# Nicholas F. Sia

### **EXPERIENCE**

Product Designer | Flashfood Inc., Toronto

Jan. '18 – Present

Redesigned Flashfood grocery app (iOS and Android) by creating consistent, modular, and reusable user interfaces. led extensive market analysis and UI design, leading to increased investments and partnerships.

UX Designer | FairVentures Lab, Kitchener

May '17 – Aug. '17

Designed and prototyped an Arabic fin-tech mobile app to improve microinsurance distribution in Upper Egypt including research and implementation of Arabic localization.

Built and designed a retail chatbot prototype and conducted interview testing validating its desirability with the customers, resulting in 58% promoters (NPS).

Web Developer | AGF Investments Inc., Toronto Sept. '16 – Dec. '16 Increased average user engagement by 3x on investor survey result page through designing and implementing an interactive page.

#### **ACTIVITIES**

President | UW/UX, Waterloo

Sept. '17 – Present

Fostering the design community at the University of Waterloo by organizing events, alum chats, and workshops.

Research Assistant | UWaterloo, Waterloo

Jan. '17 – Dec. '17

Conducted a pilot study on the cybersickness, usability, and presence of the HoloLens.

## **PROJECT**

Eat In

Sept. '17 - Present

Conducted literature and user research to explore the barriers and drivers behind meal prepping and cooking at home. Followed by designing and creating user flows, wireframes, and an interactive digital prototype that faciliates cooking at home and meal prepping.

#### **TOOLS**

Figma, Sketch
Framer, InVision (Studio)
Photoshop, Illustrator, InDesign
Chatfuel, TexIt
HTML, CSS, React, Javascript

## **SKILLS**

Design Sprints
Design Systems
Heuristic Evaluation
Conversational Design
Localization
Interview Research
Branding

# **EDUCATION**

Systems Design Engineering University of Waterloo, 2015-2020 Industrial Design Engineering TU Delft, 2018-2019

# Relevant Courses

Human Factors in Design
Design, Systems, & Society
Strategic Product Innovation
Design Driven Innovation
Form and Experience
Consumer Behaviour
Food & Eating Design

# INTEREST

Tennis, Running, CrossFit, Cooking, Thrifting