

# Nichanun Pongpattarawit (Luck)

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Website: <https://nichanunpong.github.io/nichanun-portfolio>

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GitHub: <https://github.com/nichanunpong>

Software Developer with over 7 years of experience and 3 years in project management, specializing in full-stack development and Agile methodologies. Proficient in JavaScript, SQL, PHP, C#, and Python, with expertise in React, Laravel, and AWS.

## TECHNICAL SKILLS

**Languages:** JavaScript, SQL, Python, jQuery, PHP, C#, HTML/CSS

**Developer Tools:** Docker, AWS, GitHub, Postman

**Additional Skills:** REST APIs, Agile/Scrum, Jira, Unit Testing, CI/CD

**Frameworks/Libraries:** React, Node.js, Laravel, D3.js

**Databases:** MySQL, MS SQL, PostgreSQL, MongoDB

**ML/Data:** Jupyter, Pandas, Scikit-Learn, Tableau, Power BI

## WORK EXPERIENCE

### Product Owner | Talaadthai Online [Fruit and Vegetable Delivery Application]

Jan 2023 – Sep 2024

- Defined and prioritized the backlog for a high-traffic e-commerce app, aligning features with business goals.
- Led Agile/Scrum processes across 50+ sprints, sprint planning, daily stand-ups, and retrospectives, with app releases every 2 weeks.

### Project Manager | The Viriyah Insurance Public Company Limited [Insurance Company]

Sep 2021 – Jan 2023

- Defined project requirements with stakeholders and coordinated internal and external developers.
- Managed 10+ IT projects using SDLC, ensuring on-time delivery within scope and budget.

### Project Management Officer | Shareinvestor (Thailand) Co., Ltd. [Software House]

Oct 2019 – Sep 2021

- Managed Agile processes across 25+ projects, collaborated with 35+ team members including developers, designers, and sales.
- Monitored KPIs to improve team efficiency by 20% and achieve 95% on-time delivery.

### Full Stack Developer | Garena Online (Thailand) Co., Ltd. [Online Game Company]

Mar 2018 – Sep 2019

- Developed a website to support E-Sport competitions, managing 100+ events and engaging over 1M users.
- Implemented a gifting feature integrated via API with a game platform, increasing user satisfaction by 20%.
- Utilized Laravel, React, SCSS, and Bootstrap for full-stack development, with MongoDB and MySQL for data management.

**Key Projects:** Garena World E-Sports Website, Gachapon systems for games such as Free Fire, Blade & Soul, RoV, and Speed Drifters.

### Cloud Developer | MFEC public company Limited. [IT service provider]

Sep 2017 – Feb 2018

- Consulted with 10+ clients and internal teams to design, develop, and deploy systems across on-premises and AWS cloud environments, improving project delivery efficiency.
- Developed websites using AWS serverless architecture, including AWS Lambda, S3, and DynamoDB, reducing costs by 30%.

**Key Project:** Registration System

### Software Developer | Food Passion Co., Ltd. [Food Company]

Jul 2013 – Aug 2017

- Developed and maintained 10+ web applications using PHP (Laravel), JavaScript, MS SQL, CSS, and HTML, supporting critical business functions and increasing operational efficiency by 25%.
- Implemented web-based procurement and asset tracking systems that reduced manual processes and cut operational costs by 20%.
- Led and managed a technical project team of 6 developers, ensuring 100% on-time project delivery.
- Created technical proposals, user manuals, and training materials, supporting smooth adoption of new systems by 500+ end-users.

**Key Projects:** RFQ System, Fixed Asset Management, Customer Satisfaction Platform, Employee Portal.

## EDUCATION

Post-degree Diploma of Data Analytics | Douglas College

2024 – 2025 (Aug)

Master of Management, Entrepreneurship, and Innovation | Mahidol University (GPA 3.62)

2021 – 2022

Bachelor of Science, Information Technology | Dhurakij Pundit University (GPA 3.07)

2011 – 2012

## CERTIFICATION AND TRAINING

Google Advanced Data Analytics Specialization

Aug 2024

AppsFlyer Masterclass Certified

Aug 2023

Google UX Design Professional Certificate

Mar 2023

AWS Certified Developer – Associate

Dec 2017