

# Payment & Transaction Policy

We support Visa, Mastercard, FPX, and eWallets (e.g., GrabPay, Touch 'n Go).

Payments are processed securely via PCI-DSS-compliant gateways.

The platform does not store card details.

Transactions flagged for suspicious activity may be held for manual review.

Refunds for failed payments are automatically issued within 5–7 business days.

Multiple chargeback disputes from the same user may result in account suspension.