

# Q & A

**Q: The depth or load counters are suddenly frozen on the PC?**

**A: Restart the computer. It may take up to 2-3 restarts.**

**Q: How do I recalibrate the load and depth counters?**

**A: The relevant parts of the manual are pasted on the walls of the drill cabin, else contact Aslak G. or Nicholas R.**

**Q: How do I connect the depth counter to the logger?**

**A: Open the surface unit (silver box) and connect the depth-counter USB cable (otherwise connected to the raspberry PI) to a USB extension cable for use with the “logger laptop”.**

**Q: Where are screenshots and log files saved?**

**A: In the /mnt/logs directory (requires a USB pen be inserted into the surface unit front panel).**