Nicholas Christopherson

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I am an enthusiastic junior at the University of Minnesota Duluth majoring in Consumer Insights and Analytics, with experience in the food service industry and social media management. I am passionate about data analytics, consumer science, and finance.

EDUCATION

University of Minnesota Duluth - Duluth, MN

Consumer Insights and Analytics, 2026

PROFESSIONAL EXPERIENCE

Cloud 9 Asian Bistro - Duluth, MN

Server & Social Media Manager

09/2023 - Present

- Face of the restaurant, ensuring high-quality customer experiences through attentive service.
- Collaborate with team members to maintain cleanliness, order, and customer satisfaction.
- Handle customer complaints with a positive attitude and manage payments efficiently.

RELEVANT SKILLS

- Proven restaurant serving experience.
- Affiliate marketing through TikTok with over \$10,000 in commission-based earnings.
- Proficient in MS Office (Word, PowerPoint, Excel).
- Excellent customer service and problem-solving skills.
- Leadership experience as an IM Pickleball team captain and hockey coach at UMD.

CERTIFICATIONS/ACTIVITIES

- Alpine Ski/Snowboard Club, UMD, 2024
- IM Hockey coach, UMD, 2023