl	footer.tpl
override		global.tpl
pdf		guest-tracking.tpl
themes		header.tpl
tools		history.tpl
translations		identity.tpl

e) And find the following line: *{if isset($HOOK_TOP)}{$HOOK_TOP}{/if}* or that line: *{$HOOK_TOP }*

You can use the search tool CTRL+F to find the expression *$HOOK_TOP*

```
91          <div id="header_logo">
92              <a href="{$base_dir}" title="{$shop_name|escape:'html':'UTF-8'}">
93                  <img class="logo img-responsive" src="{$logo_url}" alt="{$shop
                    width="{$logo_image_width}"{/if}{if isset($logo_image_height)
94              </a>
95          </div>
96          {if isset($HOOK_TOP)}{$HOOK_TOP}{/if}
97      </div>
98  </div>
```

If you can't find one of these lines, it means that the problem comes from your template (the cookie module is displayed in the hook Top but your template doesn't display this hook)

To solve the problem: you just need to add the following line inside the header.tpl file (try to place it near the logo):

{hook h="displayTop" mod="lgcookieslaw"}

2.4 If you use *Page cache* module, mark our cookie module as dynamic and clear the module cache

Go to the module configuration page, find the section *Dynamic modules* and mark our cookie module as dynamic. Then clear the module cache.


2.5. Delete the existing cookies of your browser

If you have already accepted the use of cookies, the consent cookie will keep your consent during the duration set in the module and the banner will only appear again when the time is over. To avoid waiting until then, you just need to delete the existing cookies of your browser to see the banner again.

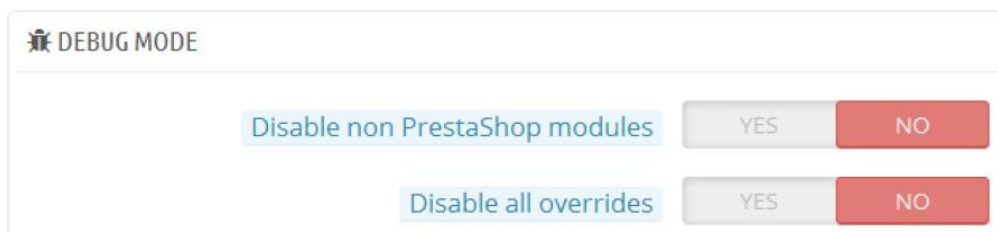### 2.6. Make sure that the banner is not hidden by another module

Go to the menu "Modules" → "Positions" and put our cookie module in first position
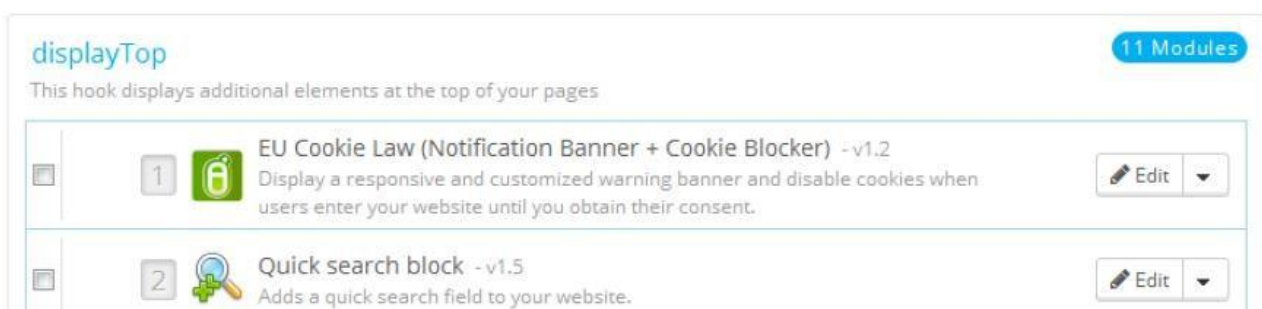
2.7. Non PrestaShop modules should not be disabled (PrestaShop 1.6 only)

