#### Nicholas Palermo

l (646)-477-6788 l <u>nicholaspalermo8@gmail.com</u> l Staten Island, NY l https://www.github.com/nicholas-palermo l https://www.linkedin.com/in/nicholas-palermo-cs/

#### **EDUCATION**

# CUNY, Macaulay Honors College at College of Staten Island, NY

Bachelor of Science, Computer Science, Finance Minor, Anticipated Graduation: 5/2023, GPA: 3.78

## TECHNICAL SKILLS

**Programming**: C++, Java, JavaScript, HTML, CSS, PostgreSQL, Swift, MySQL, PHP **Frameworks and Libraries**: Node.js, Express.js, React.js, NPM, Ionic, Angular, Bootstrap

Technologies: VS/VS Code, XCode, Eclipse, AWS, Git/GitHub, Unix Command Line, Netlify, Heroku, MS Office

### PROFESSIONAL EXPERIENCE

Best Buy Staten Island, NY

Mobile and Activations Expert

March 2020 – Present

Sales Advisor with an expertise in mobile devices and activations among numerous carriers, working to provide excellent customer service along with clear and concise guidance for a guest's devices.

- Demonstrate or explain products, methods, or services to persuade customers to purchase products or use services and making personally tailored recommendations to provide the best solution to modern problems.
- Perform mobile device activations, set-ups, and transfers after receiving payment by cash, check, credit cards or vouchers.

## Parc Vendome Condominiums via AKAM Associates

New York, NY

Management Assistant

*August 2019 – January 2020* 

Worked in coordination with a management team from AKAM Associates to manage condominium complex of four buildings to provide a simple and enriched residential experience.

- Performed data entry for arrears billing, tax audits, and rental rates and oversaw the creation and posting of building notices in coordination with several ongoing construction projects and building events.
- Performed daily correspondence with building residents and on- and off-site contractors regarding billing, appointments, and IT inquiries utilizing the BuildingLink Management Systems

Blaze Pizza Staten Island, NY

Team Member to Shift Supervisor

October 2017 – August 2019

Directed and coordinated the activities of employees in cooperation with the general manager in order to provide quick and excellent food service to guests seeking a modern dining experience.

- Conduct employee training in work and safety procedures with a goal of having employees fully engaged in the production and processing in food items.
- Logging in Shift Summaries and cash/debit/credit totals into Microsoft Excel and CTUIT Radar Management systems in order to maintain an orderly business structure.

#### TECHNICAL PROJECTS

# TTP Residency Full Stack Web Development Bootcamp

New York, NY

Tech Talent Pipeline (TTP): Software Development Student

January 2022 – February 2022

Participated in a full-stack web development bootcamp which covered various topics including React.js, Node.js, Express.js, PostgreSQL, Sequelize, and Redux, culminating in a capstone technical project.

- Used React.js to render a web- and mobile-friendly course management system similar to CUNY's Blackboard system.
- Utilized bootstrap and bootstrap themes to create a fluid and dynamic front-end compatible on all device sizes.
- Created a complex database management system to store information on assignments, courses, students, and staff utilizing Express and PostgreSQL to create HTTP requests to connect the frontend and backend of the application.

## **Develop For Good: The Pathway Initiative**

Stanford, CA

Front-End Development Volunteer

January 2022 – Present

Volunteering for a non-profit organization working for The Pathway Initiative to deliver a fully complete mobile application with a goal of connecting minority and underprivileged high school and college students to mentors in medicine and health science fields.

- Utilizing React Native and Amazon Web Services to launch a completed mobile application on the App and Play Stores.
- Utilizing Expo to create developer builds while debugging and altering front-end designs.

## **VOLUNTEER AND LEADERSHIP EXPERIENCE**

### Hack-a-Project Club at College of Staten Island

Staten Island, NY

Social Media Chairperson

March 2021 - Present

Managed the social media accounts of the Hack-a-Project club at the College of Staten Island

### RELEVENT COURSEWORK

• Data Structures, Object-Oriented Software Design, Software Engineering, Web Development, Database Systems, Assembly Language, Digital Circuits, Operating System, Mobile Application Development, Algorithms Analysis