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NICHOLAS TRUJILLO

Software Developer

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About

I am a developer who specializes in building web applications using JavaScript, React/Redux, Express, and other modern web tools. I have previous experience on the Operations team at a tech startup, and I have since developed a passion and skill-set for the engineering side.

Technical Skills

Proficient: JavaScript | React | Redux | REST API | HTML5 | CSS3 | Git
Exposure: Node.js | Express | SQL | PostgreSQL | MongoDB | socket.io

Experience

Customer Operations Specialist | Monzo Bank (mobile app) | Las Vegas, NV
October 2019 - August 2020 | Las Vegas, NV
- Handled all customer operations tasks (verifying identity, providing bank statements, etc) and helped manage our exponential growth (2 million users from the time I started to over 4 million users)
- Proactively spotted patterns in the actions of customers, identifying where we could change our processes, tools, or product to improve their experience
- Investigated and resolved 50+ complex payment or product-related issues per day
- Utilized Agile methodologies. Participated in daily stand-ups to review goals and progress
- Regularly communicated with colleagues from every department through Slack
- Utilized Notion to keep track of assigned tasks and projects

Strategic Services Assistant | Clark County Water Reclamation District | Las Vegas, NV
May 2015 - October 2019 | Las Vegas, NV
- Supported the Assistant General Manager in the daily operations and management of the government wastewater treatment facility
- Represented CCWRD at public board meetings conducted by the county and shared information with the community about current and upcoming projects
- Created and directed a video advertisement for a campaign that was played on the scoreboard at every Las Vegas Aviators baseball game
- Communicated and collaborated with all departments to coordinate projects

Recent Projects

Millody: Millody is a full-fledged social media application tailored towards musicians, and I am currently working on this project with two other developers. In general, it is similar to a combination of Twitter and SoundCloud. Our mission is to create a culture of mutual support between amateur artists/producers and help them advance their careers by providing a platform that encourages networking and collaboration. This is an open-source project and will be made public on GitHub very soon.

Jellow | code : This project is a clone of the popular Trello application, a Kanban-style organization tool. This is a full stack application built with React/Redux, Node.js, Express, and PostgreSQL.

Education

PunchCode | Full-Stack Software Development Bootcamp
2020 | Las Vegas, NV

Harvard's CS50 | Introduction to Computer Science
2020 | edX Online

University of Nevada, Reno | B.S. Community Health Sciences
2018 | Reno, NV