69. What is the process of exposing water in their films to the oxygen of the atmosphere in order to remove and neutralize the taste, odor, and dissolved oxygen?

(a) Filtration

(c) Aeration

(b) Screening

(d) Sedimentation

70. What causes the majority of all accidents in plumbing work?

(a) Material defect

(c) Unsafe conditions

(b) Unsafe acts

(d) Ignorance