

Interviews are one of the most nerve racking things you can experience. That is why you have to prepare to communicate effectively in any scenario. And be able to be diverse. Hello, we are going over chapter 4 on Diversity, and we are going to analyze a movie clip of what or what not to do when in a new environment and how to have Communication Competence. First in this presentation we are going to explain and enact a short movie clip. And then criticize it and show you what went wrong and what to do instead.. The protagonist or Andy is a naive ambitious woman just out of college looking for work wanting to be a journalist. She ended up getting an interview with the boss named Miranda, and ended up botching it due to her lack of communication competence. Here is an enactment of the original interaction, Who are you? My name is Andy Sacks. I recently graduated from Northwestern University And what are you doing here? Well, I think I could do a good job as your assistant. And... I came to New York to be a journalist and sent letters out everywhere and then finally got a call from Elias Clarke and met with Sherry up at Human Resources. and... Basically it's this or Auto Universe. So, you don't read Runway? Oh, no! And before today, you had never heard of me? No And You have no style or sense of fashion. Well, I think that depends on what you're .. No, no, that wasn't a question. Um, I was editor in chief of the Daily Northwestern. I also won a national competition for college journalist That's all... One of the ways this interaction could have been improved is by Andy doing some research on the woman she wants to be an assistant for. Because some people may be offended that you are offering to be their assistant but have never met them. One of the key points I will be talking about is developing knowledge. Developing knowledge is basically just practicing and preparing for different ways someone might communicate with you. Improving your knowledge on how someone may communicate with you will go a long way. Another way this interaction could have been improved is Andy should have had a better attitude

and not act like she can just walk in and get the job . In 2019 Lazaari writes in the chrome that having a better attitude achieves productive outcomes. Another improvement in the interaction is that Andy should have strategically converged on the norms of the workplace such as acting grateful for an opportunity, and knowing how to transverse the industry better. Andy should have also strategically diverged on how she is a good candidate for the job, such as displaying her achievements and how it applies to being an assistant. According to Gabunia who published her article “Helpful Professor” in 2023 The idea with it is to strategically diverging and converging to be able to fit in with any diverse environment by showing what would be expected in that environment and emphasizing the strength you may have. Here is the Reenactment of the improved interaction Who are you? My name is Andy Sacks, I came to have an interview as your assistant. I am very grateful for the opportunity. And? I recently graduated from Northwestern University and I believe my skills in organization, communication, and my position as editor in chief of the Daily Northwestern align well with the demands of this position.