



NICHOLAS DE MARCO

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Summary

Customer-oriented Bartender, well-versed in overseeing movement of liquor, beer and specialty drinks. Diligent in intricate supply restocking tasks and customer area cleanliness. Strong team leader and bar staff trainer lends hands-on organization and understanding to approach.

Skills

- Outstanding customer service
- Suggestive selling
- Service-oriented mindset
- Basic accounting
- Interface design and implementation
- Proficient in HTML
- Application development
- Analytical
- Project management
- Team building
- Organization
- Problem resolution

Experience

Bartender

02/2020 - Current

Tapas & Beer | Rancho Santa Margarita, CA

- Advertised, marketed and recommended drink options to guests to increase guest satisfaction.
- Multitasked to meet customer, business operations and server needs with minimal errors or delays.
- Monitored patrons to keep alcohol consumption at designated levels.
- Stayed up-to-date on latest in mixology trends, bar equipment and sanitation standards.

Bartender

02/2018 - Current

Bjs Restaurants Inc. | Rancho Santa Margarita, CA

- Ordered and maintained inventory of bar products, including alcohol, soft drinks and supplies to drive high volume of sales.
- Checked identification of customers to verify age requirements needed to purchase alcohol.
- Managed bar area, including cocktail design and menu, inventory, regulation compliance and customer relationships.
- Optimized bar inventory and storage to effectively meet expected business levels with adequate stock of alcohol, soft drinks and other supplies.
- Operated cash register and Point of Sale (POS) system for transactions and made proper change for cash transactions.

Education and Training

Certificate: Software Development
University Of California, Irvine | Irvine, CA

06/2016

Websites, Portfolios, Profiles

- <https://www.linkedin.com/in/nicholas-de-marco-344418190/>
- <https://github.com/nickdmrco>