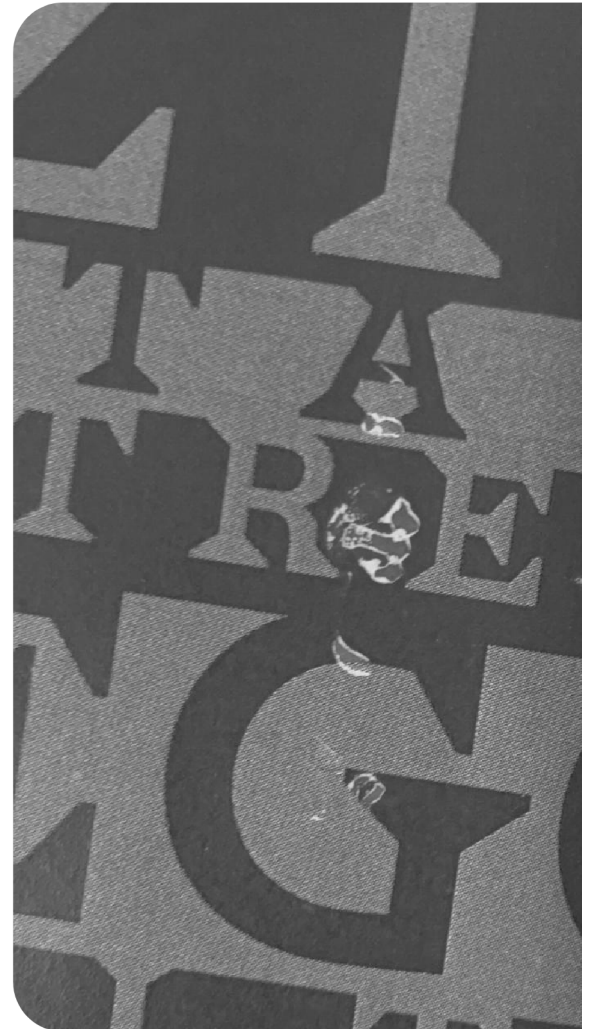


# Splotches, spots, blobs and streaks

collection of messages  
about printing in GD  
atrium

Tue, Mar 30, 4:49 PM



Hi All, The architectural plotter /  
printer on the first floor has

Thu, Mar 18, 9:16 PM

lines when it prints and scans. Okay new update. They all  
There is a service request out for splotches. Please read t  
that. Also the laser printer in the below so we can avoid th  
All School Annex lab has blotches  
when it prints probably from future: /

someone running Mylar not made for  
a later printer through it, I've

Thu, Mar 18, 8:13 PM

made a service request for that as  
well but since it was just a like I want to bring  
might take a while to get them to have been havin  
come out. Thanks!

laser printers. This time  
is super busy and someti  
are fed through the lase  
that shouldn't be. GD 2  
School Annex printer are

SCHOOL ANNEX PRINTER ARE COVERED  
with ink and spots and splotches

again. ☹ This happens when sh  
papers that shouldn't go thro  
the laser machines are printe  
It happens with mylar that is  
for a laser printer. It also  
happens when ink jet papers a  
through laser printers. The l  
printer machines use heat to  
toner to the paper so if the  
coating on the paper is wrong  
will stick to the roller and  
roller could need to be repla  
it can't be fixed by being cl  
I have asked for the techs to  
out again but they are swampe  
will be really, really helpfu  
we are more careful about wha  
papers go through the machines  
Email me whenever you aren't sure.

I will answer even if it is a  
strange hour. Thanks!!!!



Hi All, GD2 is fixed (the  
printer on the second flo  
Graphic Design). Happy P

**Thu, Mar 11, 6:15 PM**

Hi All, The plotter is fixed. Happy  
Printing.

**Fri, Feb 26, 11:29 AM**

**Wed, Mar 10, 1:14 PM**

Hi Designers, The black and white  
architectural plotter is down. It  
needs a part ordered. It  
will be fixed. For now  
let you know when we have resolved  
the issue.

Hi All, The laser printer  
second floor of Graphic  
needs a part ordered. It  
will be fixed. For now  
let you know when we have resolved  
the issue.

----- ON ONE LABOR ----- ON ONE  
1st floor of the GD dept. low on black and gold ink.  
another reminder is: please  
know when you use the lab  
container (or master roll)  
plan to order more.

**Tue, Jan 12, 2:19 PM**

Hi Everyone, The laser printer on  
the 1st floor is down. I've put in  
a service request. Please use the

**Tue, Dec 8, 2020, 11:41 AM**

second-floor laser printer or the  
Annex lab laser printer. While we  
are waiting for the printer to be  
fixed. Hope everyone had some great  
break...

