

SWE3002-42: Introduction to Software Engineering

Lecture 1 – Introduction

Sooyoung Cha

Department of Computer Science and Engineering

Topics covered

01 **Software**
(SW, Cost, Failure, ...)

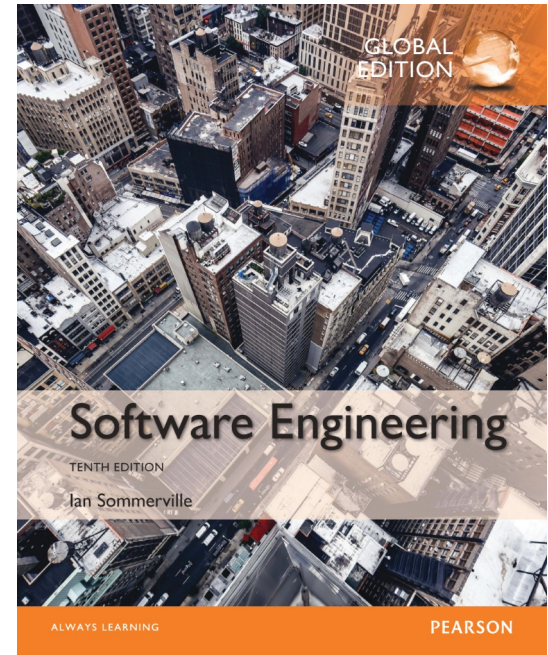
02 **Software Engineering**
(SE, Topics, Importance)

03 **About Developing SW**
(SW process, general Issues)

04 **Details of SW Engineering**
(questions, product, attributes, ...)

05 **SW engineering ethics**
(responsibility, ethical principles)

06 **Case Study**
(insulin pump control)



Chapter 1. (p.15 ~ p.42)

What is Software?

[Program \subseteq Software]

Program

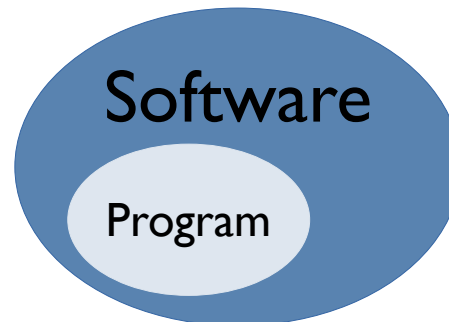
A collection of instructions executed by a computer, including compiled code as well as source code

Software

Not only programs (codes), **but all associated documentation** required during software development

Software e.g.

Testing results (e.g., code coverage, bug-finding results), user manual, documents from each development stages, ...



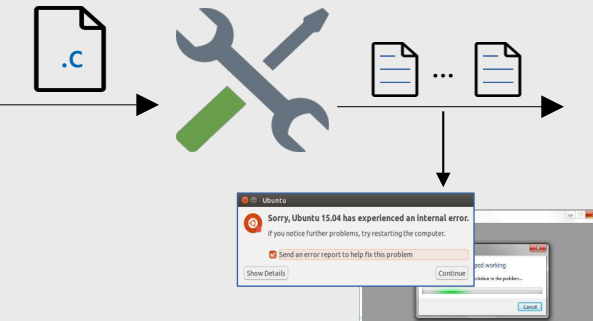
Chapter1-1. Software

What is Software?

[Program]

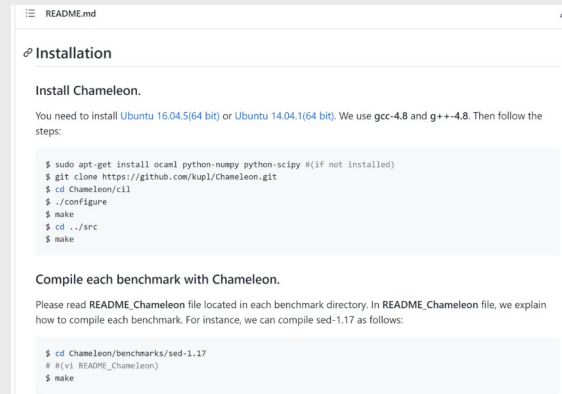


<https://github.com/kupl/Chameleon/>
(Source code)



program bugs

[Software]



“User manual”

MIT License

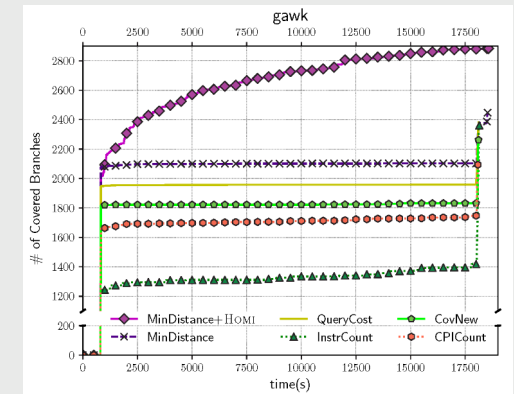
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“Licence”



