Nicklaus K. Gjorvad   Tel: 720-237-8194
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EDUCATION:

The University of Colorado Boulder – College of Media, Communication and Information:

Highlands Ranch High School, Highlands Ranch, CO:
- Graduated May 2016

Relevant Coursework:
- Expected BS degree, Information Science 2022
- Expected minor, Business 2022
- Understanding the World through Data, Computer Science 1, Computational Thinking, Information Ecosystems, Computational Thinking 1 and 2, User-centered Design, Information Exploration, Information Visualization, and Ethics and Policy in Technology

EXPERIENCE:

Product Specialist/Technical Specialist, Apple inc:
Spring 2017 - June 2019:
- Highly skilled at uncovering customers' needs, then following through with enlightening solutions.
- Answered customer questions regarding products in a friendly, professional manner.
- Certified in repairing all Apple products.
- Well versed in all Apple products and various technological product lines.

COMPUTER AND OTHER SKILLS:
- Computing languages: C++, Python, SQL, SQLite, R Data, and Javascript
- Ability to survey and repair any kind of technology products
- Windows 10

DEMONSTRATED EXPERTISE:
- Quick learner
- Motivated team player
- Self-starter
- Excellent communication skills