

# Nicholas Munene - Resume

## Nicholas Munene

Nairobi, Kenya  
(+254)716444537  
nickyreus21@gmail.com  
Nicholas Munene on LinkedIn  
Portfolio on GitHub

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## SKILLS

- Statistical Analytics and Data Interpretation
  - Communication and Collaboration
  - Data Retrieval and Organization
  - Data Modeling
  - Data Visualization
  - Pattern Recognition
  - ETL and Data Modeling
  - SQL, DataFlow, and Tableau
  - Web Development
  - Object-Oriented Programming (Java, Kotlin, C++, PHP)
  - Database Management (Excel, MySQL, MS-Access)
  - Cloud Computing Fundamentals
  - Computer Networking and Cybersecurity (Cisco Programs)
  - Data Analysis (R, Python)
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## EXPERIENCE

### IT support intern at United States International University Africa

*January 2023 - March 2023*

- Served as an IT support intern, gaining proficiency in the institution's technologies.
- Ensured timely execution of assignments and tasks.
- Improved communication skills, significantly increasing customer satisfaction levels.
- Trained fellow interns on challenging tasks to enhance their understanding and performance.
- Worked at the help desk service, learning the majority of the school's IT protocols.
- Provided access controls, physical and remote troubleshooting assistance, and conducted training sessions on Google Cloud Platform fundamentals.

**Community Service Interim Mathematics and Science Teacher at Kamiti Primary School**  
*16th January - 23rd March 2021*

- Introduced the concept of virtual tours to the school.
- Improved assessment rates and speed by 10% in senior classes (grade 6 to 8).
- Improved student performance and participation in class by 15% in senior classes.

**Website Development for Geoscope Surveying and Computing Services Limited**  
*1st September - 22nd September 2022*

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## **EDUCATION**

**Google Business Intelligence Certificate**  
*June 2024*

**Google Data Analytics Certificate**  
*May 2024*

**Bachelor of Business and Information Technology**  
*Strathmore University, June 2024*

**High School Education**

Kagumo High School (2016-2017), St Thomas of Aquinas High School (2017-2019)  
- Achieved a university entrance mark of C+.

**Primary Education**

Kahawa Baptist Academy, 2015  
- Completed primary school with a grade A, 408 points.

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## **LANGUAGES**

- **English:** Excellent (Speaking, Reading, Writing)
  - **Kiswahili:** Excellent (Speaking, Reading, Writing)
  - **German:** Fair (Speaking, Reading, Writing)
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## **PROFESSIONAL SUMMARY**

Dedicated and tech-savvy student with a strong foundation in web development, programming, and cloud computing. Certified in CCNA Routing and Switching: Introduction to Networks and Cisco Networking Academy® Introduction to Cybersecurity course, Google data analytics course, and Google Business Intelligence analysis course with hands-on experience in data analysis. Eager to apply acquired skills and contribute to institutional solutions.

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## ACTIVITIES

Passionate about learning IT concepts and developing customized solutions. Enjoys mathematics, football, and cycling among other sports.

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## CERTIFICATION

I, Nicholas Munene Njeru, confirm to the best of my knowledge and belief that this bio data correctly describes my qualifications, experience, and myself.

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Full Name:** Nicholas Munene Njeru

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## REFEREE

**Victor Keter**

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[Phone]: 0721810388