



**Translations, Localisation, and Cross-Cultural Consultancy:
Global Reach, Local Insight, Meaningful Engagement.**

Our History

PAB Languages Centre Ltd was established in 2009 to bridge linguistic and cultural gaps for businesses, initially aiding UK exporters. It has expanded to offer services in over 200 languages, driven by quality, client satisfaction, and word-of-mouth.



Over the years, PAB has earned numerous awards for its effective services and commitment to excellence. PAB is deeply committed to community engagement and social responsibility, actively supporting charities, local causes, and participating in community events. PAB also runs cultural awareness workshops and provides multilingual support for various charitable projects.

Emphasising a diverse and inclusive workplace, PAB fosters an environment where employees from all backgrounds feel welcomed and valued, enhancing their ability to understand and meet clients' needs comprehensively. The company has earned high praise for reliability and clients' satisfaction, maintaining a focus on innovation and global expansion.

As PAB continues to grow, it remains focused on innovation, expanding its global presence, and integrating advanced technologies such as AI to enhance its services. The company is committed to maintaining high standards of service as it moves forward.

Our Mission

At PAB Languages Centre, our mission is to deliver high-quality linguistic and cultural awareness services, empowering clients to connect globally and achieve meaningful outcomes.



OUR VALUES

• Quality

Providing the highest quality is always at the heart of what we do

• Trust

Being honest and respectful with our colleagues, with our customers and with all our stakeholders

• Commitment

Delivering on our commitments and working with customers to build long-term partnerships for mutual benefit

• Integrity

Embracing the work ethics, honesty, and moral principles of the individuals within the company

• Results

Consistently prioritising tangible outcomes to meet and exceed expectations

Accreditations & Membership

We are proud members of a number of national and international bodies

ACCREDITATIONS

- ISO 9001:2015 Standard
- Associate Member of the Association of Translation Companies (ATC)
- Corporate Member of the Institute of Translation and Interpreting (ITI)
- Elia European Language Industry Association (ELIA)
- Memsource Cloud Membership
- Equality Register Membership
- Disability Confident Committed Scheme
- Defence Employer Recognition Scheme
- Member of the East Midlands Cyber Resilience Centre
- ICO Information Commissioner's Office
- Cambridgeshire Chamber of Commerce

MEMBERSHIPS

- Cambridgeshire Network
- Doncaster Chamber of Commerce
- East Midlands Chamber of Commerce
- East Midlands International Trade Association
- Essex Chamber of Commerce
- Lincolnshire Chamber of Commerce
- Made in Britain Trade Centres

GOVERNMENT FRAMEWORKS

- Procurement Services Ltd (part of Commercial Services Group)
- NHS Procurement in Partnership
- ESPO - Public Sector Procurement



Our People

We have built a strong team of professional translators, experienced interpreters, lecturers and language experts. PAB's team is from all around the world, making us not just language experts but cultural experts too. This dual expertise enables us to address the nuanced challenges that different languages and cultural contexts present.

Together, we swiftly navigate linguistic and cultural barriers supporting seamless overseas market entry. Our profound understanding of these nuances ensures that our clients' messages resonate authentically with their target audiences, fostering genuine connections.

Save time and resources by delegating language-sensitive tasks to our expert team, ensuring clear and culturally aligned interactions with your international partners and clients.

Certified Translators & Linguists

We are a team of highly skilled and passionate professionals who are dedicated to delivering fast, reliable, and high-quality multilingual services to public sector organisations and government departments. Our award-winning team of certified translators and linguists, are experts in translation, interpretation, and multicultural content creation in over 200 languages.

We've been delivering translation services for housing associations and a range of public sector organisations for over a decade, so we understand the importance of speed, cost, and quality. PAB has been a preferred supplier of language translation services to several British Chambers of Commerce since 2016. With 40 employees and access to over 2,500 linguists, we offer comprehensive multilingual services throughout the UK.

Professional Multilingual Services



● Expert Translation Services

Our team of highly qualified translators deliver top-quality translation and transcreation services to a range of sectors and industries in 200+ languages.

Whether you need to take new products to market, manage a delicate legal process or ensure your health and safety policies and procedures are understood by everyone in your business, we can support you with high-quality translations delivered by talented native-speaking professionals.

