

# INTEGRIS

THE COMPANY
THE PEOPLE
THE SOLUTIONS

Nicola Procopio MAY 28<sup>th</sup> 2019

## Who I am





















Communities SIGNARTUP UNPLI MONEGO CONTROL PRO INCOMPANDA PRO INCO











**Tech** 























## The Company



#### **Our Customers**























































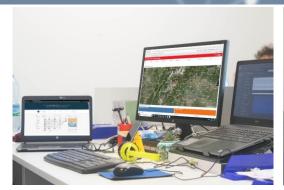








## The People









An informal workplace to stimulate free expression and bring out personal skills.











Make your decisions simpler providing disruptive Data Analytics, Cognitive and Predictive Solutions, that allow you to explore "complex constellations" of data" for getting out important information and gain competitive advantage. This is our mission!

#### **Our Solutions**

Integris Explora ™ is the Data Analytics and Cognitive Computing solution designed and developed by Integris Spa. It enables the collection and analysis of structure, unstructured and multimedia data to discover their value, rules, trends and correlations and obtain important information to support decisions



**Explora Text:** Solution for the automatic text analysis from online and/or offline sources based on Natural Language Processing



**Explora Process:** Process mining solution for the process analysis, discovery and enhancement. It reveals inefficiencies, bottlenecks and paths of executions, supporting process optimization.



Explora Speech: Solution for speech transcription and analysis of

#### **Core Business Areas**



#### (Big) Data Analytics

- Descriptive / Predictive Analytics
- Customer Behaviour Analysis
- Cross Selling / Upselling Analysis
- Outlier Detection
- Predictive Maintenance

#### **Cognitive Computing**

- Sentiment Analysis
- Brand Reputation Analysis
- Information Extraction
- Semantic / Intelligent Search
- Media Monitoring

Competitive Analysis

IoT Analytics

 Documental Classification (semantic / automatic)

Customer Experience Management

Process Intelligence / Mining

- BOT / Service Automation
- Conversational AI / Digital Assistant



#### **ICT Services**

- IT Solutions (Design and Implementation)
- System Integration
- IT / Applications Modernization
- Support / Maintenance Services
- · Microsoft, Hitachi, Pentaho, IBM, Tibco, Oracle, Splunk









Rende

Corso Sempione, 62 - 20149 Milano (MI) Tel: +39 02 316282



Make your decisions simpler providing disruptive Data Analytics, Cognitive and Predictive Solutions, that allow you to explore "complex constellations" of data" for getting out important information and gain competitive advantage.

This is our mission!

#### **Key Technologies**

Data Viz













































#### **Partnerships & Agreements**















































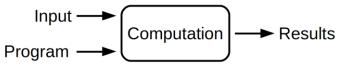




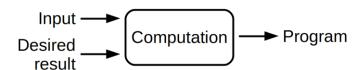
## **Machine Learning**

#### **The Vision**

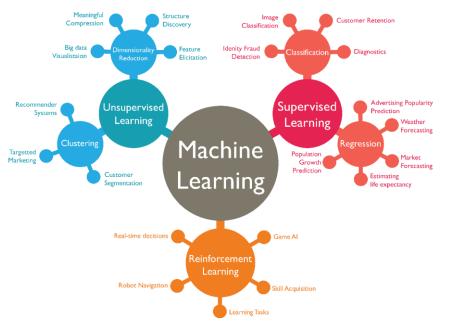
#### **Traditional programming**



#### **Machine learning**



#### The Techniques



#### **Main Languages**















## Rstudio::sparklyr



- An R interface for Apache Spark
- **Connect to Spark from R.**
- The sparklyr package provides a complete dplyr backend.
- **Using Spark SQL.**
- Filter and aggregate Spark datasets then bring them into R for analysis and visualization.
- Use Spark's distributed machine learning library from R.
- Create extensions that call the full Spark API and provide interfaces to Spark packages.
- Pipelines to production with mleap









## sparklyr Vs. sparkR



Feature	SparkR	sparklyr
Data input & output	++	++
Data manipulation	-	+++
Documentation	++	++
Ease of setup	++	++
Function naming		+++
Installation	+	++
Machine learning	+	++
Range of functions	+++	++
Running arbitrary code	+	++
Tidyverse compatability		+++









Tel: +39 06 5032715

Rende



## sparklyr::main functions



#### Three families of functions:

Rende

- Machine learning algorithms for analyzing data (ml\_\*)
- Feature transformers for manipulating individual features (ft\_\*)
- Functions for manipulating Spark DataFrames (sdf\_\*)

#### **DEMO**

install locally, no cluster, and open connection
spark\_install('2.0.1')
sc <- spark\_connect(master='local')</pre>

Copy data to Spark memory:  $x <- copy\_to(sc, iris, 'spark\_iris', overwrite=TRUE)$ Partition data:  $prt\_x <- sdf\_partition(x, training = 0.7, test = 0.3)$ Create table in R and use dplyr:  $tbl(sc, 'prt\_x')$  %>% select(Species, Petal\_Length)







<u>Via Giovan</u>ni Squarcina, 3 - 00143 Roma



## sparklyr::MLlib



**MLlib** is Apache Spark's scalable machine learning library usable in Java, Scala, Python and R. MLlib contains many algorithms about:

