

# Nicholas Beasley

Solutions Specialist

## OBJECTIVE

Organized and motivated professional seeking an IT position with reputable organization to expand skill set.

## EXPERIENCE

### **Solutions Specialist, Verizon Wireless — 2016 - Present**

Implements solutions for a wide array of cellular customers and creates personal connections to make tech look simple.

Performs troubleshooting on iOS, android, Bluetooth and Wi-Fi electronics, as well as Verizon software and POS submitting service tickets as required.

Provides training for new employees through hands-on experience and promoting a culture of continuous improvement.

Reviews customer accounts to create best fit solutions to meet individual needs.

### **Manager, Mark's Mattress Outlet and Fireworks — 2015 - 2016**

Obtained new sales tactics and processes in or to generate maximum amount of sales to potential buyers. Worked with Point of Sales, QuickBooks, and Microsoft Office applications.

Worked independently on most occasions while selling, pricing, ordering new inventory, and working with other managers to coordinate sales and product transfers across other Mark's locations.

### **Inventory Specialist, Walmart Super-center — 2014 -2015**

Documented inventory using electronic database. Aided management with product display.

Maximized customer service while managing time wisely to meet merchandise stocking deadlines.

### **Campus Recreation and Wellness Assistant, University of Southern Indiana — 2012 - 2014**

### **Security Personnel, Oakland City University — 2010 - 2012**

## EDUCATION

University of Southern Indiana — Bachelor's of Science Individual Studies, 2012 - 2015

Oakland City University — Criminal Justice, 2010 - 2012

Shoals High School — Diploma, 2010

## SKILLS

Manages time efficiently, staying organized and on task.

Demonstrates a high level of dependability with the integrity and communication skills necessary to develop successful business relationships.

Exemplifies strong communication skills both written and verbal.