

Jonathan Clifford

Software Engineer (Entry Level)

Profile

Strong Entry-Level Software Engineer with over 18 months of programming experience, skilled in building, debugging, and maintaining software solutions while applying solid problem-solving and analytical skills. Experienced in learning new technologies quickly and collaborating within team environments.

Professional Experience

Jack Henry Technical Support Representative	Oct 2022 to Present
<ul style="list-style-type: none">Provide technical support for cases ranging in severity, diagnosing and resolving complex issues in Windows Server environments.Troubleshoot system and application issues involving Windows services, MySQL databases, and XML configurations.Analyze logs, configurations, and system behavior to identify root causes and implement effective solutions.Works on-call rotation including nights & weekends.	Dec 2019 to Oct 2022

Education

Ozarks Technical Community College
CIS, Online

Clever High School May 2018
High School Diploma

Areas of Expertise

- JavaScript
 - Python
 - Debugging
 - Java
 - MySQL
 - Planning
 - HTML & CSS
 - Flowcharting

Certifications

JavaScript

HTML & CSS