“Testing result”

Input: A program (P), time budget (N)
Output: The set of test-cases (T)

```

1: procedure Hom( $P, N$ )
2:    $\langle T, D \rangle \leftarrow \langle \emptyset, \emptyset \rangle$ 
3:   initialize two sample spaces ( $S_{time}$  and  $S_{ratio}$ )
4:    $N' \leftarrow \text{sample from } \mathcal{U}(S_{time})$ 
5:    $\mathcal{P} \leftarrow (\emptyset, \mathcal{U}([-1, 1]^n), \mathcal{U}(S_{ratio}))$ 
6:   repeat
7:      $T' \leftarrow \text{Run}(P, N', \mathcal{P})$ 
8:     for each  $(\Phi, t) \in T'$  do
9:        $D \leftarrow D \cup \{(\Phi, t, B)\}$ 
10:    GoodD  $\leftarrow \text{Extract}(D)$ 
11:    NewF  $\leftarrow \text{FGenerator}(GoodD)$ 
12:     $\mathcal{P}_{sgy}, \mathcal{P}_{ratio}, N' \leftarrow \text{PGenerator}(GoodD, NewF)$ 
13:     $\mathcal{P} \leftarrow (NewF, \mathcal{P}_{sgy}, \mathcal{P}_{ratio})$ 
14:     $T \leftarrow T \cup T'$ 
15:  until budget  $N$  expires
16:  return  $T$ 

```

▶ $B = \text{Branches}(t)$

“Algorithm”

What is Software?

[Software In Academia]

ICSE (International Conference on Software Engineering)

- **The premier software engineering conference** in the world.

1. A README file: A main file describing **what the software does**.

2. A REQUIREMENTS file: This file should cover aspects of **hardware environment** requirements (e.g., storage) and **software environments** (e.g., Docker, OS).

3. A LICENSE file: The file describing **the distribution rights**.

4. An INSTALL file: These installation instructions should include notes illustrating a very basic usage example or a method to test the installation.

What is Software?

[Software In Academia]

ICSE (International Conference on Software Engineering)

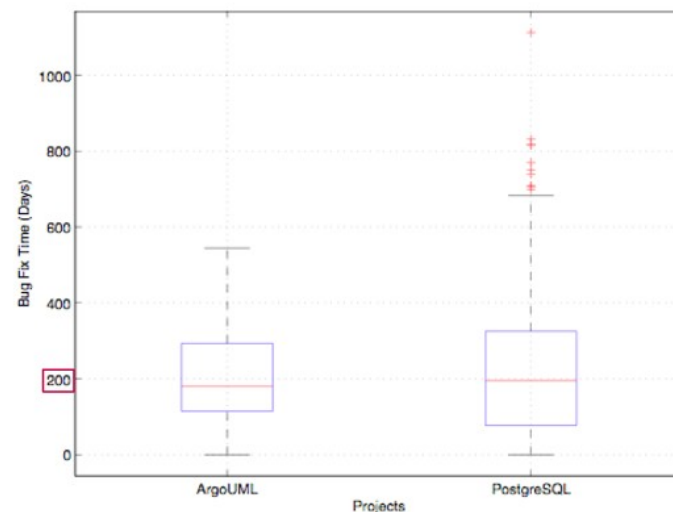
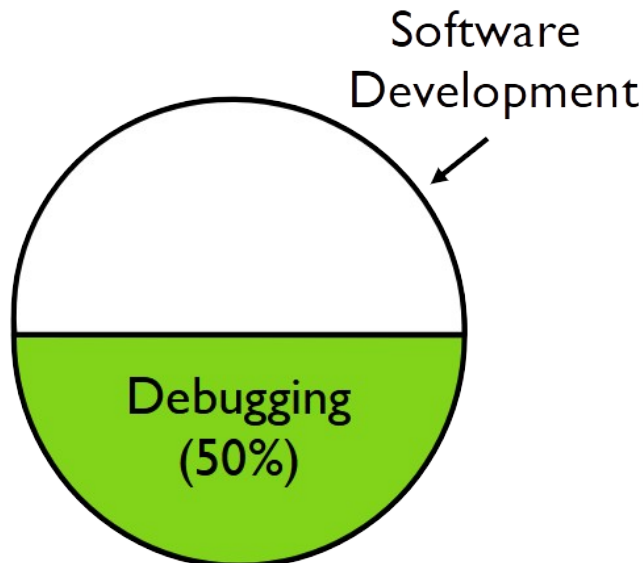
- The premier software engineering conference in the world.

