Nicholas Petitt
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Yorba Linda, California / 714.488.9556

Skills

User and Regression Testing, Implementations, Configurations, Systems and Workflow Diagrams, Incident Resolution and User Support, Technical Documentation, Symitar / Power On, SDLC and Project Management, Reporting, Data Analytics (SQL, Python, R), MS Office Suite: Excel, Access, PPT, Word

Experience

Global Federal Credit Union (formerly Alaska USA)
IT Systems Analyst I (Remote /Anchorage, Alaska)
2021- 2024, 2.5 years
Skills: M&A, User and Regression Testing, Implementations, Symitar / Power On, Reporting, Service Now, Incident Response and User Support, Workflows and System Diagramming, System Configurations
IT Systems Analyst I from Sept. 2022 - March 2024
IT Service Desk Analyst Nov. 2021 - Sept. 2022

Alaska USA Federal Credit Union (now Global Credit Union)
IT Systems Analyst I (Remote / Anchorage, Alaska)
2021- 2024, 2.5 years
Skills: M&A, User and Regression Testing, Implementations, Symitar / Power On, Reporting, Service Now, Incident Response and User Support, Workflows and System Diagramming, System Configurations
Alaska USA Federal Credit Union merged and rebranded as Global Credit Union.
Held multiple positions as an IT Systems Analyst and IT Service Desk Analyst II
Global Credit Union acquired First Financial Northwest Bank in 2024

Goldenwest Credit Union
Software Engineer, Internship (Remote / Ogden, Utah)
Fall 2020 (4 months)
Skills: Power On / Symitar, Application Development, Incident Management, Project Management

Education

California State Polytechnic University, Pomona
Master's degree, Business Analytics
Pomona, California (In progress, 2025 - 2026)
Skills: Python, SQL, R, Data Analytics, Statistics, Programming

Certifications and Awards

Jack Henry University, Power On 101 - Database Organization and Language Concepts
Microsoft Certified, Azure Cloud Fundamentals
Linkedin Learning - Software Design, Modeling With UML

Eagle Scout - Completed from Boy Scout Troop 733 in Yorba Linda, California