

Nicholas Lam
28 Fordham Pl.
Colonia, NJ
732.535.2722
nicklam110@gmail.com

January 2024,

Dear Sir or Madam,

I shall personally be grateful if you consider my application for the position. I am writing to you seeking a position as an Azure Developer. I come from a background full of technology, with an ever-blooming passion for computers. I am currently employed as a Senior Desktop Support Associate who has dipped into the world of Cloud Computing with User Administration and Device Enrollment through my company's Microsoft Azure and Intune environment. I will gladly take this experience and build upon it as I would love to go deeper into the roots of Azure.

I am a recent graduate from Kean University where I have developed my skills in IT and as a programmer. I have intermediate knowledge in Python. I am continuing my skills in Python by utilizing my company's training resources on Pluralsight, as well as practicing coding at home in order to hone my craft. I have taken courses in which I was introduced to HTML, Javascript, Python, Lua, and C++. I have intermediate knowledge in all of those skills and I am looking for ways to enhance my knowledge and experience in those fields.

I began my professional career by enjoying a seven year tenure at Starbucks Coffee Company, where I was able to grow my customer service skills by always ensuring that I make every guest's day more enjoyable. I have grown as an employee, beginning at an entry-level barista position, to then being a shift supervisor. I am always willing to grow and prove myself to be capable of more than what is being presented to me. I love taking on new challenges and testing unfamiliar objectives.

Afterwards I was able to begin my technical career as a Network Technician Intern at Network Security Group. This is where I was able to grow my technical skills in IT by providing telephone desktop support to end users, while using Bomgar for administrative privileges. I also learned the skills of performing user account creation and password resets in on-premise Active Directory. I gained the knowledge of performing PC setups on the buildings domain, as well as assisting in diagnosing and repairing printers. I also gained hands on networking experience by constructing & installing Ethernet cables

After my internship concluded, I am now employed as a Senior Desktop Support Technician at Prudential Financial. This is where I was able to translate my years of customer service skills as well as my newly acquired technical skills, and intertwine them together to create a new balance of expertise in my current role. Learning new skills and growing in my current ones is a passion of mine, as I strive to be the best I can be at any given task; I will carry on this passion of taking on new challenges, and my strive to learn to this position.

I hope to be granted a personal interview, if you feel my qualifications have met the requirements for the position needed. Here is my phone number and email to get into contact with me, (732)-535-2722, nicholaslam.it@gmail.com. I am looking forward to the possibility of continuing my passion by working with your organization.

Yours sincerely,
Nicholas Lam