

Nicholas G. Nelson

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Education

Brigham Young University-Idaho Graduation date: December 2016
Bachelor of Science in Software Engineering Rexburg, ID

- Relevant coursework: Object-oriented Programming, Advanced Data Structures, Software Design and Development, Software Engineering, Web Engineering
- Member of Association for Computer Machinery

Skills

Programs:	Programming Languages	Other Languages
<ul style="list-style-type: none">• Eclipse• Xcode• Linux• Mac OS X• Windows• BASH/zsh• Oracle SQL Developer	<ul style="list-style-type: none">• Python• Lua• Java• C/C++• PHP	<ul style="list-style-type: none">• XML• HTML5• SQL• BASH

Experience

Quality Assurance Engineer August – December 2015

The Church of Jesus Christ of Latter-day Saints Riverton, UT

- Discovered and reported bugs for both the Gospel Library iOS application and the content publishing system
- Developed software in Java to automate the process of testing the content publishing system

Sales Associate

Dillard's April 2013 – Present

Idaho Falls, ID

- Exceeded sales goals, qualifying for compensation increase
- Built reputation with customers

Host

Fieldwork Phoenix August – December 2013

Phoenix, AZ

- Exceeded expectations by providing host services to high profile clients
- Assisted clients by managing focus sessions for classified research

Customer Service Representative

GC Services – Apple/Sprint February – May 2010, July – December 2012

Mesa, AZ

- Solved customer issues using excellent customer service by helping them over the phone
- Achieved high customer ratings in quality of service and resolution; approximately 9/10

Volunteer Experience

Two-year Full-time Volunteer Representative May 2010 – May 2012

The Church of Jesus Christ of Latter-day Saints Atlanta, GA

- Became advanced in Spanish; speaking, reading, and writing
- Managed and trained other volunteers by helping them achieve long/short-term goals

Eagle Scout

Boy Scouts of America May 2007

Mesa, AZ

- Managed service project involving over 30 people
- Received paint and cleaning supplies as donations from local businesses