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# Nicholas Muldrew

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## PERSONAL STATEMENT

My Interest and technical knowledge of information technology has developed through Polytechnic papers and work. My strong practical knowledge of information technology has been showcased through high academic grades and projects during my Bachelor of Information Technology. Combining this with my work experience as a Pos Technician, I have proven myself in reliability and work ethic. Looking for a suitable position with a successful company that offers room for progression.

## SKILLS

- Java
- JavaScript
- HTML
- CSS
- C, C#, C++
- Python
- .NET
- MS Office
- Arduino
- Django
- Object Oriented development principles
- Linux
- RESTful APIs
- SQL
- Sys Admin
- Machine Learning
- Time Management
- Problem Solving
- Positive attitude and willingness to learn

## WORK HISTORY

### **Personal Project** - 12/2019 to Current

Developed a C# application to create Photomosaics.

### **POS Technician** - Advance Equipment Supplies (October 2018 – November 2019)

Providing assistance and support to system users and resellers. Logging and processing service jobs while ensuring a high level of customer service.

Duties:

- Responsible for configuring, installing and maintaining Point of Sale hardware and software.
- Provide training to customers.
- Provide Resellers with technical support and answers to technical questions.
- Consistent use of CRM to record incoming support requests and service jobs.
- Liaison with Customers, Resellers, Support Centre and other Staff.
- Troubleshooting technical problems to resolve the problem.

## EDUCATION

Graduate Certificate in Information Technology 2018

Bachelor of Information Technology with Distinction 2017

Otago Polytechnic

REFERENCE – Available on request