Buying item from Amazon

 $\frac{\text{user sees search box}}{\text{user types in product looking for}} \rightarrow \frac{\text{list of items that are related to their search}}{\text{clicks on item that they want}}$

→ product information (prices, colors, description) → button that says 'Proceed to checkout' selects quantity, color, etc. and adds to cart button

→ <u>billing information to finalize sale</u>
__enter in info and sale is completed

Searching for Onion dip on Google

<u>user sees search box</u> → <u>multiple pages with results for onion dip</u> → <u>web page with recipe for onion dip</u> --> types in 'onion dip' clicks on most desirable site for recipe copies down or prints recipe, returns to Google

<u>user sees search results again</u> repeats the process or leaves Google

Petition

 $\frac{\text{sees 'Start a petition' button}}{\text{clicks button}} \rightarrow \frac{\text{takes to page to enter basic information for petition}}{\text{user enters in basic info}}$

<u>user is prompted to enter in additional information</u> → <u>user views preview of and is prompted to publish</u> user puts in additional info user publishes petition

Call to Action

- 1. Spotify button to direct user to Spotify online page
- 2. IMDB link so user can read more about TV show

Spotify CTA

IMDB CTA

list of up and coming tv shows →	page about TV in more detail with IMDB button
user clicks on TV show they have interest in	user clicks on IMDB button
→ directed to IMDB TV show page reads up on TV show, decides to watch o	r not