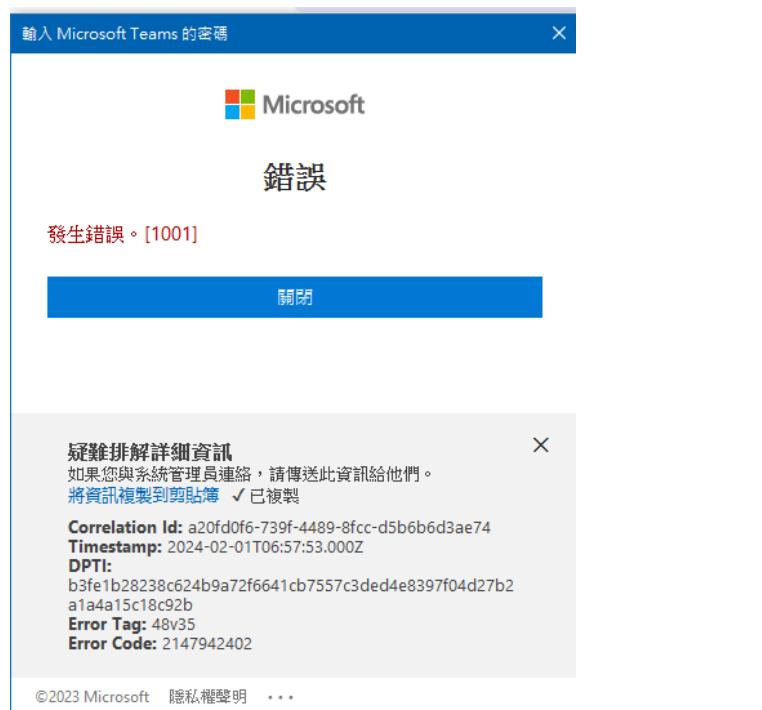
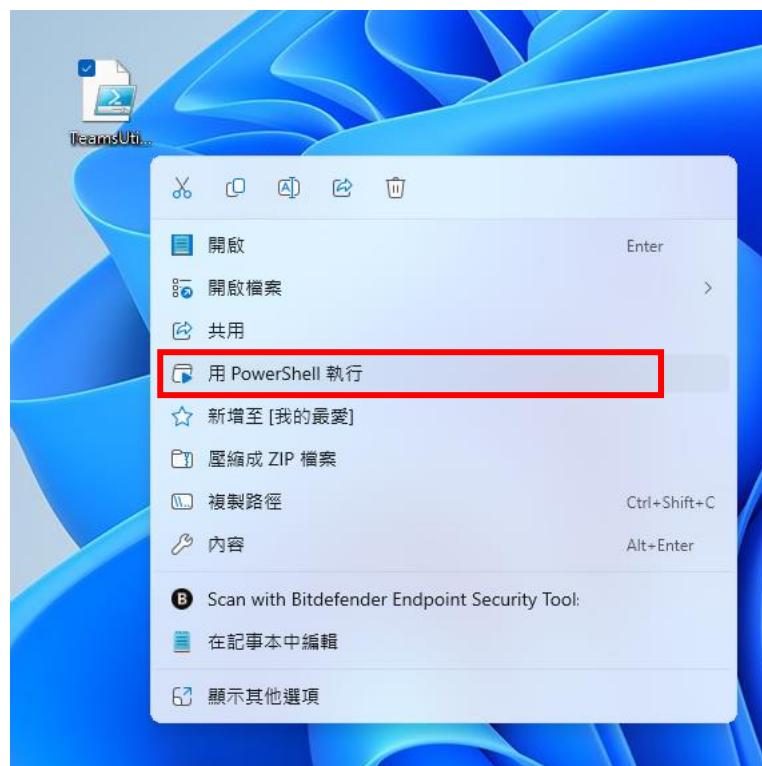


New TEAMS 1001 錯誤無法登入處理

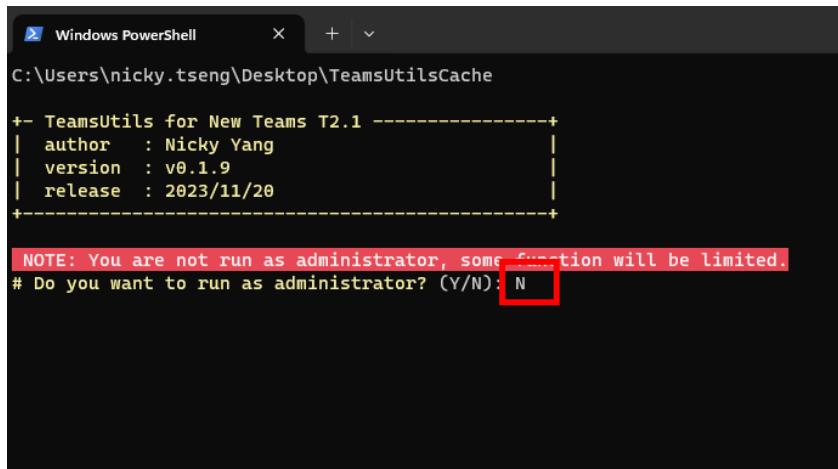
1. NEW TEAMS 如在使用者登入或是使用到一半跳出 1001 錯誤如下圖：



