NICHOLAS BLOCK

Summary

An energetic health nut turned curious developer eager to inspire and change the world one line of code at a time. Visit me at http://nicholasblock.com to learn more!

Experience

PowerReviews
Technical Support Engineer

Chicago, IL
Mar 2017 to Current

- Utilized a Salesforce ticket queue to provide support to many popular mid-market clients in a timely manner
- Worked heavily with Product Feeds and Order Feeds in both CSV and XML formats while using SQL to extract and debug this data
- Talked to clients on the phone as needed in order to provide faster and better support
- Closed over 300 cases with an NPS score of 4.79/5 from 43 client responses with no score less than 4

Dev Bootcamp
Student

Chicago, IL
Apr 2016 to Sep 2016

- Actively participated in their Engineering Empathy program
- Learned to locate and leverage all the resources available to me in order to intake new languages and technologies

The Chopping Block
Class Assistant

Chicago, IL
Oct 2015 to Dec 2015

- Prepared appetizers for guests and served alcohol to patrons during classes and parties
- Instructed patrons on cooking skills during parties while leading a recipe(s) station
- Assissted leading cooking bootcamps for kids and adults alike

Park District of Highland Park
Summer Outdoor Adventure Camp Counselor

Highland Park, IL
May 2013 to Aug 2014

- Assisted in leading a summer overnight adventure camp with 13 middle school-aged kids
- Drove 15-passenger van ("Mini Bus") to various camping sites in Midwest each week
- Led many outdoor recreational activities, such as hiking and kayaking

Projects

Recip-E

2016 Dev Bootcamp Salamanders Phase 3 Final Project
- Team of four created and deployed a cross-platform mobile-first home cooking app in eight days with unfamiliar languages - Angular and Ionic
- Developed the Add Ingredient page using Angular directives
- Designed the Javascript and Rails interface responsible for persisting clean data so a user could add, update, and delete items from their pantry
- Failed to utilize Apache Cordova and Adobe PhoneGap to build in barcode scanning functionality (forced to ditch due to cross-platform issues)
- Deployed to iPhone using Xcode for UX and UI testing
- Created keynote presentation for the pitch at graduation

Northwestern University Retail Analytics Council

- Updated an existing Wordpress site for annual conference
- Point of contact for any future updates needed

Contact

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Education

Dev Bootcamp
19-week intensive coding bootcamp for full stack web development.
Ruby. Ruby on Rails. Javascript. SQL. Active Record. jQuery. AJAX. Agile workflow.

Creative Circus
Eight week intensive creative advertising bootcamp in Atlanta, GA.

The University of Iowa
BA Health and Human Physiology
2015

Illinois Wesleyan University
Attended Freshman year

Skills

HTML
CSS
Javascript
Ruby
Rails
SQL
jQuery
AJAX
Sass
Adobe Photoshop
Adobe Illustrator
React
Webpack
Agile Workflow
RSpec
Microsoft Excel
Salesforce
DB Visualizer
Postman
Jasmine
JIRA
AWS