● Website Localisation

Our team of expert translators and editors consists of professionally qualified native speakers fluent in both the source and target languages.

With our meticulous approach, we guarantee that website translation and localisation accurately convey the meaning and intention of the original text while respecting the cultural sensibilities and expectations of your target audience.

● Professional Proofreading

Proofreading is a necessary process before the publication of any text or audio-visual material. Our native-speaking professionals will check your written material and documents for semantic and grammatical accuracy whilst ensuring the right cultural approach for your target audience.



● Multicultural Marketing

If you are already selling your goods and services around the world, or are planning to, we can translate, and importantly, localise your marketing activity, helping you with; Copy-writing, translation, SEO and PPC, presentations, web design and translation and social media management.

● Multilingual Video & Audio

At PAB Languages Centre, we are your trusted partner for producing high-quality multilingual videos and providing comprehensive assistance throughout the production process. We specialise in a wide range of video types, including product explanatory videos, testimonial videos, training and instructional videos, and captivating animations.

● Multilingual Virtual Assistants

Working internationally is a challenge for any business, but our multilingual virtual personal assistants will support you to manage relationships and communicate with clients, stakeholders and employees, no matter where or who they are.

● Interpretation Services

Our highly qualified interpreters offer a range of linguistic support and interpreting services with the utmost skill and sensitivity.

Whether you are a business that needs to better engage with its staff or a professional working in a hospital or medical environment, you can be sure our certified linguists will support you with integrity and confidentiality.

“ ★★★★ ”

PAB's translation services were pivotal in our drug trials. Their precision and understanding of medical terminology surpassed our expectations.



“ ★★★★ ”

A BIG thank you to PAB Languages for hosting this morning's session on how to communicate effectively across cultures.



“ ★★★★ ”

Thank you, really informative and insightful presentation - looking forward to next sessions.



“ ★★★★ ”

For our medical publications, PAB's translators have been exceptional. Their work is precise, making scholarly communication seamless.



“ ★★★★ ”

It was an absolute pleasure to collaborate with PAB Languages on this video project...enabling our client to get key messages out in multiple languages.



Technology. Security. Efficiency.

Through cutting-edge technology, we ensure secure and confidential work. Our sophisticated systems streamline processes, slashing costs and turnaround times, all to deliver unparalleled service tailored to your needs.



Confidentiality, Security and Risk Management

Protecting your assets and information is just as important to us as it is to you, and our security provisions are key to the way we work with our clients.

Security and confidentiality are paramount so we ensure;

- Only relevant and appropriate members of our team have access to your documents and information.
- All our team members go through background checks and are bound by confidentiality agreements.
- We have established partnerships with security and law-enforcement professionals.
- We set up non-disclosure agreements for sensitive projects, such as acquisitions and tenders.
- Any data we collect or process is shared, stored and held in accordance with data protection standards.
- Whatever your project or time-frame, our systems and technology ensure you receive a secure translation on time and within your budget.



Access our Services

PAB's booking process is designed to be straightforward and responsive, making it easy for your team to request services, even on short notice or in emergencies.

PAB makes the most of technology to reduce costs and turnaround times while providing the best quality service via a central hub that allows PAB to manage all the projects in one secure CRM system, allocate and monitor jobs, time tracking and reporting.





Supporting Community

As well as living our values through our work and services, we are committed to a range of charitable activities and provide advice and services for free or at heavily discounted rates to charitable and non-profit organisations within our community.

We have developed a comprehensive suite of free resources designed to enhance communication effectiveness and deepen cultural awareness, including:



Multilingual
Resource Hub



Diversity
Audit Tool



Complimentary
Translation Cards



Language
Identification Cards



Inclusive
Diversity Calendar



Cross Cultural
Awareness Training

Our Commitment to Sustainability

Embracing sustainability is not just a trend for us – it's a core value woven into every aspect of our operations. With a decade-long reputation for excellence in translation and interpreting services, we are equally committed to minimising our environmental footprint.

For over a decade, we have been recognised by private and public sector organisations for the quality of our translation and interpreting services. We recognise that the way we work is important too. Whilst we are a small team, this does not mean we can't all strive to reduce our impact on the environment and work to become more sustainable every day.





