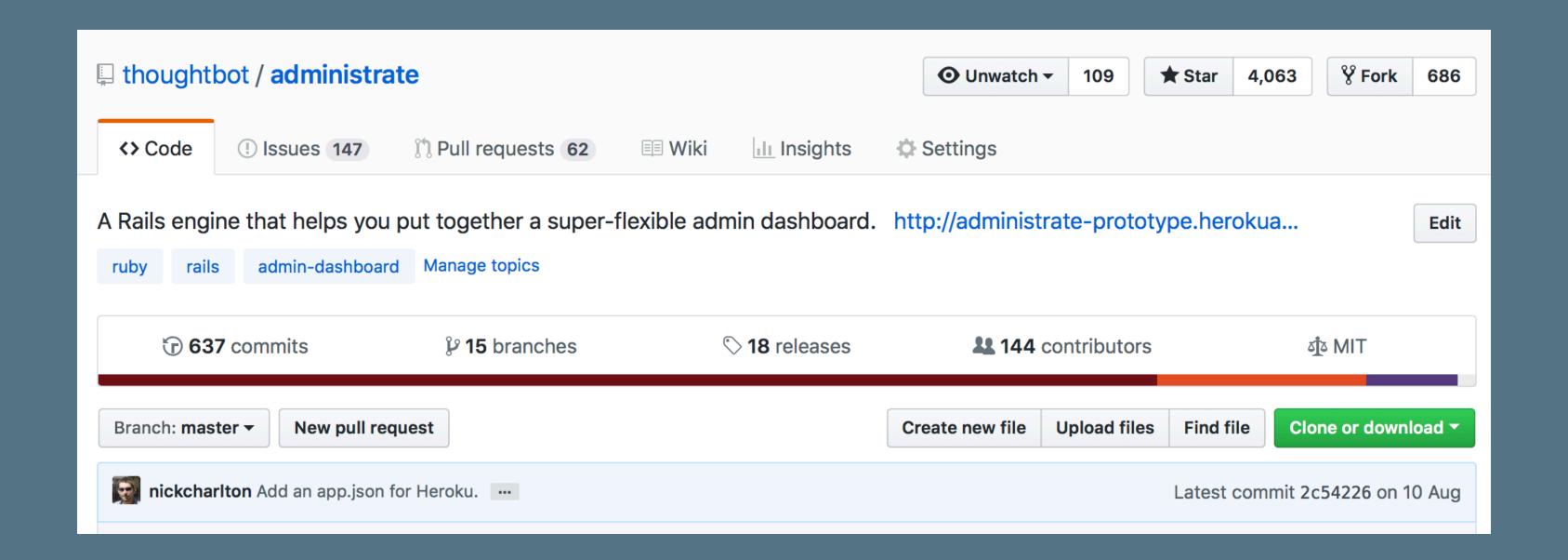
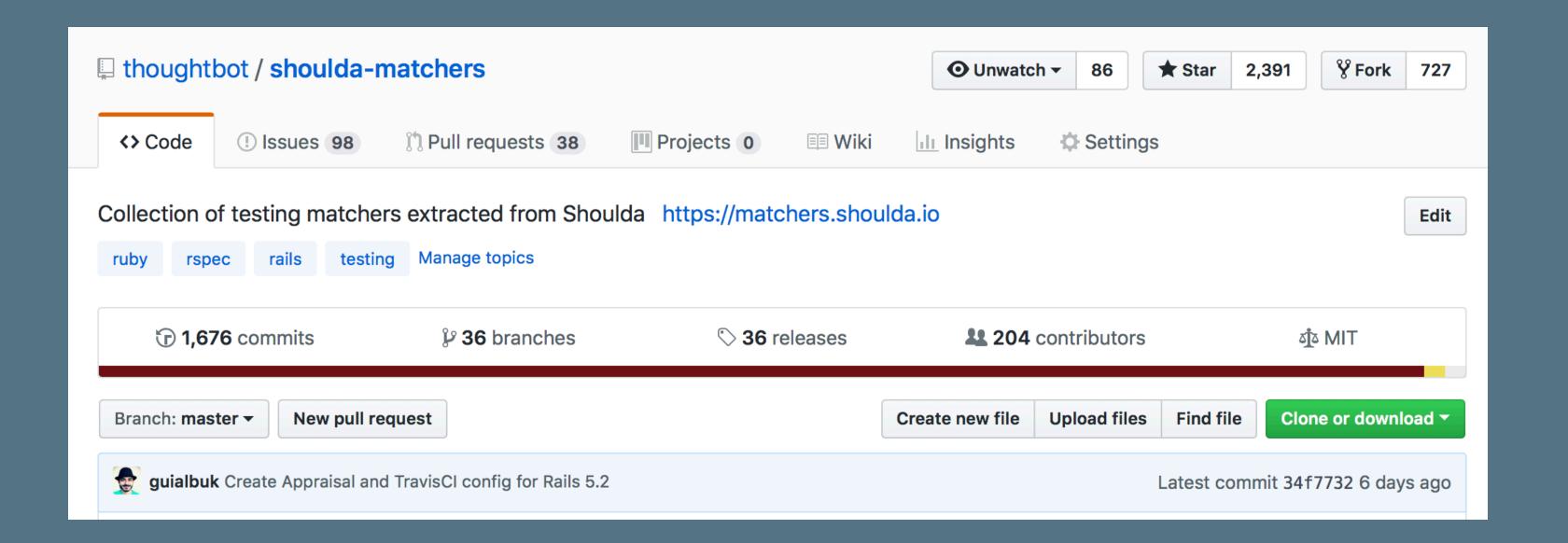
### Maintaining Open Source