Artifacts Evaluated		Artifacts Available	Results Validated	
Functional	Reusable	Available	Reproduced	Replicated
				

Software Costs

✧ Software costs **more to maintain** than it does **to develop**.

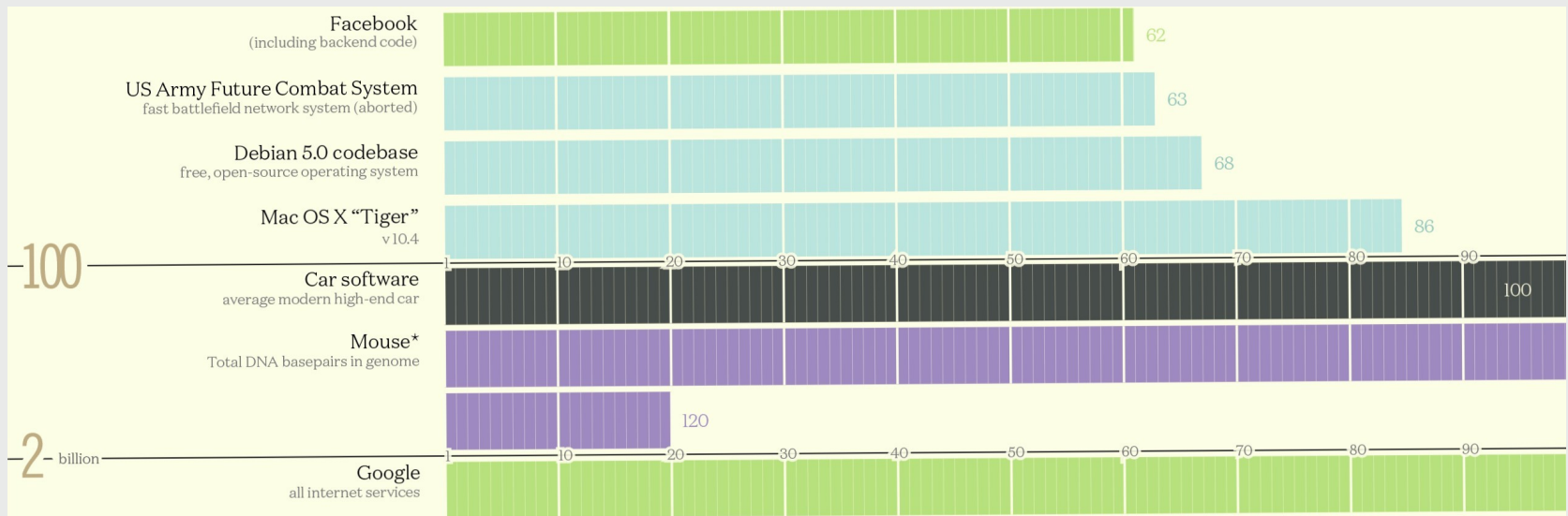
- For systems with a long life, maintenance costs **may be several times development costs**.
- Debugging takes up **half of the time** in SW development.
 - Bug-fix time: **200 days**¹ (for commercial software)



SW Project Failure Reason (1)

Increasing system complexity

- The size of software is **increasing rapidly**.
 - Facebook (62M) → Car Software (100M) → Google(2B)
 - Software Complexity ↔ Software Size (**exponential**)



SW Project Failure Reason (2)

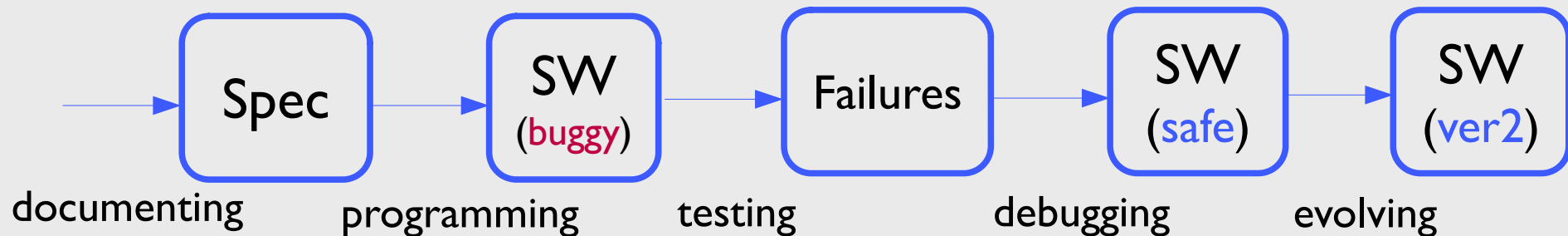
Failure to use software engineering methods

- It is fairly easy for people (including me) to write computer programs **without using software engineering methods and techniques.**
- They do not use software engineering methods in their everyday work.
- Consequently, their **software is often more expensive** and **less reliable than it should be.**

Software Engineering

[Software engineering]

- An **engineering discipline** that is concerned with from the early stages of system specification **all aspects of software production** through to maintaining the system after it has gone into use.