**Tue, Jan 12, 10:34 AM**

\*R\*I\*S\*O\*\*I\*S\*\*F\*I\*X\*E\*D\*

**Tue, Jan 12, 10:34 AM**

Hi everyone--Hate to send these  
emails but... It looks like someone  
misfed a master roll and caused a  
series of errors in the Riso  
system, making it not function  
until we get it repaired. Please  
refrain from tampering with it or  
trying to print until it's been  
fixed. I'll keep you posted. As a  
reminder, please let me know if  
there are ever issues with the  
printer. It looks like someone  
mishandled the machine and left it  
with the error instead of reporting  
it. Additionally, we are running

⊙ This happens when shiny  
that shouldn't go through  
machines are printed on.  
with mylar that isn't for  
printer too. Those machines  
heat to fuse toner to the  
if the coating on the paper  
wrong it will stick to the  
and the roller could need  
replaced if it can't be  
being cleaned. I have asked  
techs to come out again and  
are already grumpy about  
twice in the past weeks.  
to be really nice to them

helps with the grumpiness and ordered a new part for it waiting for the technician will be really, really helpful and install the part we are more careful about what it does. Thanks so much papers go through the machine! You can use the Email me whenever you aren't sure. School Annex I will answer even if it is a printer on the 1st floor strange hour (probably not at 2:00am though)

**Wed, Oct 21, 2020, 6:11 PM**

**Wed, Nov 4, 2020, 7:00 PM**

Hi All, The Wide Format GD2 (upstairs) isn't cutting. Hi All, I know that it seemed like the service but until the upstairs wide format HP printer can use the Wide was not cutting, but it turned out the Annex Lab that someone had set it to "Canvas" (downstairs). If instead of "Bond and Coated Paper" have the Annex Lab print in the settings. When it is installed on your computer "Canvas" setting it does not cut here. Make sure your settings are for <https://www.art.yale.edu> paper and if you change the setting down to "Under for a specialty paper or Canvas" and download and that you set it back to "Bond and Coated Paper / Heavyweight Coated Paper" to match the provided roll the drivers if you paper.

**Wed, Oct 28, 2020, 6:07 PM**

already installed the Gro Design printers. There are model printers in there. know if you have any questions.

Hi Everyone, Just a heads up that the wide format printer "Art\_GDesignWF2" is not cutting

**Sat, Oct 3, 2020, 2:44 PM**

paper automatically. Something is wrong with the cutter and the printer in the All School technician came out and the toner spilled all over the lab.

It looks like someone tried to  
in toner for a different type  
machine. If you have never ch  
toner in one of the Ricoh's b  
please contact art.help@yale.  
when the toner is empty so we  
have the work study change it  
the toner is replaced incorre  
the machine will be down for  
time and then no one will be  
to use it ☹ We can't clean th  
toner ourselves because it ne  
special vacuum cleaner for it  
only the technicians have. To  
pretty toxic so you don't wan  
try to jam it in the machine  
get toner on you. You will li  
get a rash. It's nasty. I kno  
everyone needs to get their work  
done fast but I can always find a  
way to get toner changed if you  
email me or art.help@yale.edu.



Wed, Dec 11, 2019, 12:08 PM

Hi, I really hate sending  
kind of messages but here  
GD1 currently has a quite  
magenta toner on the ins.  
machine. This is the res  
someone attempting to re  
toner cartridge before it  
completely empty. The me  
the machine could risk d  
your prints. It's also n  
breath. I'll try and clea  
this morning. Please rem  
take extra care with the  
printers as the semester  
an end. - If the printer

cartridge is "nearly empty," is not the same as "empty." When it is truly empty, a message will alert that it is time to be replaced. At that - If both laser printers in the atrium are out of toner and I am not available to replace it, the annex just down the hallway has an identical laser printer.

**Tue, Dec 3, 2019, 2:04 PM**



**Wed, Dec 4, 2019, 8:00 PM**

Hi All, GD1 is having a ~~full~~ service on both printers. There is a streak issue. A tech is coming tomorrow. The other printer should be fine now though.

Hi Designers, Both the plotter and the laser printer in the School Annex Lab have black streaks on the prints. I have observed this on both printers. This happens at busy times of the year when we use different types of paper. I have gone through the machines to ensure that all of your laser printer approved paper is actually plastic like paper. The laser printer uses the toner to the point where it can melt to the paper and it will cause issues. Also if you are using laser approved paper sometimes slough off onto the roller. I'll let you know when the next 100 or so are fixed.



Any questions about printing at the Yale School of Art  
can be emailed to [art.help@yale.edu](mailto:art.help@yale.edu).