

#### **WORK EXPERIENCE AND HIGHLIGHTS**

July 2012 to present Director of web services, eleventy marketing group

Responsible for **all things digital** at eleventy — project management, client services, design and development, and leading teams on projects. **Grew with the company:** from entry-level interactive designer to leader.

- Worked with a firm eleventy helped grow from a kitchen table operation in 2018 to one with millions of dollars in sales today. Continue to maintain multiple Shopify Plus stores, including their designs and UX.
- Partnered with a US-based health insurance company to rebrand and rearchitect four websites into one. Moved those sites from an arcane, difficult-to-use CMS to HubSpot, a user-friendly, marketing-focused enterprise platform, while balancing a dizzying array of health care regulations. Additionally created a simple Algolia-based app to crawl company's trove of PDF documents and display them on public website.
- Developed and designed an interactive assessment for a nonprofit and government agency team built in Laravel and Vue frontend. The assessment guides agencies through a series of more than 70 questions to help improve their mental-health/public-safety responses. More than 250 agencies across the United States have completed the assessment and continue to improve their programs.

Jan. 2009 to July 2012

# Web marketing coordinator, Kent State University

- Led a redesign of kent.edu and participated in all stages of that effort, including focus groups, project management, usability, and design.
- Oversaw migration of more than 15,000 pages and the launch of 100 department/school websites.
- Grew role beyond marketing and simple page maintenance, including an interactive wayfinding system with Google Maps and learning ColdFusion to better use university content management system (CMS).
- Translated difficult concepts for nontechnical campus users through monthly trainings and supporting materials for university's CMS.

Sept. 2005 to Jan. 2009

## Copy editor & designer, Times-Reporter, Plastics News

 Edited reporter stories for grammar and style, and designed pages on daily deadlines; Shot first video stories for both publications; Created first digital studio with green screen and editing equipment.

## **EDUCATION**

2000 to 2004 Kent State University
Bachelor's degree journalism

2018 Kent State University
User Experience Design certificate

2022 W3C (World Wide Web Consortium)

Introduction to Web Accessibility certification

#### **SKILLS**

Web development: HTML, CSS, JavaScript, Vue, PHP, Rest APIs, GraphQL

CMSs: WordPress, Shopify, HubSpot

Stacks/frameworks: Laravel, LAMP and JAM stacks

Team leadership: Have built and lead teams with a mix of internal/freelancers and client staff. It's my job to clear roadblocks and lead by example.

Client Relations: Learned customer service as a young worker and manager at a movie theater. Have taken that ethos through career, including at eleventy, where I've grown long-term client relationships.