Software Engineering

[Software engineering]

- An **engineering discipline** that is concerned with from the early stages of system specification **all aspects of software production** through to maintaining the system after it has gone into use.

[Engineering discipline]

- Using appropriate **theories** and **methods** to solve problems bearing in mind organizational and financial constraints.

[All aspects of software production]

- Not just **technical process** of development.
- Also, **project management** and the **development of tools, methods** etc. to support software production.

Software Engineering

[Topics in Software engineering]

- **AI and software engineering**

- Machine learning with and for SE, Program synthesis, **Program repair**

- **Testing and analysis**

- **Software testing**, Program analysis, **Debugging** and Fault localization

- **Software evolution**

- Evolution and maintenance, Software reuse, Refactoring

- **Social aspects of software engineering**

- **Agile methods** and **software processes**, **Ethics** in software engineering

- **Requirements, modeling, and design**

- **Requirements engineering**, Modeling and **model-driven engineering**

Importance of SW engineering

Dependency of Software

- **More and more**, individuals and society **rely on complex software systems**.
- We need to be able to produce reliable and trustworthy systems economically and quickly.

Cost Saving

- **It is usually cheaper, in the long run**, to use software engineering methods and techniques for software systems rather than just write the programs as if it was a personal programming project.
- For most types of system, **most costs** are the costs of **changing the software** after it has gone into use.

Software Process Activities

Software Specification

where customers and engineers **define the software** that is to be produced and the **constraints** on its operation.

Software Development

where the software is **designed** and **programmed**.

Software Validation

where the software is checked to **ensure** that it is what the customer **requires**.


Software Evolution

where the software is **modified** to **reflect changing** customer and market requirements.

General Issues that Affect SW (1)

Heterogeneity

- Increasingly, systems are required to operate as **distributed systems** across networks that include **different types of computer and mobile devices**.




Seemanta Saha <seemantasaha@cs.ucsb.edu> 2020. 6. 26. 오후 4:14
나에게 ▾

🌐 영어 ▾ > 한국어 ▾ 메일 번역


Thanks, I'll check them out and let you know.

Is it a problem if I run **Chameleon on Ubuntu 18.04**?

...




Chameleon



Sooyoung Cha <sooyoung1989@gmail.com>
Seemanta에게 ▾

Maybe, that could be the problem.

Could you run **Chameleon on Ubuntu 16.04**?



Seemanta Saha <seemantasaha@cs.ucsb.edu> 2020. 7. 8. 오전 5:32 ☆ ↶ ⋮
나에게 ▾

🌐 영어 ▾ > 한국어 ▾ 메일 번역 영어 번역 안함 ✕

Hi Sooyoung,























































































I need some ideas about the experimental setup you used in the paper. I do not have the machine you mentioned in the paper. So, I am just trying to figure out how much it is going to affect based on resources and time budget.

My machine configuration: **Intel Core i7-8750H CPU at 2.20GHz and 16 GB of RAM running Ubuntu 16.04**

General Issues that Affect SW (1)

Business and social change

- Business and society are **changing incredibly quickly** as emerging economies develop and new technologies become available.
- They need to be able to **change** their existing **software** and **to rapidly develop** new software.
 - ex) grep-2.0(1996.10) ~ grep-3.7(2021.08), 42 version updates)

