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# Background

- Major concerns of Online toxicity and different forms of abuse experienced by youths.
  - Offensive name calling (41%)
  - Physical threats (17%)
  - Sexual harassment (16%)

Common venues of abuse experienced

- Social platforms
- Streaming services

#### **Problem Statement**

Ministry of Health (MoH)'s initiative, MindSG, to promote cyber wellness targeted at youth.



Data Scientist in MOH to:



Classifier to detect hateful comments

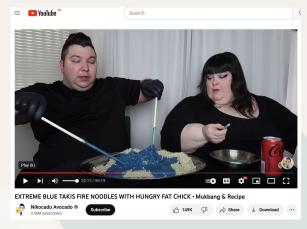






#### **Data Collection**

## 1. Video Selection



Controversial Youtuber that focus on "Mukbang" (similar to binge-eating)

3.56m followers, 14m views (for this video)

## 2. Data Extraction

Comments extracted using Youtube Data API v3

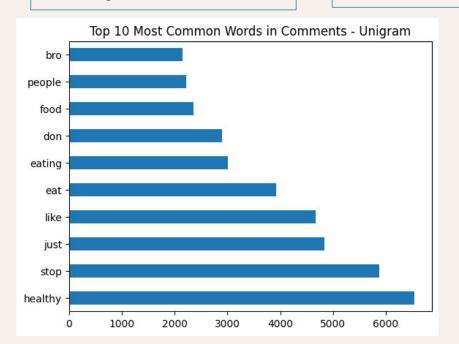
Total of 67487 comments with 14 features was collected through custom functions and automation.

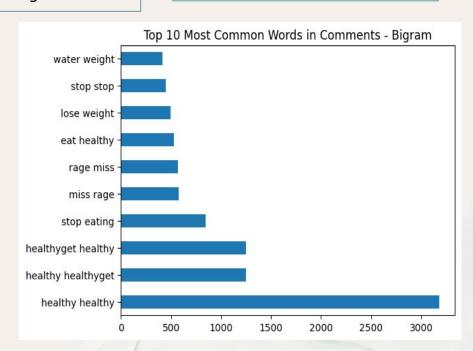


#### **Data Cleaning & EDA**

Missing Values, Duplicates, data type checks, column renaming, etc. Removed emoji with demoji and URLs and special characters with Regex

Removed stopwords, tokenized and lemmatized

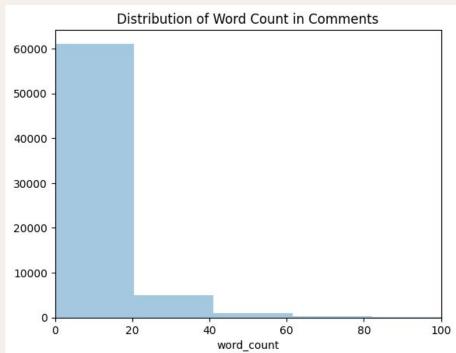


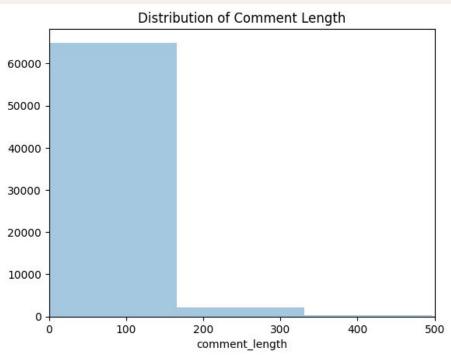
















### **Data Labeling**





Used Google's Perspective API to obtain toxicity scores of ~5636 comments

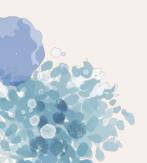
> Label comments as toxic (1) or not toxic (0) based on toxicity scores.

