

Nicholas Ghuneim

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Dedicated and result-driven Cybersecurity graduate and IT professional, with a background in network management, troubleshooting, and enhancing security measures. Proven expertise in IT support, network security, scripting, and diverse operating systems. Committed to safeguarding digital environments and driving efficiency in Cybersecurity.

EDUCATION

Western Governors University

Bachelor of Science in Cybersecurity and Information Assurance

November 2024

Loyola University Chicago

Bachelor of Science in Cognitive and Behavioral Neuroscience / Minor in Bioethics

May 2021

WORK EXPERIENCE

Gabachief Medical, Inc.

IT Technician

Norridge, IL

December 2021 - Present

- Managed infrastructure for a team of 15 employees, prioritizing security and smooth operations.
- Executed troubleshooting for hardware, software, and network-related incidents.
- Spearheaded deployment and configuration of new hardware and software.
- Deployed and enforced cybersecurity protocols, including firewall configurations and endpoint protection.
- Coordinated with third-party vendors for specialized healthcare software configurations.
- Managed user access and permissions, enforcing RBAC policies to ensure HIPAA compliance.

Autism Home Support Services

Registered Behavior Technician

Lombard, IL

December 2020 – November 2021

- Implemented behavior intervention plans for individuals with developmental disabilities or behavioral disorders.
- Analyzed complex behavior patterns and utilized behavioral supports, resulting in an increase in communication, adaptive, and leisure skills across clients.
- Collaborated with other healthcare professionals to develop individualized support plans of clients.

Valley Lo Club

Member Services Associate

Glenview, IL

October 2020 – October 2021

- Resolved member inquiries in a timely manner and escalated concerns when necessary.
- Improved member satisfaction through proactive resolution and guidance.
- Provided detailed and personalized consulting services.

CERTIFICATIONS

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| • CompTIA: PenTest + | <i>October 2024</i> |
| • CompTIA: CySA + | <i>September 2024</i> |
| • ISC2: Systems Security Certified Practitioner (SSCP) | <i>July 2024</i> |
| • LPI: Linux Essentials | <i>April 2024</i> |
| • Axelos: ITIL 4 Foundation | <i>December 2023</i> |
| • CompTIA: Security + | <i>November 2023</i> |
| • CompTIA: Network + | <i>October 2023</i> |
| • CompTIA: A+ | <i>July 2023</i> |

SKILLS

HTML, CSS, Python, MySQL, Linux, Wireshark, Nmap, Autopsy, ITIL Framework, Virtualization, Access Control