

# NICHOLAS BLOCK

## Summary

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An energetic health nut turned curious developer eager to inspire and change the world one line of code at a time. Visit me at <http://nicholasblock.com> to learn more!

## Experience

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### PowerReviews

Implementation Engineer

Chicago, IL

Jan 2018 to Current

- Assist and support clients in rapidly implementing the PowerReviews software
- Work directly with external clients from project inception to completion providing guidance on best practices as well as helping with technical troubleshooting as they implement the PowerReviews Software
- Resolve questions and problems directly through individual efforts or by triaging problems with account management, integration engineering, and core engineering

Technical Support Engineer

Mar 2017 to Jan 2018

- Utilize a Salesforce ticket queue to provide support to many popular mid-market clients in a timely manner
- Work heavily with Product Feeds and Order Feeds in both CSV and XML formats while using SQL to extract and debug this data
- Talk to clients on the phone as needed in order to provide better and faster support
- Closed over 600 cases with an NPS score of 4.78/5 from 95 client responses with no score less than 4

### Dev Bootcamp

Student

Chicago, IL

Apr 2016 to Sep 2016

- Actively participated in their Engineering Empathy program
- Learned to locate and leverage all the resources available to me in order to intake new languages and technologies

### The Chopping Block

Class Assistant

Chicago, IL

Oct 2015 to Dec 2015

- Prepared appetizers for guests and served alcohol to patrons during classes and parties
- Instructed patrons on cooking skills during parties while leading a recipe(s) station
- Assisted leading cooking bootcamps for kids and adults alike

### Park District of Highland Park

Summer Outdoor Adventure Camp Counselor

Highland Park, IL

May 2013 to Aug 2014

- Assisted in leading a summer overnight adventure camp with 13 middle school-aged kids
- Drove 15-passenger van ("Mini Bus") to various camping sites in Midwest each week
- Led many outdoor recreational activities, such as hiking and kayaking

## Projects

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2016 Dev Bootcamp Salamanders Phase 3 Final Project

Recip-E

- Team of four created and deployed a cross-platform mobile-first home cooking app in eight days with unfamiliar languages - Angular and Ionic
- Developed the Add Ingredient page using Angular directives
- Designed the Javascript and Rails interface responsible for persisting clean data so a user could add, update, and delete items from their pantry
- Failed to utilize Apache Cordova and Adobe PhoneGap to build in barcode scanning functionality (forced to ditch due to cross-platform issues)
- Deployed to iPhone using Xcode for UX and UI testing
- Created keynote presentation for the pitch at graduation

### Northwestern University Retail Analytics Council

- Updated an existing Wordpress site for annual conference
- Point of contact for any future updates needed

## Contact

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## Education

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### Dev Bootcamp

19-week intensive coding bootcamp for full stack web development.

Ruby. Ruby on Rails. Javascript. SQL. Active Record. jQuery. AJAX. Agile workflow.

### Creative Circus

Eight week intensive creative advertising bootcamp in Atlanta, GA.

### The University of Iowa

BA Health and Human Physiology  
2015

### Illinois Wesleyan University

Attended Freshman year

## Skills

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HTML/CSS

Javascript

Ruby

Rails

SQL

jQuery

AJAX

Sass

Adobe Photoshop

Adobe Illustrator

React

Webpack

Agile Workflow

RSpec

Microsoft Excel

Salesforce

DB Visualizer

Postman

Jasmine

JIRA

AWS