



NIKOLAOS KOUKAS

WEB DEVELOPER 📍 ATHENS, 10445, GREECE ☎ 6944438077

◦ DETAILS ◦

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Date / Place of birth

08/28/1992
Athens

Nationality
Greek

◦ LINKS ◦

[GitHub](#)

◦ SKILLS ◦

JavaScript
React
node.js
HTML & CSS
Express.js
Sails.js
jQuery
MySQL

👤 PROFILE

I am an enthusiastic Software Engineer skilled in NodeJs, ReactJs, Javascript, HTML and CSS/SCSS. Furthermore I have experience in SQL(MySQL).

📁 EMPLOYMENT HISTORY

Front-end Developer at Prime Educational Software Applications, Athens

March 2022 — Present

Develop responsive web applications for educational purpose using HTML, CSS and JavaScript.

Working on Agile environment.

Field Support Engineer Vodafone (360 Employee) at Vodafone, Athens

October 2019 — March 2022

Efficiently support and guide field service engineers during their visits to customers.

Control, troubleshoot and process interconnection and activation of new loops, in collaboration with field engineers.

Guide field engineers in OTE combined faults appointments.

Technical Support (2nd Level) Agent Vodafone (iCap Employee) at ICAP, Athens

November 2018 — October 2019

Customer service on outgoing call center.

Modem - router troubleshooting, physical line testing, connectivity setup.

Follow up technical request until resolve. final decisions when a technical issue is unsolvable.

Interact and coordinate with other departments to resolve customer issues determine further action or final completion on customer cases received.

Technical Support Agent Vodafone (iCap Employee) at ICAP, Athens

October 2017 — November 2018

Customer service on incoming call center.

Modem - router troubleshooting, physical line testing, connectivity setup.

Interact and coordinate with other departments to resolve customer issues determine further action or final completion on customer cases received

🎓 EDUCATION

Full Stack Development (JavaScript), PeopleCert Education, Athens

October 2020 — Present

Undergraduate full stack developer

Network and Computer Technician, Institute of Vocational Training AKMI, Athens

September 2010 — July 2012

Computer Science Department, Vocational High School Graduate

June 2009



PROJECTS

November 2020 — November 2020

Website development - College website

(11/2020)

Tools (HTML - CSS - JavaScript - Node.js - Express.js)

Requirements & needs analysis

Developing courses program, profiling (students & professors), lessons registration etc

Users' manual/ training material

Website development (team Project)- VPN

(04/2021)

Tools (React - CSS - Node.js - Express.js - MongoDB (MERN stack))

Requirements & needs analysis

Developing VPN site (VPN application - payment method - blog - chat)

Users' manual