

NICHOLAS PACKER

nicholasowenpacker@gmail.com · github.com/nicholasp1992 · 289-214-7892 · Calgary, AB

Dear hiring manager,

My name is Nicholas Packer, I am a hard-working and determined professional seeking an opportunity for work. I am interested in finding a junior developer position and would love to establish myself as a software developer and eventually work on a senior developer level.

Working within social services has given me experience working with mental health and high-risk youth, this has honed my ability to quickly learn, handle pressure and be a team-player. I have worked for several residential treatment programs for youth and have management experience with the Kerby Centre elder abuse shelter in Calgary, Alberta. I am now a youth case worker for the Government of Alberta, in this role I am helping families establish safety for their children and helping youth toward independence.

Although I do not have years of experience or a school taught education in programming, I am certain that my ability to quickly learn will allow me to be a fantastic junior developer. I shall be dedicated and thorough in my learning and productivity. I am very excited to begin.

Please allow me to highlight my key skills:

- Excellent communication skills that result in positive interpersonal relationships.
- A track record of meeting deadlines and producing accurate work of a high standard.
- The capacity to learn and apply new information quickly and accurately.

The enclosed resume expands on my qualifications and experience.

Thank you for your time and consideration.

Sincerely,

Nicholas Packer



Enclosure

NICHOLAS PACKER

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Objectives

Achieve employment in an encouraging work environment with motivated like-minded professionals.

Education

Bachelor of Professional Arts: Human Services, Athabasca University April 2021
Calgary, Alberta

Certificate: CS50's Introduction to Computer Science July 2020
HarvardX Online Platform

Diploma: Social Service Worker, Niagara College Canada June 2015
Welland, Ontario

Experience

Government of Alberta – Ministry of Children's Services April 2019 - Present
Child Intervention Case Worker (Delegated)

- Working with families to develop a safe and healthy environment for children.
- Utilizing legal documentation and following up documentation in court.
- Conducting home visits and facilitating change for families through strengths-based practice.
- Navigating court systems to help families understand legal processes concerning their children.
- Intensive critical thinking to ensure safety plans are both practical and are being followed.
- Following child intervention practice principles: aboriginal experience; preserve family; strengths based; connection; collaboration; and continuous improvement.

Kerby Centre – Kerby Elder Abuse Shelter October 2018 – April 2019
Shelter Manager/Adjunct Professor (Field Supervisor)

- Recruited, trained, supervised and evaluated staff, volunteers and practicum students.
- Ensured all elderly abuse response team referrals were addressed in a timely fashion.
- Established and monitored department goals as well as monitored staffing requirements.
- Oversaw day-to-day operations of the shelter and was available on-call as shelter staff required.
- Ensured compliance with health and safety standards as well as crisis response protocols.
- Conducted one-on-one supervisions to ensure comfortability and productivity from staff.

Child & Youth Care Counsellor

- Carried out specialized treatment programs for high-risk and complex needs clientele while providing constant supervision for multiple clients at a time.
- Kept acquainted with all relevant documentation pertaining to the program and children such as communications books, memos, cottage manuals and high-risk plans.
- Attended to the physical needs and medical requirements of the children.

Wood's Homes – Exceptional Needs Under 12/Stabilization-Crisis Program May 2016 - July 2018

Youth & Family Counsellor/Case Manager

- Maintained a structured setting that fostered the development of personal and social functioning for clients, de-escalated clients and handled crisis situations as needed.
- Facilitated mediated family visits for youth in short term stabilization programming.
- Fulfilled case manager duties and worked with clinical staff to develop treatment plans.
- Fulfilled therapeutic responsibilities such as case conferences, consultations, school meetings.

Robert Land Academy – Private Military Boarding School

September 2015 - April 2016

Staff Sergeant/Residence Supervisor

- Assisted youth with proper disciplinary structure, including ranking systems and formations.
- Resolved disputes among youth and their peers as well as de-escalating crisis situations.
- Escorted youth to study hall and provided school support counseling as required.
- Drove youth to the hospital when needed and completed medical paperwork.

Skills

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|-----------------------------------|------------------------|
| • Suicide Prevention | • Trauma Informed Care |
| • Technology | • Active Listener |
| • Therapeutic Crisis Intervention | • Programming |
| • Mental Health | • Child Intervention |
| • Empathetic | • Family Mediation |

Certifications

- | | |
|---|---|
| • Non-Violent Crisis Intervention (CPI) | • Sheldon Kennedy – Being Trauma Aware |
| • Mental Health First-Aid for Seniors | • Emotional Literacy Certification |
| • Working with Anxiety Disorders | • Leader As Coach: Executive Leadership |
| • Human Rights – Red Deer College | • Grief and Loss Certification |
| • St. John's Ambulance – CPR & AED | • Responsive Web Design |
| • Brain Story Certification | • JavaScript Algorithms and Data Structures |
| • FOIP: Focus on Privacy Training | • Front End Libraries |
| • Applied Suicide Intervention (ASIST) | • Data Visualization |