Nicholas P. Murphy

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Education

Indiana University — Bloomington, IN   May 2021
Bachelor of Arts in Communication and Media Studies, GPA: 3.15/4.00
Major: Digital & Interactive Media | Certificate: Informatics
Media School Direct Admit

Supply Chain Operations & Sales Experience

AtHomeHealth — Indianapolis, IN   March 2020-July 2020
Co-Founder

- Created health services company during COVID-19 pandemic serving 30+ individuals and 10+ businesses.
- Managed business logistics through cold calling, creating a supply chain, and handling financials to ensure smooth flow of day-to-day operations.
- Assisted local businesses to meet required health codes necessary for conducting business, along with donating cases of hand sanitizer to the Bloomington Salvation Army.

Small Business Development & Creative Design

Walter Knabe Studios — Indianapolis, IN   May 2019 – March 2020
Intern

- Streamlined product information and sales by revamping the store's previous system for product tags and pricing both in store and in digital databases.
- Collaborated alongside world famous artist Walter Knabe learning screen printing procedures and Adobe techniques to construct an art piece from beginning to finish.
- Immersed into the culture of artists and small businesses to facilitate a space for personal growth and education.

Customer Service Experience

The Aristocrat Pub — Indianapolis, IN   May 2019 - Present
Waiter

- Built relationships with customers by being attentive and engaging in communications with customers resulting in exchanges that were more than transactional.
- Utilized critical thinking and crisis management during peak rush hours to ensure profitable sales and smooth team-work.
- Validated customer's concerns by actively listening and promptly resolving the issue professionally.

Locally Grown Gardens — Indianapolis, IN   October 2014 - May 2019
Manager

- Managed 2-5 people to ensure consistent workflow throughout the day while overseeing front-of-house food orders and 10-20 deliveries per week.
- Anticipated daily orders based off of previous years' data each morning to assess how much of each item to stock.
- Trained new personnel on daily tasks and procedures both in the kitchen and in the front-of-house to support new employees in their successful transition into their role.

Skills

- Programming Languages: Python, Java, Javascript, HTML/CSS, CGI/PERL
- Software: Adobe Creative Cloud, Final Cut Pro X, Unity, Microsoft Office