
NICHOLAS CANNON JOHNSON

2342 WrenHaven Lane • Holladay, Utah 84121 • 385-347-2932 nickcjohnson84@outlook.com

EMPLOYMENT

ACCOUNT MANAGER: July 2017—Present, StubHub

Duties included: Handling a large group of our top selling ticket brokers. I was responsible for all of their needs when it came to our site. This would include correcting payment mistakes, issuing penalties, retrieving any necessary data on their account as well as handling any changes they needed on individual orders.

CASE MANAGER: September 2016--February 2017, Daylight Recovery

Duties included: Scheduling appointments and handling medical requests, drug testing, and general casework with clients.

MANAGER: August 2014--August 2016, Price Co., Kent, Washington

Duties included: Motivating sales team, extensive customer service, handling incoming and outgoing orders, follow-up and resolution of customer complaints, and assembling and delivering furniture.

FOOD SERVICE MANAGER and CASHIER: May 2011--January 2012, The Point Restaurant at the University of Utah

Duties included: Cash handling, food preparation, and general maintenance and management of the Café.

NIGHT MANAGER: October 2002--April 2010, Brighton Ski Resort

Duties included: Overseeing all night employees, food service, customer service, bussing tables, cleaning, and dishwashing.

EDUCATION

COTTONWOOD HIGH SCHOOL; 1999--2002, Salt Lake City, Utah

SALT LAKE COMMUNITY COLLEGE; 2012--2014, 2016-2017, Currently working towards Associate of Science Degree

QUALIFICATIONS

Excellent customer service abilities. Friendly and outgoing personality. Punctual and positive. A problem solver. Able to help create an enjoyable work environment, resolve conflicts, and motivate others to excel.