 grep-2.0.tar.gz	1996-10-01 03:00 124K	 grep-2.6.2.tar.gz	2010-03-29 15:22 1.2M	 grep-2.12.tar.gz	2012-04-24 03:57 1.1M	 grep-2.26.tar.gz	2016-10-02 21:53 1.3M
 grep-2.2.tar.gz	1998-04-27 03:00 262K	 grep-2.6.2.tar.gz.sig	2010-03-29 15:22 836	 grep-2.12.tar.gz.sig	2012-04-24 03:57 836	 grep-2.26.tar.gz.sig	2016-10-02 21:53 801
 grep-2.3.tar.gz	1999-02-14 20:16 369K	 grep-2.6.2.tar.gz	2010-03-29 15:22 806K	 grep-2.13.tar.gz	2012-07-04 11:44 1.1M	 grep-2.27.tar.gz	2016-12-07 02:19 1.3M
 grep-2.4.1.tar.gz	2000-03-01 23:55 449K	 grep-2.6.2.tar.gz.sig	2010-03-29 15:22 836	 grep-2.13.tar.gz.sig	2012-07-04 11:44 836	 grep-2.27.tar.gz.sig	2016-12-07 02:19 801
 grep-2.4.2.tar.gz	2000-03-09 01:28 450K	 grep-2.6.3.tar.gz	2010-04-02 05:45 1.2M	 grep-2.14.tar.gz	2012-08-20 02:22 1.1M	 grep-2.28.tar.gz	2017-02-06 20:20 1.3M
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 grep-2.5-1.src.rpm	2002-03-13 09:57 552K	 grep-2.6.3.tar.gz	2010-04-02 05:45 809K	 grep-2.15.tar.gz	2013-10-26 13:15 1.2M	 grep-3.0.tar.gz	2017-02-09 23:29 1.3M
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 grep-2.5.1a.tar.bz2	2004-11-19 08:26 515K	 grep-2.6.tar.gz.sig	2010-03-23 07:45 836	 grep-2.17.tar.gz.sig	2014-02-17 22:45 966	 grep-3.2.tar.gz.sig	2018-12-20 10:41 833
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 grep-2.5.3.tar.gz	2007-08-02 20:18 712K	 grep-2.8.tar.gz.sig	2011-05-13 16:25 836	 grep-2.20.tar.gz.sig	2014-06-03 10:10 966	 grep-3.5.tar.gz.sig	2020-09-27 23:15 833
 grep-2.5.3.tar.gz.sig	2007-08-02 20:18 189	 grep-2.8.tar.gz	2011-05-13 16:25 1.0M	 grep-2.21.tar.gz	2014-11-23 14:11 1.2M	 grep-3.5.tar.gz	2020-09-27 23:15 1.5M
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 grep-2.5.4.tar.bz2.sig	2009-02-09 23:46 65	 grep-2.9.tar.gz	2011-06-21 14:27 1.7M	 grep-2.22.tar.gz	2015-11-01 21:09 1.2M	 grep-3.6.tar.gz	2020-11-08 23:40 2.5M
 grep-2.5.4.tar.gz	2009-02-09 23:44 840K	 grep-2.9.tar.gz.sig	2011-06-21 14:27 836	 grep-2.22.tar.gz.sig	2015-11-01 21:09 801	 grep-3.6.tar.gz.sig	2020-11-08 23:40 833
grep-2.5.4.tar.gz.sig	2009-02-09 23:45 65	grep-2.9.tar.gz	2011-06-21 14:27 1.0M	grep-2.23.tar.gz	2016-02-04 19:33 1.3M	grep-3.6.tar.gz	2020-11-08 23:40 1.5M
grep-2.5.tar.bz2	2002-03-13 09:56 545K	grep-2.9.tar.gz.sig	2011-06-21 14:27 836	grep-2.23.tar.gz.sig	2016-02-04 19:33 801	grep-3.6.tar.gz.sig	2020-11-08 23:40 833
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grep-2.6.1.tar.gz.sig	2010-03-25 15:35 836	grep-2.11.tar.gz	2012-03-02 04:12 1.1M	grep-2.25.tar.gz	2016-04-22 00:58 1.3M	grep-3.7.tar.gz	2021-08-14 15:56 1.6M

General issues that affect SW (2)

Security and trust

- As software is intertwined with all aspects of our lives, it is essential that we can **trust** that software.
- ex) Therac-25: **The worst software bugs** in history
 - **Many patients were killed** by the radiation therapy machine.
 - The machine caused radiation overdoses because of software bug.



Question to understand SE (1)

[What is software?]

- Computer programs and **associated documentation**.

[What are the attributes of **good software**?]

- Good software should deliver the **required functionality** and **performance** to the user and should be **maintainable**, **dependable** and **usable**.

[What is **software engineering**?]

- Software engineering is an **engineering discipline** that is concerned with all aspects of software production.

Chapter1-4. Details of SW Engineering

Question to understand



(a) Input 1



(b) Input 2 (darker version of 1)

DeepXplore: Automated Whitebox Testing of Deep Learning Systems

[What is software?]

- Computer programs and associated documentation

[What are the attributes of **good software**?]

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[What is **software engineering**?]

- Software engineering is an **engineering discipline** that is concerned with all aspects of software production.

Question to understand SE (2)

[What are the **fundamental software engineering activities**?]

- Software specification, software development, software validation and software evolution.

[What are **the key challenges** facing software engineering?]

- Coping with increasing diversity, demands for reduced delivery times and developing **trustworthy software**.