Leadership

Sustainability is an area in constant development. Our commitment to sustainability and looking after our environment is supported by our leadership team and all our employees. We have been working hard to go paperless over the last 12 months, and whilst this is still a work in progress, we're confident we'll make it happen.

Our achievements in sustainability are the result of a committed and innovative leadership team on environmental issues.

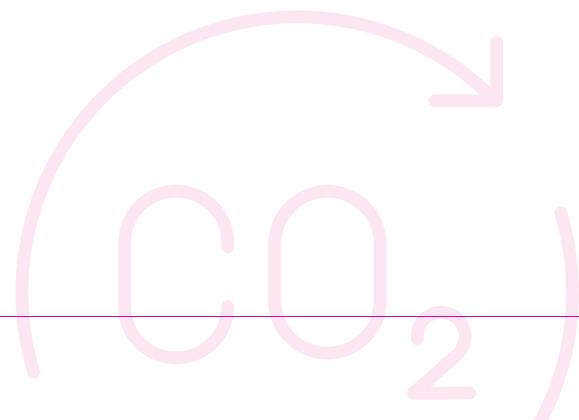
Technology

We invest in the latest technology, whether that's our online portal, which provides clients with secure, 24-hour access to our services, or our remote working infrastructure to minimise our carbon footprint when it comes to internal and client meetings. We feel that, because our team come from and live all over the world, we're consistently ahead of the curve when it comes to managing and communicating across our business.

Our people

We have transparent company policies on sustainability, energy, and climate change, to ensure that our employees understand our positions on a variety of sustainability and human rights issues. However, that's not everything, dedication to ethical and responsible business practices defines our business identity and approach as a business.

Our team work remotely and have done for some time; as linguists from all over the globe, we've ensured our systems are digital-first in the way we communicate and share our knowledge and manage our projects so that, collectively, we can reduce our carbon footprint. Our sustainable supply chain activities help our suppliers to work smarter and to reduce their environmental footprint.



Multilingual Engagement

Whether you're a business, a public sector entity, an educational institution, or a charity, our expert team is equipped to provide tailored solutions that resonate with diverse groups and enhance cultural competence.

Our comprehensive range of services, encompassing Community Research, Outreach Programmes, Surveys, and Multilingual Content Creation, is designed to empower your organisation in its quest to understand, reach, and effectively engage with multicultural audiences.



Research, Data Gathering, and Surveys

We recognise the critical need for accurate community insights. That's why we offer specialised community data gathering and surveys. Our approach is tailored to capture the nuances of diverse populations, ensuring that your organisation gains a comprehensive understanding of the community's needs, preferences, and challenges.

Multilingual Content Creation

If you need for inclusive and accessible content for non-English speakers we are your trusted resource. We create multilingual content such as educational materials, informational brochures, or advertising campaigns. This is particularly valuable for schools and charities looking to communicate effectively with diverse populations.

Community Outreach Programmes

We can assist your organisation in developing and managing community outreach programmes aiming to strengthen their presence and engagement in multicultural communities. This can involve organising events, conducting community surveys, parent engagement services, creating informational campaigns and more.

Cultural Competence Training

Lack of cultural understanding can lead to ineffective communication and services in diverse communities. We provide workshops and training sessions on cultural sensitivity and competence for organisations interacting with multicultural communities. This can help businesses, public sector entities, and educational institutions better understand and engage with their diverse stakeholders.

“ ★★★★☆

Good in terms of performance and the performance against the contract at times has been rated as Outstanding!



“ ★★★★☆

PAB successfully managed complex projects requiring transcription of diverse materials into multiple formats...demonstrating their capacity to work with various media.



“ ★★★★☆

Bristol City Council has received positive feedback from all clients and is satisfied with the services and monthly reports provided.



“ ★★★★☆

The service provided has been excellent. For a critical legal case, they arranged overnight transcription and translation services, meeting a less than 24-hour turnaround time.



“ ★★★★☆

Employers rely on our members to connect them to talented people from all over the world .. We're delighted that PAB has become our language services business partner.







**Any questions?
Please get in touch**