2. 右鍵點擊 TeamsUtils.ps1 檔案，選擇”用 PowerShell 執行”



3.輸入 N，不需要用到管理者權限執行

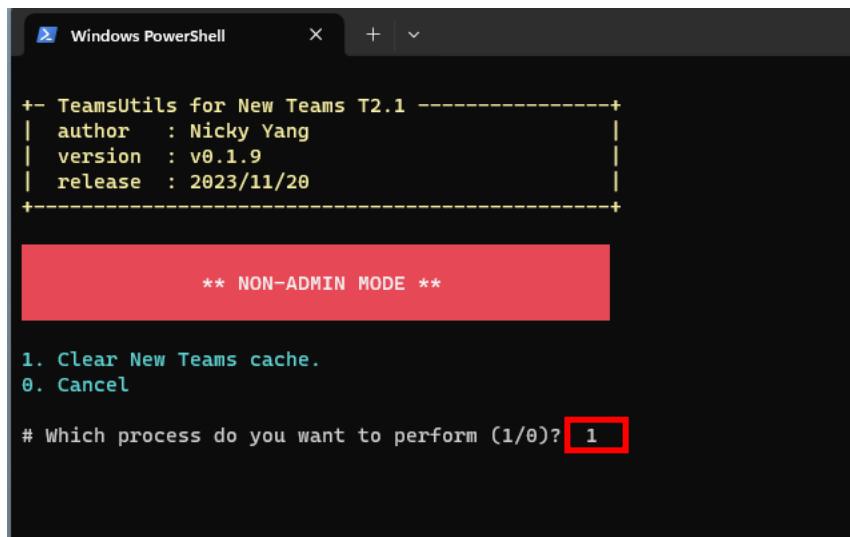


```
Windows PowerShell

C:\Users\nicky.tseng\Desktop\TeamsUtilsCache

+- TeamsUtils for New Teams T2.1 -----
| author : Nicky Yang
| version : v0.1.9
| release : 2023/11/20
+-----+
NOTE: You are not run as administrator, some function will be limited.
# Do you want to run as administrator? (Y/N): N
```

4.輸入 1，清除 NEW TEAMS 快取



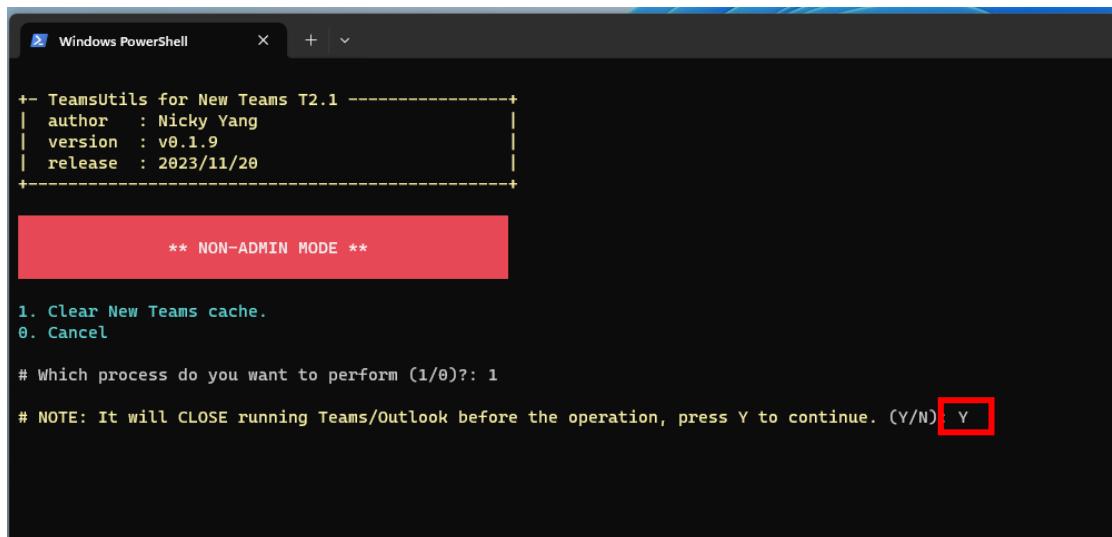
```
Windows PowerShell

+- TeamsUtils for New Teams T2.1 -----
| author : Nicky Yang
| version : v0.1.9
| release : 2023/11/20
+-----+
** NON-ADMIN MODE **

1. Clear New Teams cache.
0. Cancel

# Which process do you want to perform (1/0)? 1
```

