Nacarin (Nick) Vichaiyarath

nickvichai@gmail.com **|** 204-298-8524 **|** Winnipeg, MB

[Portfolio Website](#) **|** [GitHub](#) **|** [LinkedIn](#)

EDUCATION

B.A. - Computer Science - Information Systems @ University of Winnipeg May 2019 - Jun 2023
Relevant Coursework: Java OOP, Web Programming, Data Structures & Algorithms, Project Management, System Design & Analysis, Information Systems, E-Commerce

WORK EXPERIENCE

TTEC Canada – Help Desk Advisor Jun 2021 – Present
- Troubleshoot customer account and technical issues**.**
- Developed and supplied support ticket templates to improve workflow.
- User communication made through **Zendesk.** Querying user data through **Userhub, Microsoft Server, Alation, and Geocomply**.
- Team communication made through **Zoom** and **Slack**

University of Winnipeg – Registration Staff May 2022 – Present
- Assist students with registration through email, over the phone, and in person.
- Querying and updating student data and records using **Ellucian** and **QFlow**.
- Preparing and organizing student documents for mail or pickup.
- Team communication made through **Microsoft Teams**.

PROJECTS

Student Network Website ([GitHub](#)) – *Full-Stack – Agile Development* Sep 2020 - May 2021
- Developed a social networking site for university students as a hub for connecting with others & finding other student resources such as housing, courses, jobs, etc.
- Incorporated several API routes and databases for register/login, job scraping using **Beautiful Soup** and **Python**, course catalogue, and housing information.
- Utilized: **Python, Docker, Chakra UI, NextJS, ExpressJS, MySQL**

Discord Music Bot ([GitHub](#)) – *Agile Development* *Dec 2021 - Jan 2022*

- Developed a functioning Discord music bot that utilizes the **Discord Bot API** & reactive library **Discord4J**.
- Integrated spotless with Gradle to reformat Java code and employed **LavaPlayer API** to pull audio music library.
- Utilized: **Java, Gradle, Spring Boot, and several discord bot dependencies**

TECHNICAL SKILLS

Programming	**|** Java **|** Python **|** JavaScript **|** C **|** C++
Web & Database	**|** HTML **|** CSS **|** MySQL **|** SQL Server **|** PostgreSQL **|** HTTP
Frameworks	**|** ReactJS **|** ExpressJS **|** NodeJS **|** Bootstrap **|** Spring Boot **|** Spring WebFlux
Tools	**|** Git **|** Docker **|** Unix **|** Visual Studio **|** VSCode **|** MS Office **|** AWS (Training)