Go the menu *Advanced parameters → Performance*
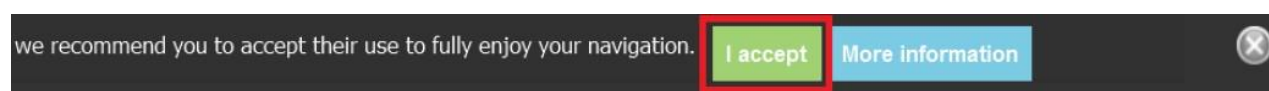You should have this configuration:

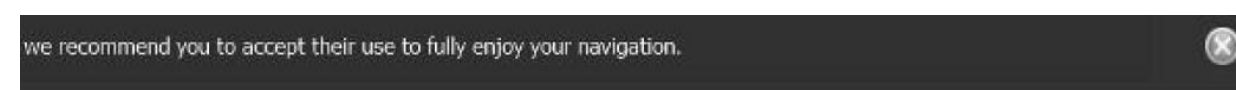### III)   The banner never disappears on my store

3.1 The preview mode should be disabled

3.2 Make you that you have clicked on the " *I accept* " button (if the option "Accept cookies through navigation" is disabled)

Or make sure that you have gone to another page of your store (if the option "Accept cookies through navigation" is enabled)
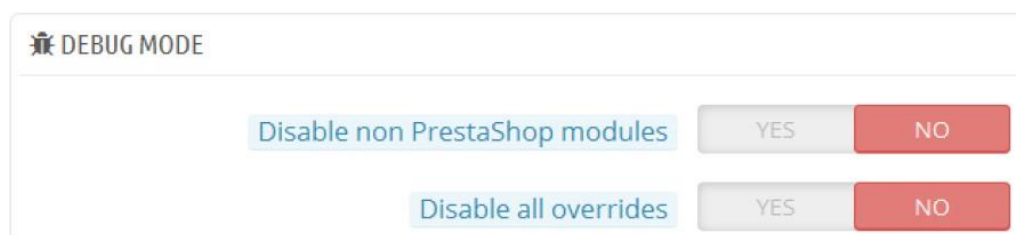

Note: The cross only allows you to close the banner temporarily but doesn't correspond to the acceptance of cookies.

3.3 The overrides should not be disabled (PrestaShop 1.6 only)

Go the menu *Advanced parameters → Performance*
You should have this configuration :

3.4 The option "Accept cookies through navigation" should be enabled only when the option "Banner witout buttons" is selected

3.5. Don't put any space into the cookie name (use _ or - instead)

3.6. If you use *Page cache* module, mark our cookie module as dynamic and clear the module cache

Go to the module configuration page, find the section *Dynamic modules* and mark our co-okie module as dynamic. Then clear the module cache.

3.7. Check the override of the Hook.php file

a) Connect to your FTP
b) Go to the folder ≪ Override ≫ → ≪ Classes ≫ and find the file ≪ Hook.php ≫
(path: /override/classes/Hook.php)

c) Open the file Hook.php and check if it contains the expression
≪ lgcookieslaw ≫ (CTRL+F)
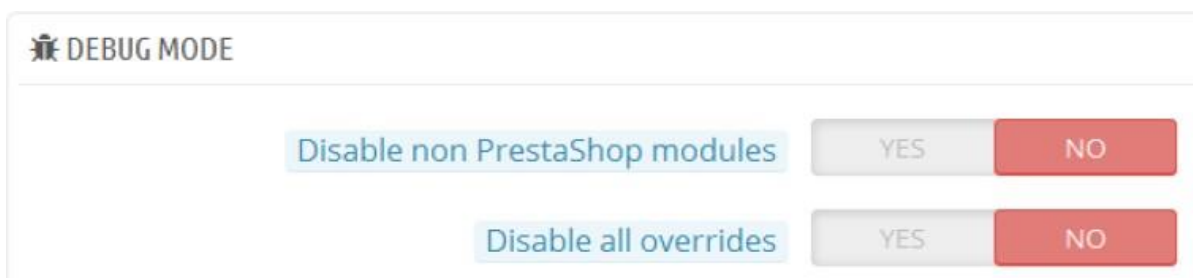
IV) The disabled cookies keep appearing

4.1 The preview mode should be disabled

4.2 Delete the cookies of your browser and try again

4.3 The overrides should not be disabled (PS 1.6 only)

Go the menu *Advanced parameters → Performance*
You should have this configuration :

