

Nicholas Chin

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25 Seven Springs Ln.
Burlington, MA 01803

Seeking Position: Software Engineering

EDUCATION

Villanova University, Villanova, PA

Villanova School of Business

May 2018

Majors: Computer Science and MIS / Minor: Business Analytics

Magna Cum Laude, Dean's List – GPA 3.78

2014-2018

Courses: Artificial Intelligence, Machine Learning, Internet of Things, Software Engineering, Analysis of Algorithms, Principles of Database Systems, Organization of Programming

Languages, Theory of Computation, Computer Systems I and II, Platform Based Computing,

Algorithms & Data Structures I and II, Discrete Structures, Computer Ethics, Data Mining

Awards: Data Mining Competition (5th place), #1 Team Marketing Bloomberg's New Unique Identification Number, "FIGI"

SKILLS

Languages: Java, Python, C, C#, Visual Basic for Applications (VBA), SQL, Prolog (AI), Weka (ML), Javascript, HTML, CSS

Cloud: Oracle Cloud, Functions

Software: Microsoft Products (Word, Power Point, Excel, Sharepoint, Access, Visio), Unity,

Tableau, Qlikview, JMP Pro 13, SAP ECC 6.0, Bloomberg Terminal

Databases: Oracle DB (18c, 19c, and Autonomous Database)

Frameworks: Terraform

CERTIFICATIONS

Oracle Cloud Infrastructure Certified Architect Associate Certification Achieved: 11/29/18

https://www.youracclaim.com/badges/bc2c5d56-a4fe-4382-901a-ea42a7d69271/public_url

Oracle Cloud Platform Data Management Certified Associate Certification Achieved: 2/13/19

https://www.youracclaim.com/badges/7b9212cf-278b-4b96-b92c-05fac8b6d3ef/public_url

Oracle Cloud Platform App Integration Certified Associate Certification Achieved: 3/14/19

https://www.youracclaim.com/badges/b781f3c6-8a5a-41bc-b7cb-46de5037d743/public_url

Oracle Autonomous Database Cloud Certified Specialist Certification Achieved: 7/5/19

https://www.youracclaim.com/badges/f990219b-4cf6-4c71-b964-f1a52e1ce0a8/public_url

WORK EXPERIENCE

Oracle

2018-Present

Cloud Customer Success Manager - Burlington, MA

- Involved with programming projects
 - Reverse Engineering - Programmed in backend part of project using **Python** to generate **Terraform** scripts, which recreated a cloud environment from an existing environment's information
 - Thousand Monkeys - Programmed in backend part of a web application using **Kubernetes**, Oracle's serverless **Functions**, and **Docker** to simulate enterprise workloads hitting Oracle's Autonomous Transaction Processing Database

- Video Game Project - Worked in a team to develop three games in **Unity** using **C#** showcased in a monthly hub meeting
- Assisted 30-40 customers at a time throughout their lifecycles
 - Researched cloud technologies and customer use cases
 - Worked with account teams including Sales Reps and Sales Consultants
 - Onboarded new customers, including orientation and training
 - Resolved customer issues by coordinating Oracle resources
 - Introduced new products based on customer needs
 - Led migrations to most recent version of Oracle Cloud Infrastructure
- Departmental Leadership Roles
 - Proctored and interpreted True Colors personality test for team building exercise
 - Coordinate Solution Engineer specialist trainings for Networking and Docker/Kubernetes

Malayan Banking Berhad

Summer 2017 and 2018

Compliance Department – New York, NY

- Assisted in developing and improving an anti-money laundering risk assessment in Excel using **VBA**
- Conducted extensive research to obtain customers' beneficial owners, per FinCEN regulation
- Improved upon an existing presentation for subsequent delivery to the Board of Directors
- Compiled compliance department documents and tracked branch documents provided for upcoming internal audit examination
- Updated country risk ratings for further inclusion into local Compliance system and critical documents based on Head Office's requirements
- Assisted in updating the Compliance Program for reporting to Head Office
- Organized compliance regulations in Excel for further information gathering and reporting
- Assisted Compliance team with various other tasks (i.e. updating Customer Profile Risk Assessments, creating an introductory presentation for future interns, organizing files, etc.)
- Learned about proprietary systems used to check for OFAC sanctions

PRO Unlimited

Summer 2016

Goldman Sachs Asset Management Tax Department – Jersey City, NJ

- Provided written and verbal responses to notices from state taxing authorities for hundreds of Goldman Sachs Asset Management entities
- Attended various required compliance training courses in the Financial Services industry

LEADERSHIP EXPERIENCE

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ACTIVITIES

- Chinese Culture Society – Secretary
- Tabletop Gaming Club - Secretary / Treasurer
- Video Game Development Club (Design Team)
- Business Analytics Society
- MIS Society
- The National Society of Collegiate Scholars
- Villanova Day of Service, Volunteer