> > Used as 'y values' for modeling



# Both Precision and Recall are important

Recall is important as it would measure how many toxic comments are flagged Precision is import as it would measure how many comments are unnecessarily flagged

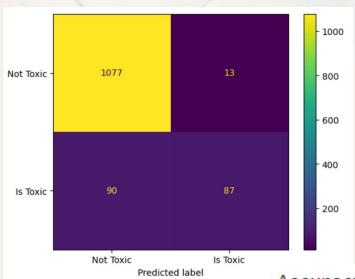




#### Chosen Model: Naive Bayes/Count Vectorize max\_features = 500

It has the best F1 score as F1 score is still able to relay true model performance when the dataset is imbalanced.

(15 / 85 Split on Toxic and Non-toxic comments)



Train Score: 0.927

Test Score: 0.912

Accuracy: 0.9187 Precision: 0.8700

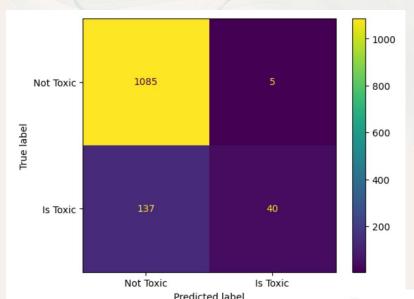
Recall: 0.4915

F1-score: 0.6282



# Improvements we tried to make: max\_features = 100

Decreased the number of features to reduce overfitting. But the F1-score is decreased, resulting in a model that performs poorer

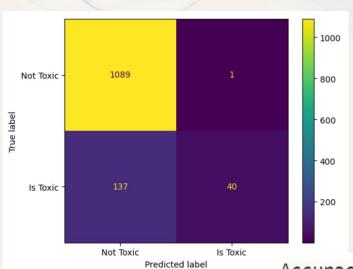


Train Score: 0.883 Test Score: 0.888 Accuracy: 0.8879 Precision: 0.8889 Recall: 0.2260

F1-score: 0.3604

### Naive Bayes/Tfidf max\_features = 500

Perhaps there are words that keep appearing, TFIDF penalizes those words.



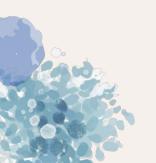
Train Score: 0.892

Test Score: 0.891

Accuracy: 0.8911 Precision: 0.9756

Recall: 0.2260

F1-score: 0.3670





### **Models Used and Metrics**

Classifier Parameters	Naive Bayes Count Vectorizer Max_features = 500	Naive Bayes Count Vectorizer Max_features = 100	Naive Bayes Tfidf Vectorizer Max_features = 500	Naive Bayes TfidfVectorizer Max_features = 100	Random Forests Tfidf Vectorizer Max_features=500	Random Forests Tfidf Vectorizer Max_features=100	GridSearchCV on RF TfidfVectorizer Max_features=100
Train Accuracy	0.927	0.883	0.892	0.871	0.986	0.943	0.943
Test Accuracy	0.9124	0.888	0.891	0.871	0.912	0.883	0.883
Test Precision	0.875	0.889	0.976	1.000	0.785	0.723	0.730
Test Recall	0.435	0.226	0.226	0.079	0.514	0.266	0.260
Test F1 score	0.5811	0.360	0.367	0.147	0.621	0.388	0.383



### Conclusion



Our chosen model Naive-Bayes successfully identifies hateful speech related to mental health with a combination of high accuracy (91.2%) and F1 scores, allowing the Ministry of Health to monitor online communities for potentially harmful content.



By detecting and flagging such content early, the Ministry of Health can moderate hateful comments in the online community to mitigate the negative impact on mental health and well-being of individuals who may be targeted by such speech.



This model can serve as a useful tool for mental health advocacy groups and other organizations working to create a safe and supportive online community for people dealing with mental health issues.



The model can be further improved by taking the following steps:

- 1. more diverse training data and incorporating user-specific data, such as age, gender, or location, to better understand how different demographics are affected by hate speech targeting mental health.
- 2. Increase the size of the training dataset to improve the model's ability to generalise and lead to better performance on the test data.
- 3. Feature engineering: Adding new features to the model such as sentiment analysis, word embeddings, or part-of-speech tagging can help the model better understand the context of the comments and improve its accuracy.