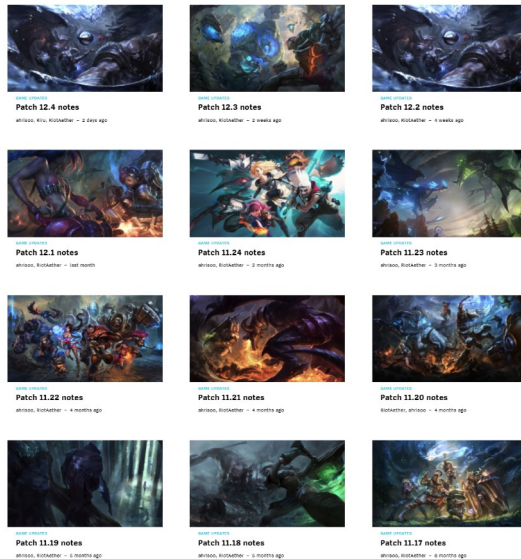
[What are **the costs** of software engineering?]

- Roughly **60%** of software costs are development costs, **40%** are testing costs.
- For custom software, evolution costs often exceed development costs.

Question to understand SE (3)

[What are **the best software engineering techniques** and methods?]

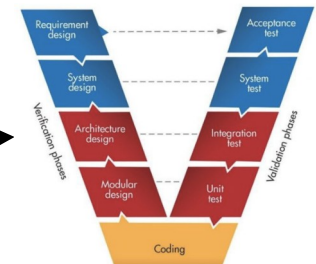
- Different techniques are appropriate for different types of system.
- Games (e.g., LoL) vs Safety critical systems (e.g., KHNP)



VS



KHNP
KOREA HYDRO & NUCLEAR POWER CO., LTD



V model
(A complete specification to be developed)

(A more flexible software process
that accommodates rapid change)

Software products

Generic products

- **Stand-alone systems** that are marketed and sold to any customer who wishes to buy them.
- Examples – PC software such as word processors, drawing packages, and project management tools.

Customized products

- Software that is **commissioned by a specific customer** to meet their own needs.
- Examples – air traffic control software, traffic monitoring systems, embedded control systems.

Product specification

Generic products

- The specification of what the software should do **is owned by the software developer** and decisions on software change are made by the developer.

Customized products

- The specification of what the software should do **is owned by the customer** for the software and they make decisions on software changes that are required.

The distinction between these product types is **becoming increasingly blurred.**

Essential attributes of good Software (1)

Maintainability

- Software should be written in such a way so that it **can evolve** to meet the **changing needs** of customers.
- This is a critical attribute because **software change is an inevitable requirement** of a changing business environment.

Dependability and security

- Software **dependability** includes a range of characteristics including reliability, security and safety.
- Dependable software **should not cause** physical or economic **damage** in the event of **system failure**.
- **Malicious users** should **not be able to access** or damage the system.

Essential attributes of good Software (2)

Efficiency

- Software should **not make wasteful use of system resources** such as memory and processor cycles.
- **Efficiency** therefore includes **responsiveness, processing time, memory utilisation**, etc.

Acceptability

- Software must be **acceptable** to the type of **users** for which it is designed.
- This means that it must be **understandable, usable** and **compatible** with other systems that they use.

Software engineering ethics

- ✧ Software engineering involves **wider responsibilities** than simply the application of technical skills.
- ✧ Software engineers must **behave in an honest and ethically responsible way** if they are to be respected as professionals.
- ✧ Ethical behavior is **more than simply upholding the law** but involves following a set of principles that are morally correct.

Issues of professional responsibility (1)

Confidentiality

- Engineers should normally respect **the confidentiality of their employers** or clients irrespective of whether a formal confidentiality agreement has been signed.

Competence

- Engineers **should not misrepresent their level of competence.**
- They should not knowingly accept work which is outwith their competence.

Issues of professional responsibility

Intellectual property rights

- Engineers **should be aware of local laws** governing the use of **intellectual property such as patents**, copyright, etc.
- They should be careful to ensure that the intellectual property of employers and clients is protected.

Computer misuse

- Software engineers should not use their technical skills to misuse other people's computers.
- Computer misuse ranges from relatively trivial (**game playing on an employer's machine, say**) to extremely serious (dissemination of viruses).



ACM / IEEE Code of Ethics

- ✧ Members of these organisations **such as ACM, IEEE** sign up to the code of practice when they join.
 - ACM: Association for Computing Machinery
 - IEEE: Institute of Electrical and Electronics Engineers
- ✧ Software engineers shall **adhere to the eight principles**.
 - ACM/IEEE-CS Joint Task Force on Software Engineering Ethics and Professional Practices

The screenshot shows the ACM myACM member portal for Sooyoung Cha. The header includes the ACM logo and the text "Association for Computing Machinery" and "Advancing Computing as a Science & Profession". Below the header, there are tabs for "ACM" and "myACM". The left sidebar contains links for "Live Help Online", "Click to Email Us", "Live Chat by LivePerson", "Sooyoung Cha", "Customer Service FAQ", "My Services", "My Receipts", "My Contact Information", "Membership Resources", "My Wallet", and "My Professional &". The main content area displays "Services", "Sooyoung Cha", "Member Number: 2332124", "My Benefits", "ACM Member Since: January 2022", "ACM Professional Membership Anniversary: January 2022", "Print your Membership Certificate", "Membership Certificate", and "Expiration Date: December 31, 2022".