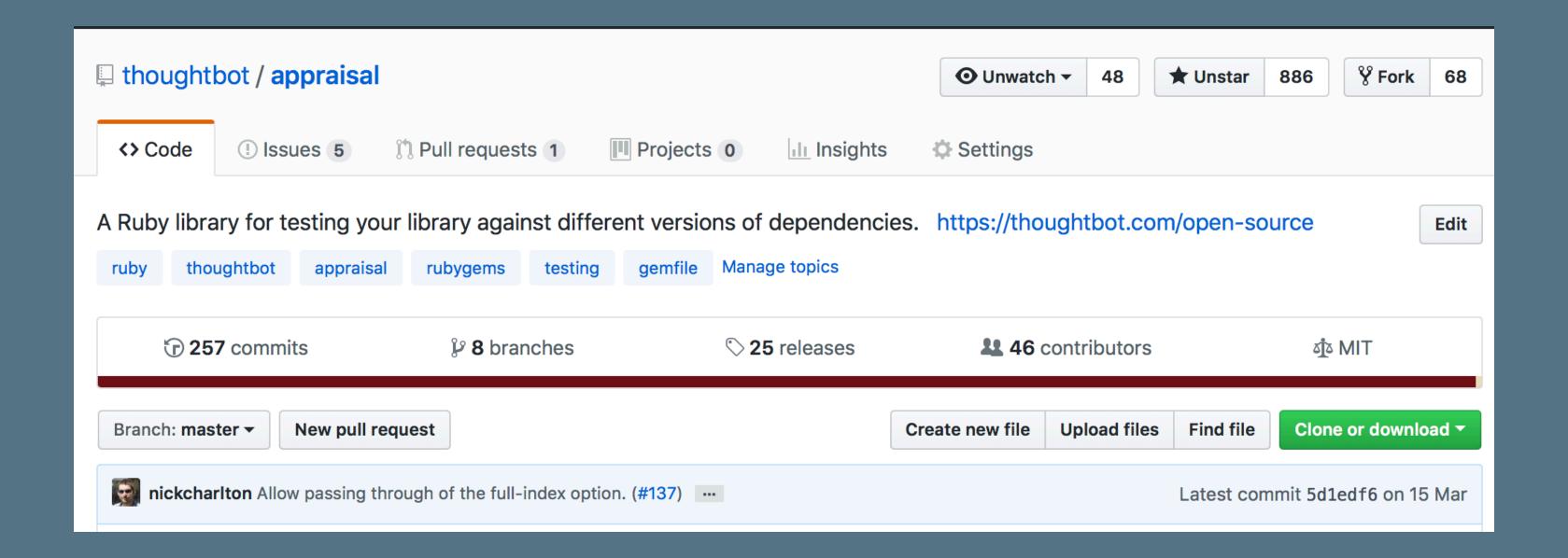
or how I learned to stop worrying and love dealing with grumpy people

