

# Shaun Gonsalves

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📍 US/Canada

Seeking a Full-Time role as an experienced Software Developer. A hardcore team-player and proven computer professional with a passion for solving complex problems by designing & developing effective software.

## PROFESSIONAL EXPERIENCE

**Amazon Inc.** Jun 2022 – Present  
Seattle WA

### Software Dev Engineer

- Contributed to the team from day 1 – starting off with KTLO, progressing to owning tier-1 solutions.
- Self-learner: Acclimatized myself with the service, tooling, and made design and code contributions within 30 days.
- Owned core feature for a tier-1 tax application, enabling fast onboarding and better customizability for new regulatory fees, impacting CA\$14 million in revenue for Amazon.ca.
- Co-developed a proposal for making a tier-1 service resilient to outages that previously caused \$200 million impact.
- Delivered an end-to-end feature to promote Amazon devices to 20 million users.
- Oncall – responsible for the world's largest tax calculation platform during high velocity events.

**Mutual of Omaha** Jan 2021 – Dec 2021  
Omaha NE

### Cloud Engineer Intern

- Developed internal AWS CDK Constructs, enabling hardened & organization specific configurations for internal customers - making cloud infrastructure secure, consistent by default.
- Automated organization wide monitoring using AWS Config along with testing infrastructure.
- Formalized the new associate onboarding process, enabling colleagues to be productive in 90 days.
- Recognized as “Stellar Intern” for performing at FTE level.

**Tata Consultancy Services** Jan 2017 – Aug 2019  
Mumbai MH, India

### Software Engineer

- Demonstrated a presales use-case for a customer using two IPaaS tools – Mulesoft Anypoint Platform & Informatica IICS and won the contract.
- Securely exposed core banking functionality for a digital banking super-app in 2 months using RESTful APIs, making banking easy & accessible to 20 million customers.
- Consistently achieved highest performance rating of 5/5.

## ACADEMICS

**Rochester Institute of Technology** Aug 2019 – May 2022  
Rochester NY, United States  
Master of Science (MS) in **Computer Science**  
Big Data Analytics, Computer Networks, System Design

**University of Mumbai** Jul 2012 – May 2016  
Mumbai, India  
Bachelor of Electrical Engineering (BE),  
Operating Systems, Computer Networks, Image Processing

## TECHNICAL SKILLS

Certificates: Advanced Big Data Analytics (issued by Rochester Institute of Technology, 2022)

Core Skills: Java, Python, Typescript

OS: Windows, Linux

DB: SQL, Postgres, MongoDB, NoSQL

Other: Git, Agile, AWS

Tools: Docker, Kubernetes, JIRA

## ACADEMIC PROJECTS

**AdHoc Network Simulation** (Java, NodeJS, Docker)

- Designed and implemented an ad-hoc routing protocol based on RIPv2 from scratch.
- Simulated route discovery and exchange between rovers using Docker – running an independent instance for a rover.

**Apriori Itemset Mining** (Java, MySQL)

- Implemented an optimized Apriori algorithm from scratch using Java and JDBC connector.
- Improved Early Stopping, Pruning, Ordered Processing.

**Big Data Analysis of taxi data in NYC and Chicago** (Python)

- Analyzed the relation between fares, trip times, and distance and trained ML models to predict taxi fares.
- Clustered and analyzed the data with DBScan to find peak taxi demand in - days of the week, and time of the day.

**Year-round Orienteering** (Python, Pillow)

- Designed and implemented an AI algorithm to select an optimal path for orienteering using geospatial knowledge.
- Designed the solution for four seasons, i.e. Summer, Fall, Winter, & Spring.