

FAX

FROM

Andy Yarbrough
worldwide equipment
2017 east 23rd st
CHATTANOOGA
Tennessee 37404

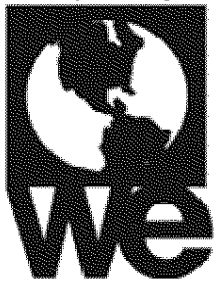
Phone (865) 518-6488 * 74304
Fax Number (423) 254-5189

TO

Phone
Fax Number +13524020951

DATE 02/21/2019

NOTE



WORLDWIDE EQUIPMENT -- CHATTANOOGA TN
2017 EAST 23RD ST.
CHATTANOOGA, TN 37404
PHONE : (423) 698-4093

*** Customer Review ***

Date / Time: 2/21/2019 10:44:21 AM
 Repair Order: 114521
 Customer: 48915
 Branch: 04
 Invoice Total: \$7,720.28

Cash

Page 1 of 5

Bill To: ETHOS TRANSPERTATION
 3102 JOESPH RD
 VALDASTA, GA 31601
 Shop: 352-322-1109

Ship To: ETHOS TRANSPERTATION
 3102 JOESPH RD
 VALDASTA, GA 31601

Customer P/O: andyyarbrough

Completion Date:

Unit Number: 138742

Model Year: 2015

Make/Model: VOLVO VNL

Type: Class 8

VIN: 4V4NC9EH8GN958112

Meter: 638608 Miles

Task: 1 043-000000

CEL - Emissions / Exhaust - Check and Advise

Department: Service

Complaint: cel sel on has derate has new DPF just replaced the speed sensor has been unplugged

Correction: FOUND EGR DIFFERENTIAL PRESSURE SENSOR, TESTED BAD. REPLACED EGR PRESSURE SENSOR. REMOVED PASSENGERS SIDE STEP ASSEMBLY FROM TRUCK. CHECKED DPF DIFFERENTIAL PRESSURE SENSOR. FOUND SESOR WAS PARTIALY MELTED AND CLOGGED WITH SOOT. REPLACED SENSOR. REASSEMBLED STEPS. PERFORMED LEARN DATA RESET. PERFORMED REGEN. SOOT LOAD DECREASED FROM 160 PERCENT TO 6 PERCENT

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	DIAG	Diagnostic Sweep	Misc	1.00	50.00	50.00
	22181342	PRESSURE SENSOR	Part	1.00	180.44	180.44
	21403962	SENSOR	Part	1.00	48.69	48.69
	AFC12100	A/F 50/50 YELLOW 1GAL	Part	EACH 2.00	9.45	18.90

Task Subtotals

Parts:	\$248.03
Core Chg:	\$0.00
Core Ret:	\$0.00
EHC:	\$0.00
Labor:	\$745.00
Miscellaneous:	\$50.00
Task 1 Subtotals:	\$1,043.03

Task: 2 027-000000

Transmission - Automatic

Department: Service

WARVOLVO

Complaint: UNIT HAD CHK TRANS. SYSTEM LIGHT COME ON TWICE ON TEST DRIVE, CHK & ADVISE CUST. GAVE ONE HOUR DIAG. TIME

Correction: pulled unit in shop went thru trouble shooting procures found clutch cylinder was not working properly so removed drive line an thru pulled trans harness then pulled trans found clutch cylinder was messed up so replaced it also found clutch was coming apart an rear main leaking so pulled clutch an flywheel then removed rear main an cleaned up housing an installed new rear main seal then replaced pilot bearing then installed flywheel then installed new clutch then when putting silicon pack on side of trans it would not re seal so had to replace put back together then recalculated needs test drove

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	22809232	CYLINDER	Part	1.00	1,591.65	1,591.65
	85028281	CYLINDER CORE	Inherent	1.00	556.40	556.40



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Customer P/O:		andyarbrough		Completion Date:		
85028281	CYLINDER CORE	Part	(1.00)	556.40	(556.40)	
20992763	AIR HOSE	Part	1.00	73.66	73.66	
995906	HEXAGON SCREW	Part	4.00	7.22	28.88	
25339078	HEXAGON NUT	Part	4.00	3.57	14.28	
85107600	SCREW	Part	8.00	6.02	48.16	
PERM82194	grey silicone permatex	Part	EACH 1.00	7.70	7.70	
22777560	GASKET	Part	2.00	375.55	751.10	
21383310	GASKET	Part	1.00	209.19	209.19	
6536	BRAKE CLEANER 14 OZ NET	Part	EACH 3.00	3.95	11.85	
2TY15	calbe tie	Part	EACH 20.00	1.06	21.20	
1652986	BALL BEARING	Part	1.00	63.25	63.25	
69164	TEK SCREW 12X1-1/2	Part	EACH 5.00	0.16	0.80	

Task Subtotals

Parts: \$0.00
 Core Chg: \$0.00
 Core Ret: \$0.00
 EHC: \$0.00
 Labor: \$0.00
 Miscellaneous: \$0.00
Task 2 Subtotals: \$0.00

CUSTOMER REVIEW

Task: 3 045-000000 Engine System

Department: Service

Complaint: replace rear crank seal

Correction: replace rear main seal

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	1543896	CRANKSHAFT SEAL	Part	1.00	144.18	144.18

Task Subtotals

Parts: \$144.18
 Core Chg: \$0.00
 Core Ret: \$0.00
 EHC: \$0.00
 Labor: \$223.50
 Miscellaneous: \$0.00
Task 3 Subtotals: \$367.68