### Hi, I'm Nick

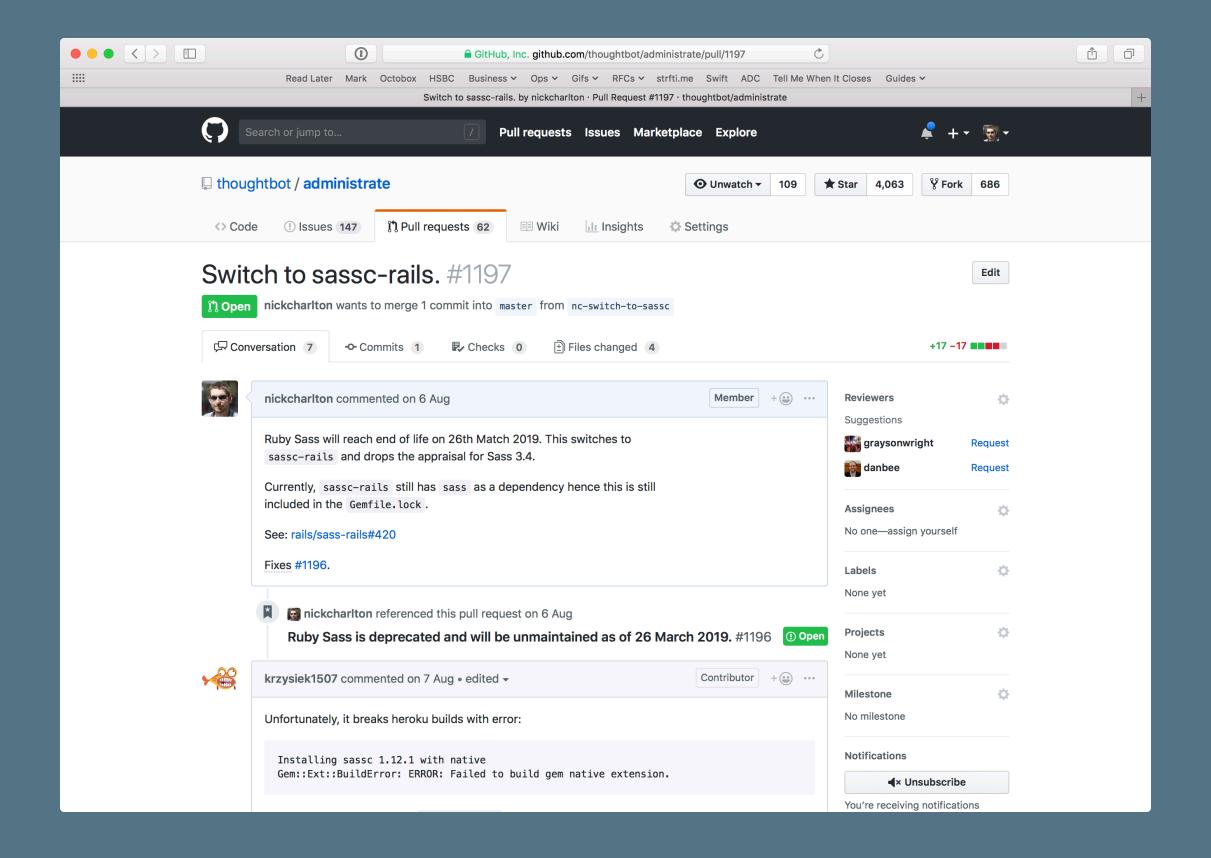
### Investment Days







## A Brief History of Open Source



```
From 13c6409b6977a681aae45d784c2e835b06701c1b Mon Sep 17 00:00:00 2001
From: Nick Charlton <nick@nickcharlton.net>
Date: Mon, 6 Aug 2018 19:16:01 +0100
Subject: [PATCH 1/5] Return a 404 when docs pages are not found. (#1177)
Safari, at least, always tries to load a `apple-touch-icon.png` which
`DocumentationController` tries to find and render as markdown. This
leads to the prototype app having a lot of odd errors.
 .../app/controllers/docs_controller.rb | 27 +++++++++++++---
  spec/features/documentation_spec.rb
                                                | 6 ++++
  2 files changed, 28 insertions(+), 5 deletions(-)
  diff --git a/spec/example_app/app/controllers/docs_controller.rb
  b/spec/example_app/app/controllers/docs_controller.rb
  index 820abc8..dece841 100644
   --- a/spec/example_app/app/controllers/docs_controller.rb
  +++ b/spec/example_app/app/controllers/docs_controller.rb
  @@ -5,19 +5,36 @@ class DocsController < ApplicationController</pre>
      }.freeze
```