4.4 Check the override of the Hook.php file

a)   Connect to your FTP

b) Go to the folder ≪ Override ≫ → ≪ Classes ≫ and find the file ≪ Hook.php ≫
(path: /override/classes/Hook.php)

c) Open the file Hook.php and check if it contains the expression
≪ lgcookieslaw ≫ (CTRL+F)

d) If the file Hook.php doesn't contain the expression ≪ lgcookieslaw ≫ or if
the Hook.php file doesn't exist, please follow these instructions

4.5 Check the cache of your store

Connect to your FTP, go to the *Cache* folder and if you have a file named
class_index.php, delete it

V)   The banner and the module fields are empty

If the module doesn't save the configuration, you just need to reset the module (uninstall + reinstall) to solve the problem.
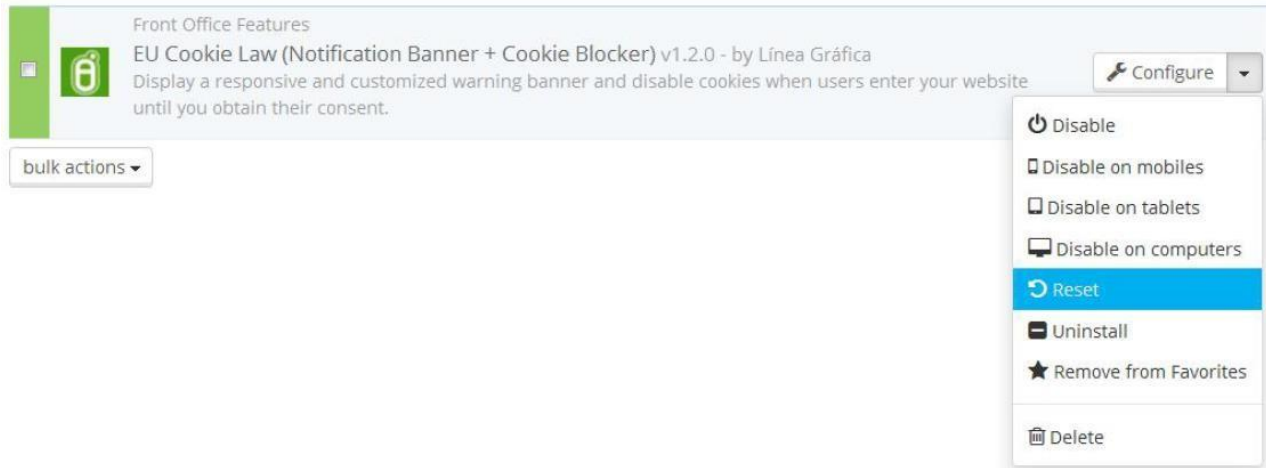
VI) I have not disabled the cookies on my store

The module doesn't block cookies automatically, you must tell it which modules it has to block.

We explain to you in details in this guide how to identify cookies and how to block them. We will gladly help you if you need help configuring the module but we decline any res-ponsibility if you don't follow these instructions and don't block correctly the cookies on your store.

VII) The page is refreshed after accepting cookies

Once customers give their consent and accept the use of cookies, our module activates the cookies that were previously blocked, but it's technically not possible to do it without re-loading the page, the page has to be reloaded to load the blocked modules.

YOUR OPINION

Please take the time to rate our module after buying it. This is quick, constructive for other PrestaShop users and it helps us develop our activity.

http://addons.prestashop.com/en/ratings.php

If you have a problem with our module, please get in touch with us before leaving a feedback, our technical support will do all its best to solve your problem.

https://addons.prestashop.com/en/Write-to-developper?
id_product=21749

CONTACT US

A problem? A question? We are here to help you, please use PrestaShop form to get in touch with us.

https://addons.prestashop.com/en/write-to-developper?id_product= 21749

If you have technical issues with the module, please provide us with:

- An access to your back-office (url, email password) with sufficient permissions to configure the module
- An access to your FTP (server, email, password and port)

Contact a community member

Email *	Your PrestaShop version	Attachment
email@domain.com	Choose a version ▼	🔗

Topic *		Module

Your message *

SEND

OUR OTHER MODULES

COOKIES

REDIRECTS

SITEMAPS

FREE SHIPPING

VERIFIED REVIEWS

SEO PACK 3

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