# **NICK JIANG**

Software Developer | UX Designer

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# **QUALIFICATIONS**

- Languages: Proficient in Java, C, C++, HTML, CSS, JavaScript, and PHP. Familiar with VBA and MySQL
- Software: Eclipse, Visual Studio, Android Studio, Sublime, MS Office, Photoshop, Illustrator, Sketch
- Skills: Front-end Development, Automation, User-Experience Design, Wireframing, Financial Modeling

## **EXPERIENCE**

#### **Freelance**

May 2017 - Present Toronto, ON

## Developer & Designer

- Designed responsive wireframes and user flows maps with Sketch
- Developed responsive websites with HTML, CSS and PHP:
  - dongjiang.ca, nutrachamps.com
- Provided management and operations consulting for strategic growth

#### **RBC Royal Bank**

Jan - May 2017 Toronto, ON

#### **Technical Systems Analyst**

- Developed automated meeting web-app: auto-generates meeting notes and analytics using voice analytics
- Integrated machine learning and voice analytics to RBC call centers: reduced costs and system congestion by over 200%

#### **RBC Royal Bank**

May - Aug 2016 Toronto, ON

#### **QA** Engineer

- Automated over 7,000 test cases: reduced test sprints from 3 weeks to 12 hours and improved individual case accuracy
- Led automation exhibit at RBC Expo with over 1000 attendees
- Created training videos for automation integration technologies

## **EXTRACURRICULARS**

#### Hack the 6ix

Apr 2017 - Present Toronto, ON

#### Co-Chair

- Spearheaded Toronto's largest 36-hour hackathon with over 400 participants from across North America: www.hackthe6ix.com
- Raised over \$30,000 from over 30 strategic corporate partnerships
- Managed a team of 30 members across various universities

## **EDUCATION**

#### Wilfrid Laurier University

2015 - 2020

Candidate for Bachelor of Business Administration