Task: 4 045-010000 Engine System - Front Cover - Diagnose

Department: Service

Complaint: upper rear timing cover leaking

Correction: remove breather box then air compressor inlet line and both valve covers. dog house, coolant lines, and harness on back of head, rear upper timing cover. clean all. install new gaskets and replaced all removed parts



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Completion Date:

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	21383310	GASKET	Part	1.00	209.19	209.19
	22777560	GASKET	Part	2.00	375.55	751.10
	6536	BRAKE CLEANER 14 OZ NET	Part	EACH	3.95	7.90
	PERM82194	grey silicone permatex	Part	EACH	7.70	7.70
	471708	RUBBER MOULDING	Part	1.00	5.22	5.22
	976068	O-RING	Part	1.00	25.52	25.52
	PERM82194	grey silicone permatex	Part	EACH	7.70	7.70
	97413	bit	Part	EA	16.59	16.59

Task Subtotals

Parts: \$1,030.92
 Core Chg: \$0.00
 Core Ret: \$0.00
 EHC: \$0.00
 Labor: \$596.00
 Miscellaneous: \$0.00
Task 4 Subtotals: \$1,626.92

CUSTOMER REVIEW

Task: 5 045-000000 Engine System
Complaint: replace crankcase ventillation filters
Correction: replace crank case filter

Department: Service

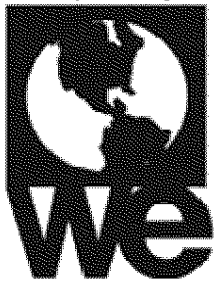
Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	20532891	GASKET	Part	1.00	20.54	20.54
	21373547	SEPARATOR	Part	1.00	797.75	797.75
	21780376	SEALING RING	Part	1.00	13.61	13.61
	22806270	SCREW	Part	4.00	13.77	55.08

Task Subtotals

Parts: \$886.98
 Core Chg: \$0.00
 Core Ret: \$0.00
 EHC: \$0.00
 Labor: \$447.00
 Miscellaneous: \$0.00
Task 5 Subtotals: \$1,333.98

Task: 7 023-000000 Clutch
Complaint: REPLACE CLUTCH NOT UNDER WARRANTY PARTS

Department: Service



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Completion Date:

Correction: remove and replace with new clutch and solenoid valve

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	22327069	SOLENOID VALVE	Part	1.00	493.20	493.20
	85150634	CLUTCH KIT	Part	KT	1,302.75	1,302.75
	85151633	CORE	Inherent	1.00	347.75	347.75

Task Subtotals

Parts:	\$1,795.95
Core Chg:	\$347.75
Core Ret:	\$0.00
EHC:	\$0.00
Labor:	\$372.50
Miscellaneous:	\$0.00
Task 7 Subtotals:	\$2,516.20

Task: 8 **045-010000** **Engine System - Front Cover - Diagnose** **Department: Service**

POLICY

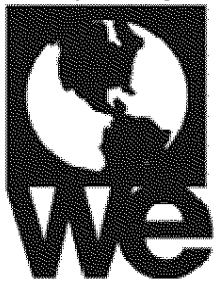
Complaint: find washer that fell into gear tran

Correction: had to take apart upper timing cover an then had to drain oil then removed pan didn't find any thing in pan so took plate down then looked on top of oil pump still nothing then pull every thing off back of cylinder head to run bore scope in gear train could not find it so remove inspection plate found washer put every thing back to gather

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	1547252	SEALING RING	Part	2.00	8.75	17.50
	20541940	SEALING STRIP	Part	1.00	148.43	148.43

Task Subtotals

Parts:	\$0.00
Core Chg:	\$0.00
Core Ret:	\$0.00
EHC:	\$0.00
Labor:	\$0.00
Miscellaneous:	\$0.00
Task 8 Subtotals:	\$0.00



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Completion Date:

Payment Method

Cash

Totals

Total Parts:	\$4,106.06
Total Core Chg:	\$347.75
Total Core Ret:	\$0.00
Total EHC:	\$0.00
Total Labor:	\$2,384.00
Total Miscellaneous:	\$50.00
Total SHOP SUPPLIES:	\$178.81
Invoice Subtotal:	\$7,066.62
Total Tax:	\$653.66
Invoiced Total:	\$7,720.28

Hours of Operation: Monday-Friday 7AM-11:30PM. Saturday 7AM-3:30PM

We value your opinion and want to hear from you about the quality of our service , our Division Manager Ronnie Newton can be reached at 423-698-4093 or cell: 423-208-7390. Thank you!!

CUSTOMER REVIEW

DISCLAIMER OF WARRANTIES: Any warranties on the products sold herby are those made by the manufacturer. The seller, WORLDWIDE EQUIPMENT, herby expressly disclaims all warranties, either expressed or implied, including any implied warranty of the merchantability or fitness for a particular purpose, and WORLDWIDE EQUIPMENT neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products.

No material is to be returned without permission. Claims on returns must be made within ten days accompanied with this invoice. returns are subject to 10% handling charge. Exchange core deposits will not be refunded after 10 days. No returns on electrical parts. Any freight charges on emergency/special orders are customer's responsibility.

TERMS: Net 30 Days. A late charge of up to 1.5% PER MONTH may be added to all Past Due Balances. Should it be necessary to have a lawyer collect this account Applicant/Buyer agrees to pay the lawyer's fees and expenses, including court costs.

Pro Billing TERMS apply to all Pro Billing invoices.