

# Nicholas Ghuneim

Norridge, IL | [www.linkedin.com/in/nghuneim](https://www.linkedin.com/in/nghuneim) | nickghuneim27@gmail.com | (708) 925-8703

Dedicated and result-driven Cybersecurity student and IT professional, with a strong background in network management, troubleshooting, and enhancing security measures. Proven expertise in IT support, network security, scripting, and diverse operating systems. Committed to safeguarding digital environments and driving efficiency in cybersecurity.

## EDUCATION

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### Western Governors University

*Bachelor of Science in Cybersecurity and Information Assurance*

*November 2024*

### Loyola University Chicago

*Bachelor of Science in Cognitive and Behavioral Neuroscience / Minor in Bioethics*

*May 2021*

## WORK EXPERIENCE

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### Gabachief Medical, Inc.

**Norridge, IL**

*IT Technician*

*December 2021 - Present*

- Managed network and computer systems for a team of 15 employees, prioritizing security and smooth operations.
- Demonstrated expertise in troubleshooting and resolving hardware, software, and network issues.
- Led new hardware and software installations, improving staff efficiency and proficiency.
- Contributed to website development and social media management.

### Autism Home Support Services

**Lombard, IL**

*Registered Behavior Technician*

*December 2020 – November 2021*

- Implemented behavior intervention plans developed by Board Certified Behavior Analysts to improve the behavior of individuals with developmental disabilities or behavioral disorders.
- Analyzed complex behavior patterns and implemented behavioral supports, resulting in an increase in communication, adaptive, and leisure skills across clients.
- Collaborated with other healthcare professionals to develop individualized support plans of clients.

### Valley Lo Club

**Glenview, IL**

*Member Services Associate*

*October 2020 – October 2021*

- Resolved member inquiries in a timely manner and escalated concerns when necessary.
- Improved member satisfaction through proactive resolution and guidance.
- Developed and maintained open lines of communication with members, providing detailed and personalized consulting services.

## CERTIFICATIONS

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|---|-----------------------|
| • <b>CompTIA: PenTest +</b>                                   | <i>October 2024</i>   |
| • <b>CompTIA: CySA +</b>                                      | <i>September 2024</i> |
| • <b>ISC2: Systems Security Certified Practitioner (SSCP)</b> | <i>July 2024</i>      |
| • <b>LPI: Linux Essentials</b>                                | <i>April 2024</i>     |
| • <b>Axelos: ITIL 4 Foundation</b>                            | <i>December 2023</i>  |
| • <b>CompTIA: Security +</b>                                  | <i>November 2023</i>  |
| • <b>CompTIA: Network +</b>                                   | <i>October 2023</i>   |
| • <b>CompTIA: A+</b>  | <i>July 2023</i>      |

## SKILLS

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HTML, CSS, Python, MySQL, Linux, Wireshark, Nmap, Autopsy, ITIL Framework, Virtualization, Access Control