|  |  |
| --- | --- |
| **Initiative** | **Local Employee On-boarding (LEO) on AOM** |

**Objective:**

As a new customer I want to activate my CASA account via LEO

|  |
| --- |
| **EPIC 1: LEO Activation on AOM** |
| **User Story 1**: As a customer, I want to launch the app and enter the correct reference number |
| Scenario:   1. Customer able to launch AOM app and select if they’re FantasyBank@Work user 2. The journey starts by entering the reference number   Acceptance Criteria   1. Click “Login/Activate” and select “For FantasyBank@Work user only, Sign up here” option 2. Enter reference number provided by bank staff to proceed with the activation |
| **User Story 2 –** As a customer, I am able to capture my NRIC and confirm my country of birth so that I can proceed with the activation |
| Scenario:   1. Customer is required to capture their NRIC for verification purposes 2. Select “Country of Birth” based on the default value from the drop down list   Acceptance Criteria   1. Click “Start Using” and capture NRIC 2. Verify NRIC image is clear and select “Yes” to proceed or “No” to capture again 3. Select “Country of Birth” from the drop down list and click “Confirm” |
| **User Story 3** - As a customer, I want to be able to review my personal information and perform the necessary declaration |
| Scenario:   1. Customer able to confirm their personal information and check on the declaration   Acceptance Criteria   1. Auto-populate customer’s personal information 2. Ensure all declaration are checked and and click “Confirm” to proceed  * U.S. Citizen Declaration * Terms & Conditions * PIDM Deposit Insurance System (DIS) e-Brochure * PDPA  1. If declaration are not checked, customer is not able to proceed |
| **User Story 4 -** As a customer, I want to be able to declare my Common Reporting Standard (CRS) Self Certification |
| Scenario:   1. Customer requires to perform CRS declaration as part of the activation   Acceptance Criteria   1. To declare whether customer is a:  * Malaysia & Non-Malaysia Tax Resident * Malaysia Tax Resident * Non-Malaysia Tax Resident  1. Enter the necessary information such as:  * Tax Jurisdiction * Tax Identification Number (TIN) – if any * Add more Tax Jurisdiction  1. Upload/Capture and confirm tax supporting documents – if any 2. Customer will not be able to proceed if CRS is not declared |
| **User Story 6 -** As a customer, I want to be able to declare my signature and enter new username, password and secure phrase for AOM |
| Scenario   1. Customer requires to sign and enter their new username, password and secure phrase in order to access AOM modules moving forward   Acceptance Criteria   1. Input and verify signature 2. Enter preferred username, password and click “Confirm” 3. Enter Secure Phrase, select background colour of the secure phrase and click “Confirm” 4. If any of the information are not filled in, customer not able to proceed as per BAU |
| **User Story 7 -** As a customer, I want to be able to enter my email address, setup Everyday Account and to enable Face ID (for iOS users only) |
| Scenario   1. Customer requires to enter their email address and choose their Everyday account and to enable facial ID to login into AOM   Acceptance Criteria   1. Enter email address 2. Select Everyday Account 3. Enable facial ID or click “Not Now” to proceed |
| **User story 8 – As a customer, I want to verify my mobile number and to receive verification code as my internet banking mobile number** |
| Scenario   1. Customer requires to verify their mobile number and perform 2-way SMS 2. Customer will receive verification code via SMS   Acceptance Criteria   1. Verify mobile number on AOM and tick checkbox to proceed 2. Perform 2-way SMS and receive verification code 3. Enter verification code on AOM and click “Submit” |
| **User story 9 – As a customer, I want to enter my new debit card PIN number so that I can complete my registration** |
| Scenario   1. Customer requires to enter debit card PIN number in order to bind the card to the customer   Acceptance Criteria   1. Enter debit card PIN number 2. Re-enter same debit card PIN number 3. Ensure registration is successful |

**Screenflow**