acm Association for Computing Machinery
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Sooyoung Cha Logout

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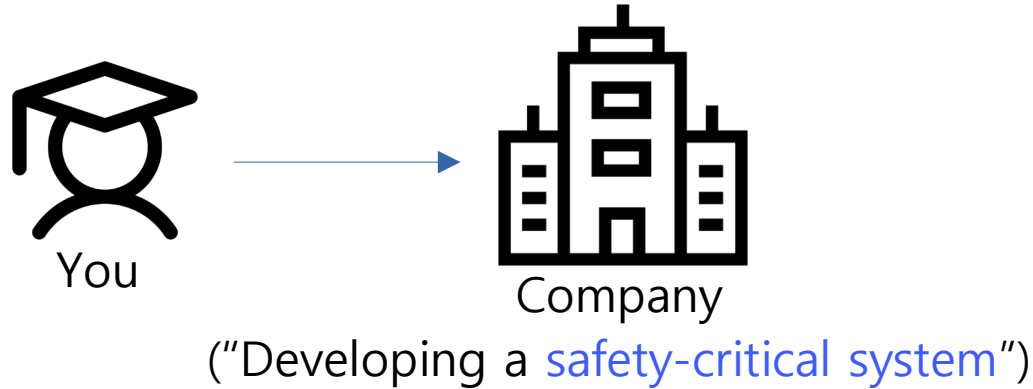
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Expiration Date:– December 31, 2022

Ethical principles

1. PUBLIC - Software engineers shall act consistently with the public interest.
2. CLIENT AND EMPLOYER - Software engineers shall act in a manner that is in the best interests of their client and employer consistent with the public interest.
3. PRODUCT - Software engineers shall ensure that their products and related modifications meet the highest professional standards possible.
4. JUDGMENT - Software engineers shall maintain integrity and independence in their professional judgment.
5. MANAGEMENT - Software engineering managers and leaders shall subscribe to and promote an ethical approach to the management of software development and maintenance.
6. PROFESSION - Software engineers shall advance the integrity and reputation of the profession consistent with the public interest.
7. COLLEAGUES - Software engineers shall be fair to and supportive of their colleagues.
8. SELF - Software engineers shall participate in lifelong learning regarding the practice of their profession and shall promote an ethical approach to the practice of the profession.

Dilemma in ethical principles



“because of **time pressure**, this company tries to **falsify the safety validation records**.”

Respect the confidentiality of employers?

VS

Alert the customer or media?

Case studies

✧ An insulin pump control system

- An embedded system in an insulin pump used by diabetics to maintain blood glucose control.

✧ A mental health case patient management system

- Mentcare. A system used to maintain records of people receiving care for mental health problems.

✧ A wilderness weather station

- A data collection system that collects data about weather conditions in remote areas.

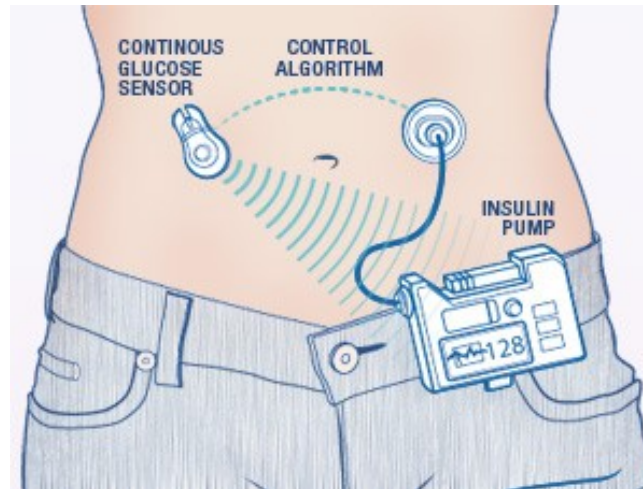
✧ iLearn: a digital learning environment