## Looking at project health

users/contributors	maintainers
feel welcome to open issues	people contributing changes
have their PRs reviewed in a friendly and timely manner	people chipping in with other open issues
a regular release cadence	few regressions

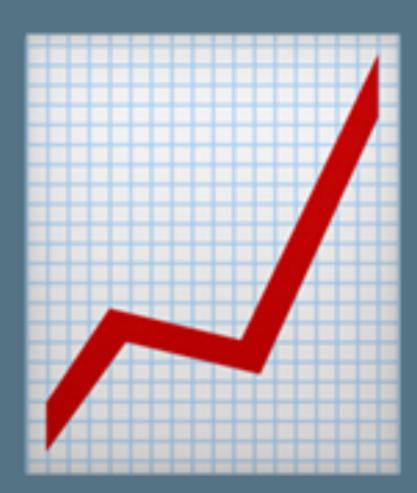












the round pegs in the square holes.
The ones who see things differently.
They're not fond of rules. And they have no respect for the status quo.
You can quote them, disagree with them, glorify or vilify them, About the only thing you can't do is ignore tham. Because them share also



# Painful things with maintaining projects

### Expectations

Then, don't get your hopes up! Unless you have a "Code Red, Mission Critical, the World is Coming to an End" kind of bug, you're creating this issue report in the hope that others with the same problem will be able to collaborate with you on solving it. Do not expect that the issue report will automatically see any activity or that others will jump to fix it. Creating an issue like this is mostly to help yourself start on the path of fixing the problem and for others to confirm it with an "I'm having this problem too" comment. – Rails contribution guide.

### Unseen Infrastructure

# Joyful things with maintaining projects





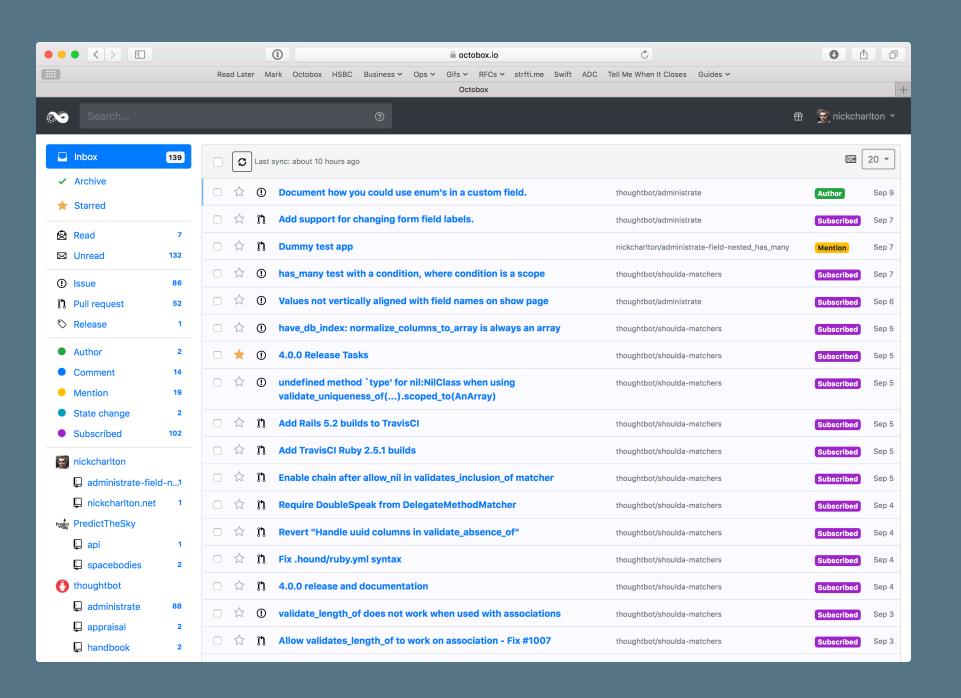
The most valuable part of #opensource is that you aren't stuck when a library doesn't work or support a feature you need.

