102. What do you call that process of removing the hardness-causing minerals from water?

(a) Water softening

(c) Demineralization

(b) Hardness removal

(d) Dehardinization

103. A pipe, which conveys only waste water or liquid waste free of fecal matter.

(a) Waste pipe

(c) Vertical pipe

(b) Soil pipe

(d) House drain