- Classification and Regression (decision tree, logistic regression, ...)
- Clustering (k means, LDA, ...)
- Collaborative Filtering ()
- **Pattern Mining**

In our project we used two **Ensemble Algorithms**:

- **Random Forest**
- **Gradient Boosting**







Via Giovanni Squarcina. 3 - 00143 Roma



## sparklyr::deploy!



- **Create a pipeline with Mleap**
- **Use RStudio server**
- **Deploy in another language (our case):** 
  - **PoC in R with Sparklyr**
  - **Deploy in production using Java API for MLlib**



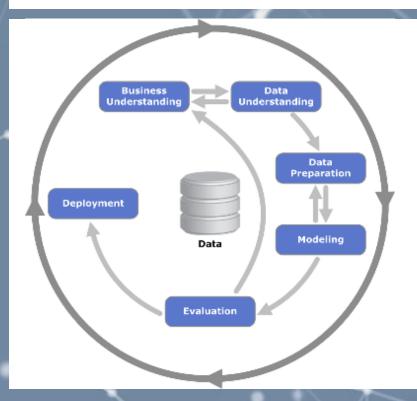








### **CRISP - DM**



Cross-industry standard process for data mining is an open standard process model that describes common approaches used by data mining experts.

- 1. Business Understanding
- 2. Data Understanding
- 3. Data Preparation
- 4. Modeling
- 5. Evaluation
- 6. Deployment

Via Pedro Alvares Cabral, 6 - 87036 Rende (CS)





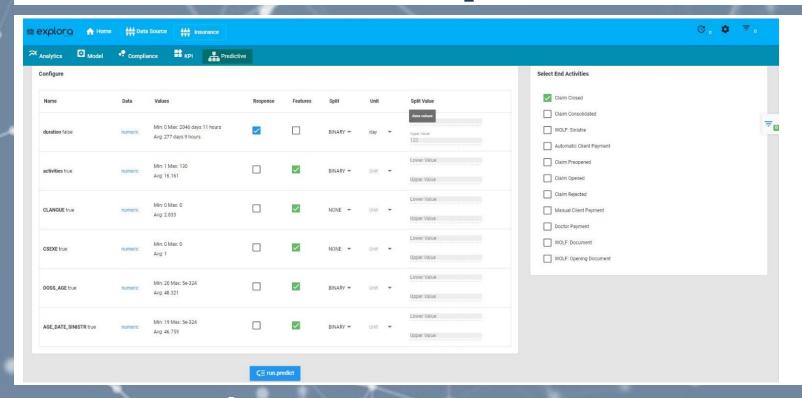


Tel: +39 0984 395257

Pisa



## **Explora Process**



#### Select:

- **Features**
- Response







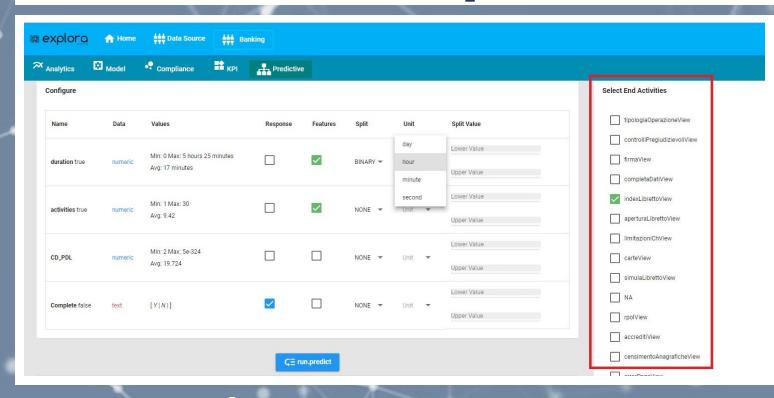


Tel: +39 06 5032715

Rende



## **Explora Process**



Via Giovanni Squarcina. 3 - 00143 Roma

Tel: +39 06 5032715

#### Select:

- **End Activity: split** the dataset in train (closed cases) and test set (open cases).
- Time granularity





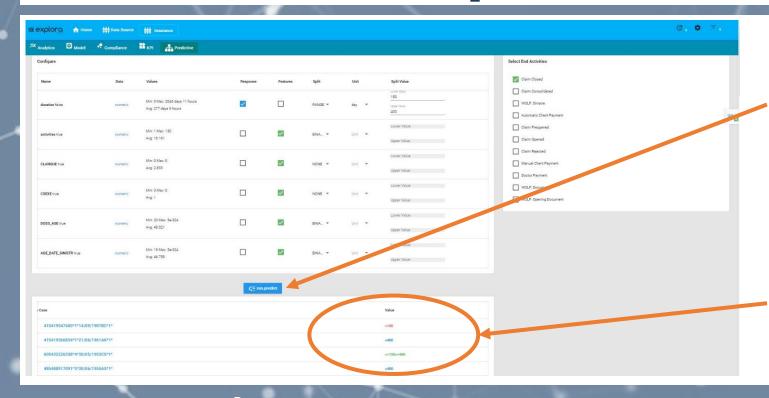




Tel: +39 050 9655012



## **Explora Process**



RUN

## **PREDICT**











## Q&A





nicola.procopio@integris.it



**Nicola Procopio** 



nickprock

# THANKS AND KEEP IN TOUCH!