- A system to support learning in schools

Insulin pump control system

✧ Key roles

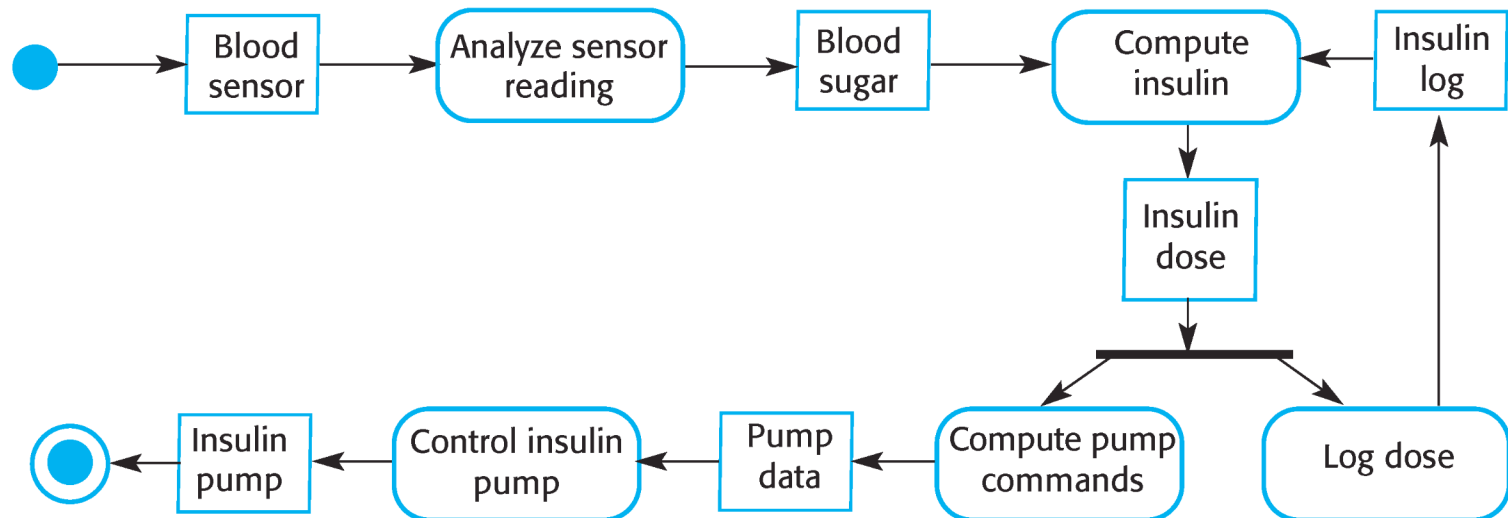
- Collect information from a blood sugar sensor.
- Calculate the amount of insulin required to be injected.
- Deliver a controlled dose of insulin to a user.



Insulin pump control system

✧ A UML activity model of the insulin pump system

- UML: a Unified Modeling Language

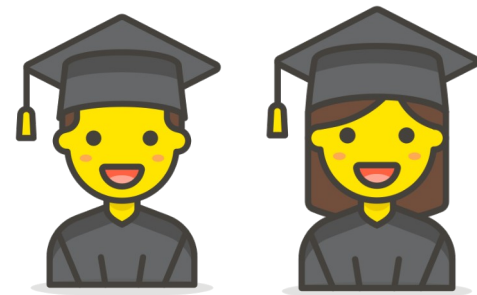
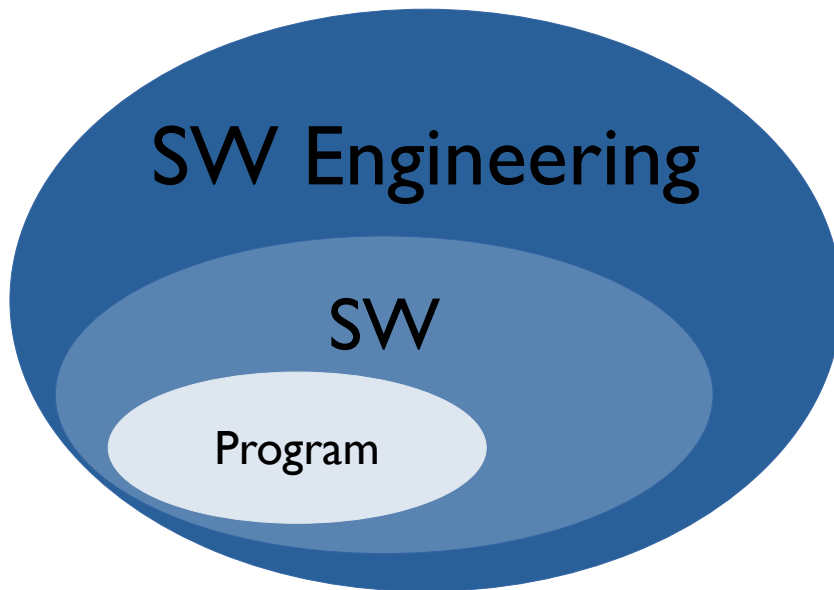


Insulin pump control system

✧ Essential high-level requirements

- The system shall be available **to deliver insulin only when required.**
- The system shall perform reliably and deliver **the correct amount of insulin** to counteract the current level of blood sugar.
- The system must therefore be designed and implemented to ensure that the system **always meets these requirements.**

Summary



Be an honest software engineer.

Thank You