

**Nicholas A. Hebert**  
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## EDUCATION

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### **Brigham Young University**

Apr 2017

Bachelor of Science, Computer Science      Provo, UT

Minor, Business

- GPA 3.79 / 4.00
- Association for Computing Machinery Member
- Current Academic Scholarship Recipient
- Participant in the Perpetual Education Fund Self-Reliance Program

## EXPERIENCE

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### **IENetwork, Inc.**

Sep 2010 – Present

*Carrier Relations Director*

Provo, UT

- Integrate with senior executives from the nation's largest insurance companies to receive the insurance company's product rates and product forms.
- Develop and utilize complex formulas and data mapping while inputting the insurance company's rates and product information to create an accurate quoting system.
- Institute in-depth auditing process and maintain a regular auditing schedule within the carrier relations department.
- Utilize technology such as Ruby, Javascript, HTML, CSS to create efficiencies on front-end customer solutions and back-end company systems.

### **Amazon**

Oct 2014-December 2014

*ESL Hiring Director*

New Albany, IN

- Organized and led a group of seven individuals to reach out into the ESL and immigrant community and hire qualified candidates.
- Developed hiring processes and facilitated translation services for over 10+ languages.
- Generated \$124,000 of revenue for Amazon during a span of two months by hiring over 120 ESL candidates.

### **Chick-Fil-A**

January 2011 – November 2011

*Team Leader*

New Albany, IN/Provo, UT

- Organized and led entire shift-responsible for 15+ people.
- Emphasized the importance of second-mile service within team to maintain high level of customer satisfaction.

### **LDS Church**

November 2011 – November 2013

*Full Time Volunteer Representative*

San Pedro Sula, Honduras

- Maintained responsibility of over 250 volunteer representatives and assisted with cultural training, conflict resolution amongst representatives, and skill training.
- Appointed to Assistant to the President
- Taught self-sufficiency principals, faith-promoting values, and family development patterns to local citizens of Honduras.
- Coordinated leadership efforts amongst local church leaders to promote further growth of local units and to help strengthen local unit membership.

## PERSONAL

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- Computer skills: C++, C, HTML, CSS, Javascript, JQuery, Ruby, Mongo, AngularJS
- Fluent in Spanish
- Founder of successful non-profit organization, Miles for Merry Miracles.