Patched @thoughtbot Administrate gem to support #Rails 5.0+ attributes api. github.com/thoughtbot/adm...

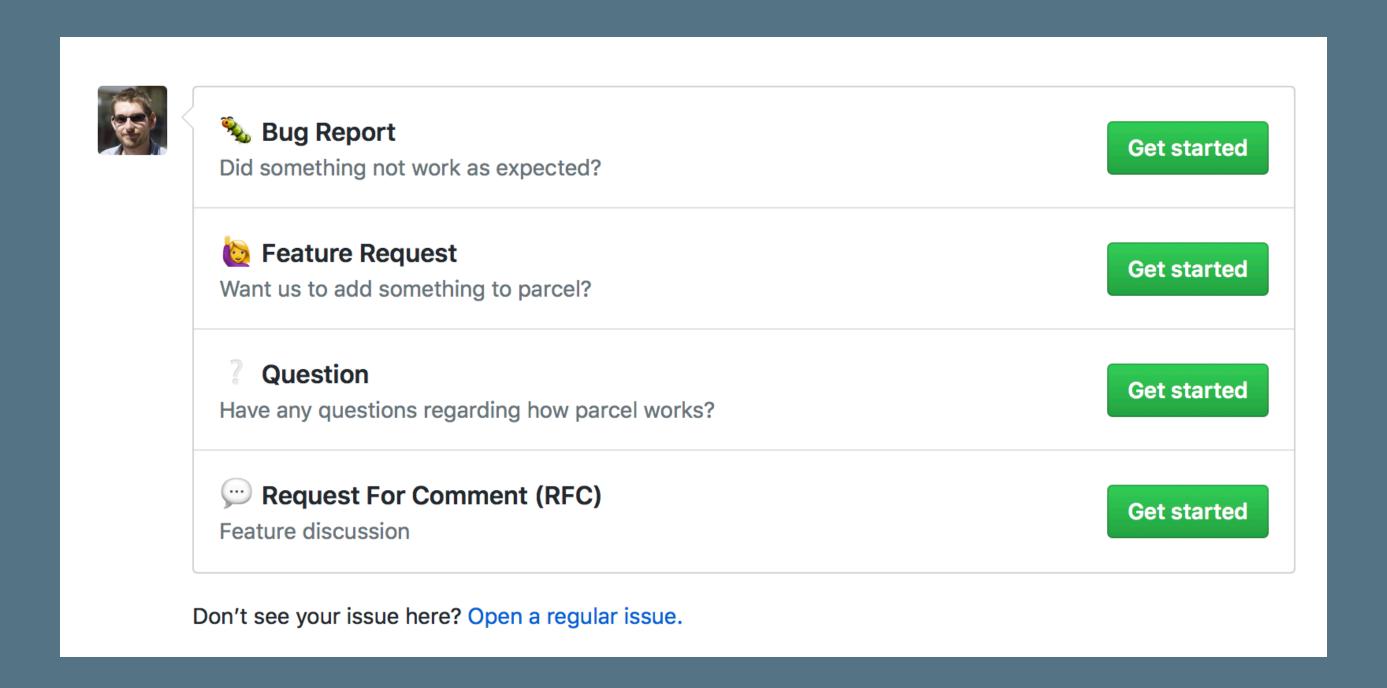
You can fix bugs \_and\_ make the world a better place!

## How to make things better

#### Octobox



### Issue Templates



#### Probot



### Make it easier to run

### Always be closing



https://twitter.com/solomonstre/status/715277134978113536

### Building Communities

### Funding Open Source

The Community Compact

License Zero

Open Source Core

Alternative Models

### Resources

- » Nadia Eghbal: Methodologies for measuring project health
- » Ford Foundation Report: Roads and Bridges: The Unseen Labor Behind Our Digital Infrastructure
- >> Jessie Frazelle: The Art of Closing
- » Mike McQuaid: Open Source Maintainers Owe You Nothing
- » Mike McQuaid: Robot Pedantry, Human Empathy
- » Mike McQuaid: How To (Not) Fail At Using Open Source Software In Your Organisation

### Tools

- >> Octobox
- >> GitHub: Issue Templates
- >> Probot: Stale

### Any questions?

@nickcharlton

https://nickcharlton.net

https://thoughtbot.com/london

tbot.io/oss-talk-feedback