5.輸入 Y，會自動結束 NEW TEAMS 擊 OUTLOOK



```
Windows PowerShell

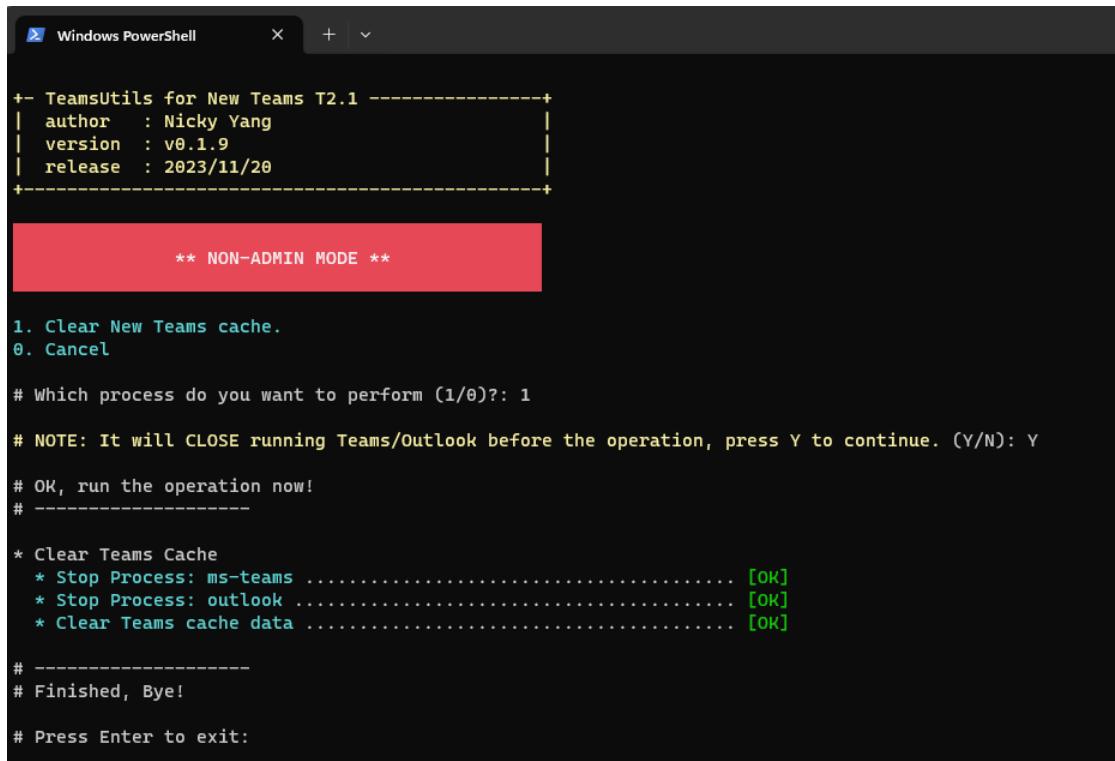
+- TeamsUtils for New Teams T2.1 -----
| author : Nicky Yang
| version : v0.1.9
| release : 2023/11/20
+-----+
** NON-ADMIN MODE **

1. Clear New Teams cache.
0. Cancel

# Which process do you want to perform (1/0)?: 1

# NOTE: It will CLOSE running Teams/Outlook before the operation, press Y to continue. (Y/N): Y
```

6. 執行完畢後按“ENTER”鍵退出



```
+-- TeamsUtils for New Teams T2.1 -----+
| author   : Nicky Yang
| version  : v0.1.9
| release  : 2023/11/20
+-----+
** NON-ADMIN MODE **

1. Clear New Teams cache.
0. Cancel

# Which process do you want to perform (1/0)?: 1

# NOTE: It will CLOSE running Teams/Outlook before the operation, press Y to continue. (Y/N): Y

# OK, run the operation now!
# -------

* Clear Teams Cache
  * Stop Process: ms-teams ..... [OK]
  * Stop Process: outlook ..... [OK]
  * Clear Teams cache data ..... [OK]

# -----
# Finished, Bye!

# Press Enter to exit:
```

7. 開啟 NEW TEAMS，確認使用者是否可以正常登入